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### In Memorium - Donald William Westra, Jr.

Christian Health honors the life and witness of Donald William Westra, Jr., who faithfully served as a volunteer for many years, including on our Board of Trustees until his passing in 2021. In addition to his leadership service to Christian Health, Don displayed his love for the Lord as an elder at Cornerstone Christian Church, leading a marriage-mentoring group for young couples, serving on the board of the afterschool program New City Kids, managing his family's Wayne Tile business in a Christian manner, and as a faithful husband, father, son, brother, uncle, cousin, and friend. We give thanks to God for Don and his lasting contributions to Christian Health's mission to compassionately foster health, healing, and wellness for those of all ages as the hands of Christ.

# Dear Friends.

The year 2021 was full of change and growth for Christian Health. We celebrated 110 years of service to the community, announced a new name for the organization, unveiled new branding, opened The Vista, and so much more! After an extremely challenging year in 2020, we were happy to look to the future and plan to continue bringing exceptional care and services to our community for many years to come.

Christian Health Care Center became Christian Health. Just as our community has evolved, we have, too. With particularly expansive growth over the past three decades, our board of trustees sought to acknowledge our widening scope of fostering health, healing, and wellness for people of all ages. Our new name respects our heritage while acknowledging our continued growth in response to community need. Our new logo symbolizes our expansion, compassion, and commitment to our Christian principles.

We proudly celebrated the opening of The Vista. Nearly 20 years ago, Christian Health leadership identified a community need for more quality independent senior living in northern New Jersey. With extraordinary vision, strong and strategic leadership, and an exceptional group of partners, we set out to meet that need in a way that reflected the mission and vision of Christian Health. More and more residents move in to The Vista each day, and we are happy to report that the community is thriving.

The past two years have been like no other. We continue to be incredibly proud of the Christian Health team for their perseverance, dedication, and most important, their commitment to providing exceptional care and services alongside their colleagues to our residents, patients, clients, and families.

We give thanks to God for His continued blessings and guidance and to you for your continued trust, confidence, prayers, and support.

In the Lord's Service.

Dordes A. Street Fish Helled



Douglas A. Struyk, CPA, LNHA
PRESIDENT AND CEO



**Rick DeBel**CHAIR, BOARD OF TRUSTEES

# 2021 Highlights

Christian Health Care Center became Christian Health and unveiled a brand-new logo. Our name and visual identity changed, but our dedication to our mission, vision, and the delivery of compassionate care remains strong.

The Vista opened its doors, and residents moved in to the nearly 400,000-square-foot community, which features 161 finely detailed apartment homes overlooking the Ramapo Mountains.

The Growth for Generations campaign supported the expansion of Southgate Special Care, including four new beds and completely renovated resident rooms, common areas, and nurses station.

Bergen County's installation of a new traffic light at the intersection of Cedar Hill and Sicomac Avenues in Wyckoff introduced a new main entrance to Christian Health's Wyckoff/ Hawthorne campus.

Douglas A. Struyk, CPA, LNHA, Christian Health President and CEO, was named chair of the New Jersey Hospital Association (NJHA) for 2021. He was the first chair in NJHA's history that was not an acute-care hospital CEO. NJHA is a not-for-profit trade organization committed to delivering support and services to New Jersey hospitals, health systems, and other health care providers and to providing quality, affordable, and accessible health care to state residents.

Summer Hill of Wayne apartments for adults aged 55 and older celebrated a 100% deficiency-free inspection by the New Jersey Department of Community Affairs.

The Foundation's annual A Celebration of Excellence honored The Vista development team, who helped bring the vision for The Vista to life over two decades.

Christian Health celebrated 110 years of service to the community.

Christian Health welcomed three new trustees to its operating board: Rev. Richard A. Jones; Amy E. Shotmeyer, Esq., who also served on the Christian Health Foundation board; and Elizabeth Van Dyk, DNP. APN. FNP-C. ANP-BC.

The Bolger Foundation blessed Christian Health with a generous challenge grant to support the Growth for Generations campaign.

Hillcrest Residence for older adults celebrated a deficiency-free survey by the New Jersey Department of Community Affairs.

Christian Health's 32nd Annual Golf Classic was held at Ramsey Golf & Country Club.

Longview Premier Assisted Living achieved the Advanced Standing status designation from the New Jersey Department of Health for the tenth year in a row – every year since the founding of the program!

Stephen J. Dumke, LNHA, FACHE, Christian Health Executive Vice President & COO, was installed as the chair of the board of trustees for LeadingAge New Jersey & Delaware. LeadingAge New Jersey & Delaware is the statewide association of not-for-profit senior care organizations and is dedicated to advancing quality aging services in New Jersey and Delaware through advocacy, education and fellowship.

The Foundation's virtual Simply Spring event was a "tasteful" evening, featuring at-home wine and beer tastings and delicious cuisine in support of the Annual Fund.

Heritage Manor Nursing Home and Southgate Special Care were recognized with Customer Experience Awards by Pinnacle Quality Insight.

The New Jersey Department of Health, in partnership with the New Jersey Hospital Association, once again awarded Christian Health's long-term-care communities and Ramapo Ridge Behavioral Health hospital with Antimicrobial Stewardship Recognition Awards.

# Christian Health's Extraordinary Volunteers Got Creative During COVID-19

Our dedicated team of volunteers offered their time, talent, and treasure for the benefit of Christian Health residents, patients, clients, consumers, and staff through in-person and virtual volunteer opportunities and gifts in-kind. It wasn't normal volunteering – it was extraordinary volunteering!

Some of our most memorable volunteer projects in 2021 included the following:

- Girl Scouts wrote encouraging messages on exterior walkways.
- Junior volunteers created trivia games in a PowerPoint format for activity directors to use.
- Adult volunteers made activity packets and created crafts-in-a-box.
- Musical groups presented virtual concerts for in-house resident television stations.

### **Adult Volunteers**

Andrew M. Aran
Bruce H. Balkema
Carole Bechtold
Christine Becker
Rebecca Beltram
Molly Bennett
Lila Bennett-Jones
Christina Bergen
Anthony Blair
Bruce Bohuny Jr.



Ann Borduin John Borduin Barbara Boucher Maureen Braen Linda Brock Joanne Broekamp-Hall Paul Bunone Steven Burt Patricia Burwitz Ralph Chamberlin Sue Chandler Marilyn Chickely Grace Cho Patricia Christian James Christopoulos Al Coldon Diana Connolly **Lorraine Coops** Adam Dalton Molly Davis

George De Ritter Judy De Ritter Richard DeBel Catherine Delicato Ellen DeRosa-Hill John DeSclafani Beverly Den Hollander Linda DeYoung Sandra DeYoung, RN, EdD Carol Dorsey Henry J. Driesse Michael Dykhouse Thomas G. Dykhouse Maryanne C. Elsaesser Eve English John Fenkart Alexa Fenners Patricia Fesen Robert Fink Helena Foster

### Adult Volunteers (continued)

Sinara Foudy Brianna Gallagher Janet Garzieri MaryAnn Gorden Rev. Rodney Gorter John Gunther Robert A. Hagemann William J. Haggerty Candace Hall Robin Harrington-Burgess **Bobbie Hart** Michele Hastings Vanessa Hiciano Julie Holland Cara Hyman Herman Jeffer, Esq. Gary Johnson Ken Johnson Phyllis Johnson Rev. Richard A. Jones Liana Kataw

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Harold K. Post



### Adult Volunteers (continued)

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Sharon Quan
Bella Ranieri
Mark D. Reitsma
Carl A. Rizzo, Esq.
Donna Robayo
Norma Romero
Jeffrey Roper
David J. Ruitenberg, Esq.
Barbara Sayah
Melanie Schuck
David Schuit
Nancy A. Schuring
Amy Serna
Amy E. Shotmeyer, Esq.

Marsha Shotmeyer

Linda Sibson

Bernice Siegers Jennifer Sigler Sigrid Smith Beth Spoelstra, MSN, RNC-OB, CPHQ J. Gordon Stanley **Beth Staples** Gail Sternitzke Kathy Stiles Donna Sullivan Carmella Talvv Carolyn Tedesco Bernard Tolsma, Jr. **Stephany Torres** Irene Turrisi Rita Ann Valvano

Elizabeth Van Dyk, DNP, APN, FNP-C Howie Van Dyk, Jr. Annie Van Grouw Anthony Van Grouw, Jr. MD Gail Van Valkenburgh Betty Vander Plaat Joshua Verdun Linda Vogel Barbara Weaver Richard Weaver Jill Webber **Donald Westra** Ellsworth P. Whiteman Susan Winter Ruth Ann Wynbeek **Bridget Young** 



### Junior Volunteers

Maggie Alimoh Kaitlyn Arnold Hayoung Baik Clara Bennett-Jones Alexander Campo **Edward Cho** Olivia Coleman Isabel Conyngham **Grace Cuttita Alexander Dalton Emmitt Davis Edward Deleu** Myra Dhingra MJ Dungo Erin Finnigan Julianna Foudy Katherine Gallagher Grace Gilbert Thomas Gilbert Caroline Hartgers Kristian Hirak Max Kastl Christian Kursar Elizabeth Lopez Mia Macejka **Emily Mainwald** Maeko Marapao Georgia Marmo Ava Marmo Frank Martino Kevin McDonouah Jonathan Morin Jack Moumdjian Anika Mukherjee

Neil Mukherjee Anushka Nair Melissa Nanotkar Michael Nelson Zachary Ninan Jack Peters Juliana Robayo Rebecca Ross Ella Sanchez Olivia Schoffelen Erica Scotto Di Santolo Alexandra Singer Gabrielle Tanen Kenya Thomas Ayana Villanueva Lily Wagner **Christian Wong** Jane Yegorova **Brett Zames** 







# Report on Giving

The Christian Health Foundation thankfully acknowledges the following individuals, churches, corporations, small businesses, community-based organizations, foundations, estates and bequests, and matching-gift organizations for their support of Christian Health between January 1 and December 31, 2021.

To make a donation to the Christian Health Foundation, contact Sue Kelly at (201) 848-5799 or skelly@ChristianHealthNJ.org, or visit ChristianHealthNJ.org/Donate.

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Names in **green** are 2021 Christian Health members.

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# 2021 Annual Fund Growth for Generations Progress at Southgate Special Care!

For more than two decades, Southgate Special Care at Christian Health has provided compassionate skilled-nursing care for hundreds of older adults with behavior management needs related to dementia/Alzheimer's disease and other illnesses. In 2021, we began our project at Southgate Special Care to completely renovate and improve this special unit to better meet the changing and growing needs of our vulnerable residents.

In the spring, construction began with exterior excavations and the installation of footings and the new foundation. Southgate has now expanded by an additional 3,000 square feet to accommodate even more residents.

We are completely renovating all resident rooms and bathrooms, lounges and activity spaces, dining rooms, and nurses stations and installing new LED circadian throughout for Snoezelen therapy, quiet rooms, and common areas to help promote a calm and tranquil environment. We are also installing updated safety and security equipment, such as grab bars to prevent falls, a new nurse-call system, an upgraded door-safety and security system to reduce elopements, and more.

Our donors' generosity enabled Christian Health to continue our legacy to serve the community as we have for the last 110 years. Gifts to our 2021 Annual Fund made a significant impact on this project and directly supported the most vulnerable people in our community.

To support the Christian Health Annual Fund, contact Sue Kelly at (201) 848-5799 or Skelly@ChristianHealthNJ.org, or visit ChristianHealthNJ.org/Foundation.



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Dr. and Mrs. David H. Montgomery



### A Celebration of Excellence Virtual Gala

Christian Health's annual A Celebration of Excellence gala was held virtually on Wednesday, October 13 honoring The Vista Development Team for their major role in supporting the needs of our community, expanding our continuum of care, and contributing greatly to our growth. The event raised over \$185,000 to benefit the 2021 Annual Fund and our GROWTH for GENERATIONS campaign. Highlights of the virtual event included a special presentation video featuring our honorees, the evolution of The Vista, our Southgate Special Care capital project as well as an e-journal program. Our gala-at-home guests enjoyed meals provided by The Brick House and The Vista's Waterstone fine dining restaurant, which was a huge success!

Mr. and Mrs. Anthony D. Ngo

Diane Nicol

Kathi J. Nienhouse

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Elaine L. Stampone

# Golfing to Support Growth for Generations!

Christian Health's Golf Classic was held on Monday, June 14, 2021, at Ramsey Golf & Country Club. It was a huge success, raising over \$150,000 to benefit Christian Health's Growth for Generations campaign to renovate and expand Southgate Special Care. This year's golf outing sold out quickly, with two shotgun starts, over 150 golfers, 49 sponsors, and more than 20 volunteers for a fun and safe day of golf and fellowship.

The Master Golf Sponsor was LECESSE Construction. Classic Sponsors included Atlantic, Tomorrow's Office, Eventus Strategic Partners, Kuiken Brothers Inc., and PharmScript. Peapack-Gladstone Bank and Windels Marx Lane & Mittendorf were Front/Back Nine Sponsors.

Each year, volunteers from the Golf Classic Committee organize the annual outing for Christian Health. The committee is co-chaired by Rick DeBel and Edward Nieuwenhuis Jr., DPM. Committee members included Darcy Bickert, John Gunther, Bill Haggerty, Sue Kelly, Don and Marion Klingen, Carl Rizzo, Esq., Gordon Stanley, and Ellsworth P. Whiteman.





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Jean G. Zuidema

## Giving Opportunities at Christian Health

- Giving direct annual gifts or recurring gifts by check or credit card, allocated to the Annual Fund or a specific program
- Using our matching gift program to double or triple your gift
- Using the Grateful Patient Program to express appreciation for care received at Christian Health
- Supporting Christian Health's Employee Fund to recognize our team members
- Hosting your own fundraiser on behalf of Christian Health
- Supporting, sponsoring, or attending a Christian Health Foundation-produced fundraising event
- Becoming a Member or Friend through Christian Health's Membership Program
- Giving tribute gifts in memory or in honor of a special person or occasion
- Giving grants, gifts of stock, or legacy/planned gifts through bequests, gift annuities, or charitable trusts

## Christian Health's Virtual Simply Spring in March

The Foundation hosted a record-breaking virtual Simply Spring event on Friday, March 26, 2021, raising over \$97,000 in support of the 2021 Annual Fund and Growth for Generations campaign for our Southgate Special Care capital project. Virtual guests enjoyed at-home dinners from the Indian Trail Club and The Brick House; a virtual wine and beer tasting experience from Total Wine & More, River Edge and Ripe Life Wines; and bidding on over 40 online auction items.

To support the Christian Health Annual Fund, contact Sue Kelly at (201) 848-5799 or skelly@ChristianHealthNJ.org, or visit ChristianHealthNJ.org/Foundation.









### **CHURCHES**

Bethany Reformed Church, Sparta Christian Reformed Church of Midland Park Clinton Avenue Reformed Church, Bergenfield First Reformed Church of Hawthorne Grand Rapids Free Reformed Church

Our Savior Lutheran Church, Fair Lawn Pequannock Reformed Church, Wayne Pompton Plains Reformed Bible Church, Pompton Plains United Reformed Church, Clifton

## CORPORATIONS, SMALL BUSINESSES, AND COMMUNITY-BASED ORGANIZATIONS

1792 Wealth Advisors A.D.W. Inc. AAA Northeast Aramark Healthcare

Asco Fire

Ashley HomeStore

Atlantic, Tomorrow's Office

Atomizing Systems, Inc.

Audio Visual Solutions

Borst Landscape and Design

Boys and Girls Club

Carpet et cetera, Inc.

Cedar Hill Nursery, Inc.

Chilton Medical Center (Atlantic

Health System)

Cleary Giacobbe Alfieri & Jacobs LLC

Cole Schotz P.C.

Columbia Bank

Compass, Inc.

The Compassionate Friends, Inc.

Conner Strong & Buckelew

William H. Connolly & Co., LLC

Cornell Surgical Supply

**Del-Sano Contracting Corporation** 

Donnelly Industries Inc.

The DSM Group

**Eventus Strategic Partners LLC** 

Fair Lawn Memorial Cemetery

Filippo Berio Brand

Fuel Merchants Association of NJ

**Fulton Bank** 

**Green-Way Irrigation** 

Hackensack University Medical Center

The Haggerty Group

Hanover Printing of New Jersey Inc.

Home Hardware

Hope Christian Services

(formerly ECCR)

Hord Coplan Macht

**IDS** Autoshred

Imperial Bag & Paper Co., LLC

John Desch Associates

Kayal Orthopaedic Center, PC

Knights of Columbus #6354 - OLV RC

Kuiken Brothers Co., Inc.

KV Builders, LLC

LAN Associates, Inc.

Lecesse Construction

MassMutual

McCarter & English, LLP MDP

Meals on Wheels of Wyckoff Inc.

Merrill Lynch

Munn & Associates - Ameriprise

**Financial** 

Neshaminy Electrical Contractors Inc.

New Jersey Hospital Association

New Jersey Respiratory Associates Inc.

NewBridge Services

Nick's Plumbing and Heating LLC

NJM Insurance Group

North Jersey Trailer & Truck Service, Inc.

Occupational Medical Associates, Inc.

Peapack-Gladstone Bank

Petro-Mechanics, Inc.

PharmScript, LLC

Plattduetshe Volksfest Vereen of

New York and New Jersey Inc.

Posen Architects, LLC

Post & Kelly Electric Company Inc.

**Premier Compaction Systems** 

The Rasa Group, Inc.

Regency Wealth Management LLC

RegentAtlantic

Reiner Group, Inc.

Restorative Rehab Consultants LLC

RM Tuit Paving & Trucking

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Select Rehabilitation

**SESI Consulting Engineers** 

Shotmeyer Bros. Fuel Corp.

Smith-Sondy Asphalt Construction

Company

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St. Joseph's Health

Stantec

Suez

TNTMAX, LLC

Troost Fire Protection LLC

The Valley Hospital

Valley National Bank

Visbeen Construction Company

Wayne Behavioral Service LLC

Wayne Tile Imports Inc.

Westlock Controls

Whole Foods

Ziegler Capital Markets Group

#### **FOUNDATIONS**

Stephen & Mary Birch Foundation, Inc.

The Bolger Foundation

The Brunetti Foundation

The Marjorie G. Bunnell

Charitable Fund

Columbia Bank Foundation

The Copper Beech Foundation, Inc.

The Jose M. Garcia Foundation, Inc.

Bernard & Dorothy Hamstra

Charitable Foundation

Inserra Family Foundation

Keeley Family Trust The Lester & Grace Maslow Foundation Narula Foundation, Inc. The George A. Ohl, Jr. Trust Lillian P. Schenck Foundation

### **ESTATES AND BEQUESTS**

Jean M. Bell Trust Estate of Gertrude R. Palmieri June and Glenn Reitmeier Estate Estate of Katherine K. Sechrist LivingTrust Estate of Phyllis Sweetman

Estate of John Vandersluys

### **MATCHING-GIFT ORGANIZATIONS**

AIG Matching Grants Program

MassMutual

Pfizer Foundation Matching Gifts

Program

Regeneron

State Farm Companies Foundation

# Financial Report

•	2021	2020
Christian Health billed for resident, patient, client, and consumer care in our senior life, short-term rehab, and mental-health services	\$105,598,138	\$99,721,180
and also received for other services and from other sources	4,839,566*	10,193,295*
for a total of:	110,437,704	109,914,475
However, since Medicaid and others pay substantially less than what we charge, and some are not able to pay for their care at all, Christian Health did not collect*	(29,764,981)	(26,981,763)
that left net revenues of	80,672,723	82,932,712
These revenues were used to pay for		
salaries, wages, and employee benefits;	56,946,189	56,071,984
other operating expenses, such as food, utilities, and insurance;	15,584,502	18,374,603
and interest and depreciation	7,076,406	7,328,897
In addition, we had net investment activity of	864,549	759,373
As a result, Christian Health (excluding The Vista) received these net revenues that exceeded expenses, and will be used to renovate and expand our facilities,	\$1,930,175	\$1,916,601
and make payments toward our long-term debt.		

\*In 2020 and 2021, Christian Health sought and received significant funds through various relief programs offered through the United States Department of Health and Human Services (HHS), specifically under the CARES (Coronavirus Aid, Relief, and Economic Securities) Act Provider Relief Fund, and FEMA (Federal Management Agency) Disaster Relief Fund. These funds provided reimbursements for COVID-related losses in revenue resulting in a decrease in patient volume and services rendered, as well for COVID-related expenses including amplified PPE procurement, additional safety and testing equipment, and employee retention credit.

Fund-raising and public/private grants provided \$3,870,622 and \$1,080,800 during 2021 and 2020, respectively, that were used for capital improvements and other non-operating needs.

\*\*The founding fathers of Christian Health established a facility that provided compassionate mentalhealth services for all individuals, regardless of ability to pay. Today, Christian Health continues this commitment based on an individual's circumstances. Collectively in 2020 and 2021:

- \$1,709,300 of charity care was of charity care was provided for patients and clients of our mental-health services and individuals in our senior-life residences.
- Additionally, Christian Health absorbed \$15,301,600 due to the unpaid cost of Medicaid, public programs, and other indigent-care programs.
- For the broader community, Christian Health participated in health fairs, presentations, and workshops; invited various organizations to utilize Christian Health meeting space; and joined efforts to improve neighborhoods' overall environments. These activities equated to \$75,498.
- Collectively, non-billed care and services for the community totaled \$17,086,398.

# The Vista Update

During 2021, Christian Health opened the doors of The Vista, its 161 apartment homes, and numerous features and amenities to its Charter and other future residents. Tax-exempt and bank financing primarily funded the costs of its planning, marketing, design and construction, along with financial support toward The Vista's first two years of operations as it approaches stabilized occupancy. Accordingly, The Vista's start-up results are excluded from the previously listed financial report.



As of December 31, 2021, The Vista was home to 98 residents in 82\* apartment homes, with another 65 residents moving into an additional 43 apartment homes in 2022. The Vista is fully compliant with financing covenants governing occupancy and the use of cash from operations and reserves as of December 31, 2021. In accordance with requirements of the NJ Department of Community Affairs, annual financial disclosures for The Vista are available at ChristianHealthNJ.org/About-Us/Publications.



# 2021 Statistics | Christian Health

EMPLOYEES		<b>PHYSICIANS</b>	
Full-time	581	Active staff	11
Part-time	186	Associate staff	42
Per-diem	72	Courtesy staff	15
		Emeritus	9

### **COMMUNITY BENEFITS**

Community benefits provided to the broader community include financial contributions to support local, state, and national organizations. Community benefits also include the costs of delivering services to other populations through health promotion and education, community health-improvement events, and community-building activities and events. It also includes the costs of traditional charity care for uninsured patients, programs such as free clinics and meal provisions (Meals on Wheels) for which a patient is not billed, and cash and in-kind donations of equipment, supplies or staff time volunteered on behalf of the community.

# Communities, Services, and Hospitals

### **SENIOR LIFE**

Heritage Manor		Evergreen Court		The Vista		
Number of rooms	103	Number of apartments	40	Number of apartments	161	
Resident capacity	174	Resident capacity	41	Occupied apartments	82*	
Resident days of care	78,249	Resident days	13,913	New residents welcomed	98	
New residents welcome	ed 149	New residents welcome	d 11			
				MENTAL HEALTH		
Southgate Special Care	2	iena Village of Wayne Ramap		Ramapo Ridge Behavioral	apo Ridge Behavioral	
Number of rooms	23	Number of apartments	250	Health		
Resident capacity	44	Resident capacity	272	Number of rooms	29	
Resident days of care	12,097	Resident days	91,008	Patient capacity	58	
New residents welcome	ed 33	New residents welcomed	32	Patient days of care	15,445	
				Admissions	909	
Longview		Summer Hill of Wayne				
<b>Longview</b> Number of suites	80	Summer Hill of Wayne Number of apartments	163	Gracepoint Partial-hospita	lization	
	80 95	•	163 180	Gracepoint Partial-hospital and Intensive Outpatient P		
Number of suites		Number of apartments		•		
Number of suites Resident capacity	95 25,752	Number of apartments Resident capacity	180 58,299	and Intensive Outpatient P	rogram	
Number of suites Resident capacity Resident days of care	95 25,752	Number of apartments Resident capacity Resident days	180 58,299	and Intensive Outpatient P Discharges	rogram 896	
Number of suites Resident capacity Resident days of care	95 25,752	Number of apartments Resident capacity Resident days	180 58,299 d 28	and Intensive Outpatient P Discharges New clients	896 234	
Number of suites Resident capacity Resident days of care New residents welcome	95 25,752	Number of apartments Resident capacity Resident days New residents welcome  Bolger Short-term Reha Number of rooms	180 58,299 d 28 <b>ab</b>	and Intensive Outpatient P Discharges New clients	896 234	
Number of suites Resident capacity Resident days of care New residents welcome Hillcrest	95 25,752 ed 35	Number of apartments Resident capacity Resident days New residents welcome  Bolger Short-term Reha Number of rooms Patient capacity	180 58,299 d 28 <b>ab</b> 42 80	and Intensive Outpatient P Discharges New clients Client days of care	896 234	
Number of suites Resident capacity Resident days of care New residents welcome  Hillcrest Number of studios	95 25,752 ed 35	Number of apartments Resident capacity Resident days New residents welcome  Bolger Short-term Reha Number of rooms Patient capacity Patient days of care	180 58,299 d 28 ab 42 80 17,330	and Intensive Outpatient P Discharges New clients Client days of care  LiveWell Counseling Active clients	896 234 4,374	
Number of suites Resident capacity Resident days of care New residents welcome  Hillcrest Number of studios Resident capacity	95 25,752 ed 35 31 39 10,070	Number of apartments Resident capacity Resident days New residents welcome  Bolger Short-term Reha Number of rooms Patient capacity	180 58,299 d 28 <b>ab</b> 42 80	and Intensive Outpatient P Discharges New clients Client days of care  LiveWell Counseling Active clients	896 234 4,374 4,392	

# Satisfaction Surveys: How We Rate Among Those We Serve

A top priority for Christian Health is fulfilling the needs of our residents, patients, clients, consumers, and their families. Information collected through satisfaction surveys is an invaluable tool utilized to determine those needs – and if we are meeting or exceeding them. Survey data is reviewed and analyzed, and the feasibility of suggested modifications as guidance for implementing new practices and procedures is evaluated.

Surveys for Heritage Manor, Longview, Ramapo Ridge Behavioral Health, and Southgate Special Care were distributed an analyzed by national companies which conduct surveys in similar health-care organization. Satisfaction surveys for Evergreen Court, Hillcrest, Siena Village of Wayne, and Summer Hill of Wane are conducted internally by our Service Excellence/Patient-Resident Experience Department. These results are computed as a score between 0 and 100.

Average scores for 2021 were as follows:

### Senior Life

- Heritage Manor/Southgate Special Care:
   4.33 out of 5.0
- Longview: 93rd percentile
- Hillcrest: 96 points out of 100
- Evergreen Court: 88 points out of 100
- Siena Village of Wayne: 92 points out of 100
- Summer Hill of Wayne: 87 points out of 100

### Mental Health

- Ramapo Ridge Behavioral Health Adult Unit: 93rd percentile
   Geriatric Unit: 100th percentile
- Gracepoint: 92 points out of 100
- LiveWell Counseling: 95 out of 100 points

# Accreditations and Recognition

- Gold Excellence in Quality Award from the American Health Care Association/National Center for Assisted Living (Heritage Manor and Longview)
- 5-Star Quality Rating from the Centers for Medicare and Medicaid Services (Heritage Manor and Southgate Special Care)
- Advanced Standing Status by New Jersey Department of Health and the Health Care Association of New Jersey Foundation (Longview)
- The Joint Commission (Ramapo Ridge Behavioral Health)
- The Joint Commission Disease-specific Certification in the Management of Dementia (Ramapo Ridge Behavioral Health)









# 2021 Active, Associate, and Courtesy Physicians

Allen M. Khademi, MD Vice President, Medical Affairs

# MEDICAL STAFF OFFICERS

Aijaz Nanjiani, MD President

Adnan I. Khan, MD Vice President

Monica Dhingra, MD Secretary

### **ACTIVE STAFF**

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Monica Dhingra, MD Mohamed A. Elrafei, MD Igor Gefter, MD Cynthia Jalando-On, MD Adnan I. Khan, MD Aijaz Nanjiani, MD Joseph Siragusa, MD

INTERNAL MEDICINE Hany Sourial, MD

PHYSICAL MEDICINE AND REHABILITATION Allen M. Khademi, MD

#### **ASSOCIATE STAFF**

CARDIOLOGY Robert A. Saporito, MD

**DENTISTRY** 

Rama Gvildys, DMD David G. Schoenberg, DDS

DERMATOLOGY
Karin H. Satra, MD

FAMILY PRACTICE/
GERIATRIC MEDICINE
Gamil L. Makar, MD
Amabelle P. Pinzon, MD
Ritu Suri, MD
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Asim Siddiqi, MD
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INTERNAL MEDICINE/
INFECTIOUS DISEASE
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INTERNAL MEDICINE/
PULMONARY DISEASE
Madeeha Shahzadi, MD

NEUROLOGY Syed Jafri, MD

OPHTHALMOLOGY
Ronald M. Glassman, MD

ORTHOPEDIC SURGERY Robert A. Kayal, MD

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NEUROLOGY
Nancy L. Mueller, MD

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### 2021 Administration

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# Stephen J. Dumke, LNHA, FACHE

Executive Vice President and COO

### Kevin A. Stagg, CPA

Executive Vice President and CFO

# John Browne, FACHE, LNHA, CPHRM

Vice President, Residential Services

### Patricia Drabick

Vice President/Chief Nursing Officer and Director of Nursing -Heritage Manor and Southgate

#### Michael A. Doss

Senior Vice President and Chief Facilities Management Officer

### Peter Peterson, LNHA

Vice President/Administrator, Long-term Care and Post-acute Care Services

### Edward Rizgallah, PMP

Vice President, Information Services and Chief Information Officer

### Alexis Totaro, MSN, RN, WHNP-C, CARN-AP

Vice President/Administrator Mental Health Services

#### Robert Zierold

Senior Vice President and Chief Human Resources Officer

THE CHRISTIAN HEALTH 2021
ANNUAL REPORT IS PUBLISHED
BY THE MARKETING
DEPARTMENT OF CHRISTIAN
HEALTH.



### Mission

The mission of Christian Health is to foster health, healing, and wellness for people of all ages in a compassionate and loving environment consistent with the Christian principles on which we were founded.

### Vision

The vision of Christian Health is to be the hands of Christ through expressions of mercy and love. We aspire to live out our ministry of healing and caring to fulfill the need for quality services offered in a Christian environment. We seek to provide an ever-widening and enriched continuum of high-quality services. We commit ourselves to the Christian principles on which we were founded, thereby enabling us to carry out God's work with integrity and compassion.

