

Longview FAQs for INDOOR/OUTDOOR Visitation

When can I visit?

Visits are welcome during the following designated timeframes: 10 to 11:30 a.m., 1:30 to 4:30 p.m., and 6:30 to 8 p.m.

Do I need to make an appointment, and where will my visit take place?

- If a resident resides alone in a private room, his/her room will serve as your designated visiting location, unless you and the resident decide to take advantage of one of our designated outdoor visiting spaces located on our front porch. You do not need to make an appointment to visit your loved one.
- If a resident resides in a semi-private room, we recommend that you consider making an appointment since your visit must take place either in a designated lounge or designated outdoor visitation space. While not required, an appointment will help to ensure a designated visitation space has been sanitized and reserved in anticipation of your visit. To make an appointment, call (201) 848-4285.

To ensure adequate and safe space for all visitors, please limit the number of guests to two individuals at a time. Upon arrival and following the screening process, visitors must go directly to the resident's room and, if visiting in an alternate designated location, escort him/her directly from the room to the specified location. **You may not stop at or linger in any public area, such as the café, dining room, or nurse's office. For safety of all and to avoid congestion, conversations with staff should be conducted over the phone, or outside and away from public locations.**

What are the safety precautions?

VISITORS MUST WEAR WELL-FITTING SURGICAL MASKS COVERING THEIR NOSE AND MOUTH AT ALL TIMES DURING SCREENING AND ACTUAL VISIT, PRACTICE SOCIAL DISTANCING OF SIX FEET FROM OTHER RESIDENTS AND STAFF AT ALL TIMES, AND USE PROPER HAND HYGIENE. IF YOU DO NOT HAVE A MASK, ONE WILL BE PROVIDED.

- You must complete a mandatory screening upon arrival prior to your visit. Your temperature will be taken, and you must complete an electronic screening form and applicable consents.
- Each resident must have a signed consent form on file. Informed Consent forms for Courtyard residents must be signed by his/her power of attorney.
- For everyone's safety, sharing of food and beverages during visits is not permitted at this time.
- All visitors will receive and must wear an approved visitor name badge.
- Anyone 2 years of age and older can visit, as long as each individual is able to understand and conform to the regulation to wear a mask during the entire visitation.

Can all residents receive a visit?

Residents who are COVID-positive, under investigation for COVID, or have isolation precautions have certain restrictions to visitation. Virtual and window visits may still be scheduled. Visits may be cancelled by Longview if a resident is not feeling well.

Can I visit if I live out of state?

Visitors from states other than New Jersey, New York, Pennsylvania, Connecticut, and Delaware must quarantine for 10 days prior to visiting unless the resident and visitor are fully vaccinated.

Important note on testing and vaccination

We strongly encourage visitors to get vaccinated and to have a COVID test within seven days of your scheduled visit. Christian Health can provide a COVID test on site on the day of your visit in a centralized location on the Christian Health campus at de Snoep Winkel Tea Room at Heritage Manor. Please allow 30 minutes prior to your visit for the test. Once tested, you may be asked to wait outside to accommodate for social distancing. You will be allowed to re-enter in 15 minutes to receive your results.

If both visitor and resident are vaccinated, are two weeks past second dose vaccination, and are COVID-free, close contact, such as a hug, is permitted provided both parties wear well-fitted masks and use proper hand hygiene before and after.

Effective April 22, 2021