

# Welcome

## Open visitation has resumed at Christian Health!

*Pre-scheduled visitation is no longer required!*

Heritage Manor East, Heritage Manor West, and Bolger Short-term Rehab visiting hours:

10:30 a.m. to 7 p.m. seven days a week

Southgate visiting hours

11 a.m. to 7 p.m. seven days a week

- The number of visitors is not limited; however, we request that families be respectful and sensitive to social-distancing requirements in public areas. Families may be asked to move their public visiting location to maintain social distancing requirements. Only children ages 2 and older are allowed to visit.
- All visitors must enter through the Commons reception area, screen at the reception desk, have their temperature taken, and wear a visitor's pass. Further instructions will be provided after the screening process. To ensure the safety of our residents and patients, outdoor public areas will not be open for direct entry from parking lots.
- Out-of-state visitation guidelines:
  - ◊ Out-of-state visitors from New York, Pennsylvania, Connecticut, or Delaware are cleared for visitation.
  - ◊ Visitors from any other state/country who are vaccinated are cleared for visitation.
  - ◊ Visitors from any other state/country who are unvaccinated are not cleared for visitation unless they have already quarantined within New Jersey for 10 days before coming to Christian Health.
- Visitors can be in a resident's room with a maximum of two visitors for any one resident at any one time.
- Visitation can only occur within a resident's room if his/her roommate has provided consent to allow visitors in the room and only if both residents have been vaccinated.
- Children are not permitted in resident/patient rooms; they may only visit in designated public areas.
- Visits are for social purposes only. Please do not approach nurses with specific resident-care questions. Families are encouraged to call Nursing to address these issues separate from their time of social visitation.
- Surgical masks must be worn by visitors at all times, inside and outside.
- Visitors may bring any items they have brought with them directly to resident/patient rooms.
- No food or beverages can be shared in designated public areas. Food and beverages can be shared only within resident/patient rooms.
- If visiting within a resident room, visitors must stay on their loved one's side of the room and close the curtain between roommates. Resident room doors must remain open while visitors are present.
- Please do not attend organized group activities. Space is limited to facilitate social distancing requirements.
- No entry is permitted into resident/patient dining rooms while meals are served.
- Beauty salon visits still need to be scheduled through the Unit Clerk. Please do not bring your loved one to the beauty salon for service without an appointment.
- When taking photos/videos of your loved one, please do not take photos/videos of other residents or team members without their explicit consent. Be mindful of anyone who may appear in the background or who may walk by when you are taking photos/videos. Please also refrain from taking photos/videos of areas where resident names may be displayed.

