

Welcome



Holiday visitation at Christian Health!

Recommended visiting hours for our residents and patients:

Heritage Manor East, Heritage Manor West, and Bolger Short-term Rehab visiting hours:

10:30 a.m. to 7 p.m. seven days a week

Southgate Special Care visiting hours:

11 a.m. to 7 p.m. seven days a week

**Accommodations can be made, prior to your visit, for individuals that have a specific need to visit outside our recommended visiting hours.*

- The number of visitors is limited to 2 visitors at a time. We request that families be respectful and sensitive to social-distancing requirements (no closer than 6 feet of distance for more than 15 minutes) in all areas.
- Only children ages 2 and older are allowed to visit.
- All visitors must enter through the Commons reception area, successfully pass screening at the reception desk, have their temperature taken to read no higher than 100, and wear a visitor's pass. Further instructions will be provided after the screening process.
- Visitors can be in a resident's room with a maximum of two visitors for any one resident at any one time.
- Visitation can only occur within a resident's room if his/her roommate has provided consent to allow visitors in the room and only if both residents have been vaccinated.
- Children are not permitted in resident/patient rooms; they may only visit in designated public areas.
- Visits are for social purposes only. Please do not approach nurses with specific resident-care questions. Families are encouraged to call Nursing to address these issues separate from their time of social visitation.
- Surgical masks must be worn properly by visitors at all times. Face masks must cover the mouth and nose.
- Visitors may bring any items they have brought with them directly to resident/patient rooms.
- No food or beverages can be shared in designated public areas. Food and beverages can be shared only within resident/patient rooms.
- If visiting within a resident room, visitors must stay on their loved one's side of the room and close the curtain between roommates. Resident room doors must remain open while visitors are present.
- Please do not attend organized group activities. Space is limited to facilitate social distancing requirements.
- No entry is permitted into resident/patient dining rooms if meals are being served.
- Beauty salon visits still need to be scheduled through the Unit Clerk. Please do not bring your loved one to the beauty salon for service without an appointment.
- When taking photos/videos of your loved one, please do not take photos/videos of other residents or team members without their explicit consent. Be mindful of anyone who may appear in the background or who may walk by when you are taking photos/videos. Please also refrain from taking photos/videos of areas where resident names may be displayed.