

MISSION STATEMENT

The mission of Christian Health Care Center (CHCC) is to provide a continuum of high-quality, family-centered geriatric and mental-health services in a compassionate and loving environment, consistent with the Christian principles on which the institution was founded. The mission is rooted in the belief that we minister to the whole person, recognizing that a person's faith should be utilized, strengthened, and nourished as an aid in the recovery process. Accordingly, we respect and care for the physical, emotional, and spiritual needs of our patients, residents, clients, and their families.

VISION STATEMENT

The vision of CHCC is to be the hands of Christ through expressions of mercy and love. We aspire to live out our ministry of healing and caring to fulfill the need for quality services offered in a Christian environment. We seek to provide an ever-widening and enriched continuum of high-quality services. We commit ourselves to the Christian principles on which we were founded, thereby enabling us to carry out God's work with integrity and compassion.



CHRISTIAN HEALTH CARE CENTER BOARD OF TRUSTEES 2008

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CHRISTIAN HEALTH CARE CENTER 2008 ANNUAL REPORT A MOMENT IN TIME

EACH DAY AT CHRISTIAN HEALTH CARE CENTER (CHCC),

employees, volunteers, and physicians strive to reinforce the organization's mission and vision. Doing so requires dedication to the Christian principles on which the organization was founded, respect for those we care for and for each other, and compassion for "even the least" of our brethren.

Our commitment to fulfilling this goal is reflected in the pages of this annual report, "A Moment in Time."

By taking you on a journey through the highlights of 2008, we hope to illustrate how the entire CHCC family seeks to be the hands of Christ at all times, to all people.

Every day is a gift from God, and with it comes the opportunity to use the talents, skills, and wisdom that He has given us to make a difference in the lives of the residents, patients, and clients entrusted to our care. We thank you, our sponsors, donors, and the community, for your confidence in our ability to live our mission. Without

your support, Christian Health Care Center would not have been able to achieve - and build upon its commitment to provide high-quality health care for North Jersey residents.



Douglas A. Struyk, CPA, LNHA President and CEO

Sandra De Young, EdD Chair, Board of Trustees

A Unique Mission: CARING FOR CLERGY

At Christian Health Care Center (CHCC), the clergy have played an integral role in its development and continue to help guide the institution's growth while adhering to its mission. The Center, in return, remains committed to addressing some of the clergy's unique needs.

"One way we do so is by organizing Clergy Days," says
Rev. James Knol, LCSW, Pastoral Care Director and
Ramapo Ridge Psychiatric Hospital Chaplain. "Each Clergy
Day features a guest speaker discussing a topic suggested
by clergy so that we know we're on target and providing
a truly beneficial program. Small group discussions follow
so participants can ask questions and voice concerns
about the program topic."

Sharon Knol, pictured with her husband, Rev. James Knol, LCSW, facilitates the Clergy Spouses Suppport Group at Christian Health Care Center.





JANUARY



Activities Vital for Seniors

Activities are a vital component of Christian Health Care

Adult Day Services of Wayne

and Wyckoff. They provide mental and physical stimulation and boost independence through diverse, enjoyable, educational, and interactive activities based on the strengths, interests, and function level of the clients. On a cold winter day, Laurie Cochran, left, Assistant Administrator and Activities Director at the Wayne program, offered a hint of spring by enlisting "Green Gardeners," such as client Anna Janitz, to prune flowers and plants.

FEBRUARY

Knitting Project Aids African Orphanages

The Longview Assisted Living Residence organized the African Knitting Project to benefit two orphanages in South Africa. Residents knitted items from yarn donated by Christian Health Care Center (CHCC) employees and the community.

Hillcrest Residence Shines on Survey

Hillcrest Residence received a deficiency-free survey by the New Jersey Department of Community Affairs. The survey included a comprehensive review of applicable regulations that govern the functioning of Hillcrest.

MARCH



Grant Subsidizes Cost of Adult Day Services

Christian Health Care Adult Day Services of Wayne and Wyckoff received a grant from the Lillian P. Schenck Fund to subsidize the cost of the program for seniors who cannot otherwise afford to attend. This was the fifth consecutive year that Adult Day Services received the grant.

Donations Enhance Nursing Home Environment

The Post family of Hawthorne made a donation to Heritage Manor Nursing Home in memory of Jan Post's mother, a former resident. The funds were used to provide musical entertainment, including a harpist, and to purchase a big-screen, high-definition TV set and Nintendo Wii game, all for the benefit of residents.



A MOMENT IN TIME

This year, "Contemplation and Mission: Finding the Hermit in All of Us" was presented by the Most Rev. John W. Flesey, STD, DD, Pastor of Most Blessed Sacrament and Auxiliary Bishop of the Archdiocese of Newark. Participants explored the challenges of ministering in a complex contemporary culture. "Bringing New Life to Congregations: Renewal, Transformation, or Revitalization?" was addressed by the Transformational Ministry Team of the New Jersey Synod of the Evangelical Lutheran Church of America. Identifying key theological and Biblical issues that lie behind models for renewal were discussed.

Perhaps the most unique Clergy Day for 2008, however, was created solely for clergy spouses. "Finding the Balance: Life as a Clergy Spouse" was geared to help them balance their personal life with the demands of their public persona.

"I believe both personally and professionally that spouses of clergy need tools to deal with the delicate balance between taking care of family and being very much in the public eye and scrutiny of the congregation and the community," says therapist Amy L. Flavin, LPC, who presented the program. "Being a clergy spouse for 27 years, as well as a professional counselor, I feel that having a support network can make all the difference in the world when the variety of challenges that a clergy spouse faces arises. Knowing that others have dealt with similar challenges can ease the anxiety and difficulty that may come with this unique position."

Program attendee Sharon Knol, wife of Rev. Knol, echoed Mrs. Flavin's viewpoint.

"During the program, I was reminded of the conflicting emotions that surround the role of the clergy spouse, of how difficult it sometimes is to balance and separate home and church. On any given day, what should my priorities be? If I choose my friends and family over the church, how does that reflect on my husband? I thought of how vulnerable I felt fostering friendships within the church and how lonely it was when I did not," Mrs. Knol says. "Amy gave us a lot of encouragement to be true to who we are and to, first and foremost, foster a spiritually and emotionally healthy relationship with our husbands. Those at the event were eager to share their experiences with each other and were relieved to know that others understood. They were relieved, too, that there was a place that would provide the guidance, support, and encouragement to give voice to both their joy and their pain."

At the request of program participants, CHCC established a Clergy Spouses Support Group. The group, facilitated by Mrs. Knol, meets from 10 a.m. to noon the third Thursday of the month at CHCC. For more information, call (845) 986-8562.



Legend Quarterly

Compton Shepherd, Dietary Van Driver, was honored as a Legend Quarterly All Star, a program which recognizes and rewards employees who exemplify the Center's mission and vision in an outstanding manner. On the nomination form, Mr. Shepherd was described as possessing a work ethic that is unique in many ways and as being accommodating, helpful, friendly, and ready and able to eagerly do any job, regardless of what it is, with a smile and laughter.

Colleagues Advance in Professional Organization

Hadi Raji, Michael Simchera, and Arthur Cardillo, all Plant Operations and Maintenance Managers, were accepted into the Healthcare Facilities Management Society of New Jersey, a professional organization and very active chapter of the American Society of Healthcare Engineering.

Service Excellence Celebrated

"Get on Board the Serviceexcellence Bus" was the 70stheme celebration of the Center's Journey to Excellence. Staff wore clothes from the 70s, enjoyed refreshments and prizes, and were introduced to the revamped service-excellence teams: Bright Ideas, Making All People Satisfied, Physician Satisfaction, Rewards and Legends, Standards, 3 to 11, and the Green Team.

Lead CNA Position Enhances Nursing Home Care

As part of a service-excellence initiative, Heritage Manor developed a team-centered approach to care called the Neighborhood Project. As part of this project, a new position



Lead CNA receives a morning report and provides input to the Charge Nurse regarding nursing assignments. The Lead CNA ensures that assignments are complete and ensures the quality of care that CNAs provide to residents. Lead CNAs are provided with extensive leadership training, including communication skills, coaching, decision-making skills, motiva-

- Lead Certified Nursing

Assistant - was created. Each

APRIL

Girl Scout Project Blankets Seniors with Warmth

tion, and team building.

Girl Scout Troop No. 1130 from St. Paul School in Ramsey visited Heritage Manor residents and presented them with



handmade fleece blankets. The scouts were working toward a Bronze Award. the highest award for Junior Girl Scouts. The blankets were part of the two-year award project that focused on animal care and protection. Other components of the project included community-service endeavors and fund-raisers with proceeds designated for the Ramapo Bergen Animal Refuge, Bergen County's only non-profit, no-kill shelter located in Oakland.

ECONOMY PROMPTS INCREASED NEED FOR

Counseling Center Services

When the economy started its downward spiral in 2008, the community turned to Christian Health Care Counseling Center (CHCCC) for help addressing the resulting anxiety and depression. New client volume increased 51 percent in 2008, primarily due to the day-to-day stress related to living in such difficult, unsettled times.



Youth "Work" at Center for a Day

For the seventh consecutive year, CHCC participated in "Bring a Child to Work Day." Employees brought children to work with them for the day to participate in educational and fun activities.

A Floral Thank You

As a thank you to Evergreen Court residents who volunteer to read at their school, students Chris and Nick Rea



planted flowers at the senior residence. The twins are students at Sicomac School in Wyckoff, which received a grant from the New Jersey Education Association to promote community-service projects performed by kindergarten and thirdgrade students.



Employees Invite Clergy to Work

The Center's Bring Your Clergy to Work Day provided employees with the opportunity to invite their spiritual leader to witness the important work that they do and help them learn about the Center's services.

History in the Making: First Female Board Chair Named

The Center marked an exciting milestone in its 97-year history with the election of Sandra De Young, EdD, as the first female Chair of the board of trustees. Ms. De Young, who is Dean of the College of Science and Health at William Paterson University of New Jersey, has been a dedicated trustee for 18 years.

Medical Director Named

Mohammed A. El Rafei, MD, became the Medical Director of Ramapo Ridge Psychiatric Hospital. Dr. El Rafei, who is board-certified by the American Board of Psychiatry and Neurology, previously served as Medical Director of the psychiatric unit at Chilton Memorial Hospital in Pompton Plains. He is a graduate of Ain Shams University in Cairo, Egypt, where he also completed his internship. He was a resident at Bergen Pines County Hospital in Paramus.

Thank You, Volunteers!

CHCC volunteers were honored during the annual appreciation luncheon. Volunteers perform a wide range of vital tasks throughout the Center's programs.

Pinning Ceremony Recognizes Newly Certified Aides

The Certified Nursing
Assistant Pinning Ceremony
recognized 14 employees
who successfully completed
the Nurse Aide Training
and Competency Evaluation
Training Program at the Center.

Uniformed Dress Code Unveiled

The Center's new uniformed dress code was introduced during the Code Unity Fashion Show. The new guidelines were created in an effort to convey a powerful, positive, and professional image of the Center to residents, patients, clients, families, visitors, and the community.

A MOMENT IN TIME

"This year we saw a tremendous increase in new referrals as well as an increase in the number of visits for established clients," said Kathy Coletti, DSW, LCSW, CHCCC Administrative Director. "The fragile state of the economy has caused such stress on so many levels. Our goal is to provide the best and most appropriate care possible to help people get through this tense period."

Quality mental-health care has been a priority at Christian Health Care Center since its founding in 1911. At the time, treatment of and for the mentally ill was abysmal. In an effort to elevate care, a group of 14 deacons from the Reformed tradition made a commitment to build New Jersey's first private psychiatric hospital which would provide physical, mental, and spiritual care for individuals with mental illness, regardless of ability to pay.

Today, the center offers four mental-health programs. Ramapo Ridge Psychiatric Hospital is a 58-bed inpatient facility for adult and geriatric patients. The hospital is licensed by the State of New Jersey and accredited by the Joint Commission. An individual wellness and recovery plan is prepared for each patient by an interdisciplinary team. Treatment includes medication, individual

At left: The Christian Health Care Counseling Center staff includes, from left, Jackie O'Sullivan, Client Registration and Billing Services Director; Tom Martin, LCSW, CAS, therapist; Alice Plummer, MD, Medical Director; Kathy Coletti, DSW, LCSW, Administrative Director; Donna Love, Francine Mohammed, Judy Van Dyke, and Natascia Bolognini, Office Associates; Anne Lisciotto, LCSW, and June Auger, LPC, therapists; Sheila Rankin, Office Associate; and Tom Burklow, EdD, LMFT, and Barbara Lankelis, LCSW, therapists.

and group psychotherapy, education, therapeutic activities, family support, and pastoral care.

CHCCC is the licensed mental-health service of Ramapo Ridge. Children, adolescents, and adults are treated for a wide range of mental-health issues, such as depression; anxiety; bipolar disorder; grief; and identity, self-image, marital, parenting, and dysfunctional relational issues. Treatment includes medication therapy and education, individual and family therapy, support groups, and education.

The Ramapo Ridge Partial Program is a short-term daily program designed to help decrease symptoms and develop coping skills needed for everyday living. The program serves as a preventive step to inpatient treatment or as a component of care following inpatient treatment. Goals are to alleviate the impairment that resulted in admission to the program or which required an intensive level of intervention, enhance coping abilities, assist with individual clinical needs, and return the client to his/her pre-existing daily functioning levels.

Pathways is the Center's daily outpatient program designed specifically to treat adults with both a developmental disability and a co-existing mental illness. The program aims to decrease acute psychiatric symptoms and behaviors, which can be compounded by development disabilities, and increase skills in coping with the demands of daily living and work.

For more information about the Center's mental-health programs, call (201) 848-5200 or visit www.chccnj.org.

MAY

Center Recognized for Achievements in National Initiative

Healthcare Quality Strategies Inc., a Medicare-designated quality-improvement organization, recognized the Center for its achievements in the nationwide Nursing Home Quality Initiative. The initiative is a three-year project sponsored by the Centers for Medicare & Medicaid, an agency of the U.S. Department of Health and Human Services. The Center, a voluntary participant, focused on reducing high-risk pressure ulcers, decreasing the use of physical restraints, and improving pain management and depression management.



Food Drive Benefits State Organization

The Social Work Department celebrated National Social Work Month by organizing a food drive to benefit the Community FoodBank of New Jersey. Nearly 20 boxes of food were collected.

State, National Organizations Bestow Awards on Center

CHCC staff and initiatives were recognized for excellence by state and national organizations. The New Jersey Association of Homes and Services for the Aging pre-

sented five awards to CHCC. Anthony Van Grouw Jr., MD, former board Chair, received the Facilities Trustee of the Year, Marion Miller, Heritage Manor Lead CNA, received the Staff Person of the Year Award, and junior volunteer Steven Kanczewski was recognized as Junior Volunteer of the Year. The Heritage Manor Activity Box Project was recognized as Innovation of the Year, and the Marketing Department was feted for community-outreach efforts. Additionally, Center Life and the 2007 annual report received awards of merit in the 27th Annual Healthcare Advertising Awards.

JUNE

Sheriff Offers Safety Tips for Seniors

Personal safety was the topic of a program presented by Bergen County Sheriff Leo P. McGuire to clients at Christian Health Care Adult Day Services of Wyckoff. The sheriff urged seniors to shred personal documents to avoid identity theft, lock doors and windows, and be alert for telephone scams.



Longview Scores High on State Survey

Longview received high marks on a survey by the New Jersey Department of Health and Senior Services. The three-day survey included reviews of resident clinical records, facility policies, and life-safety conditions.

Legend Quarterly All Star Named

Joan Katz, RD, Nutrition Services Director, was selected as a Legend Quarterly All Star. On the nomination form, Mrs. Katz was described as warm, compassionate, approachable, sincere, giving, knowledgeable, eager to please, willing

CONTINUED

OF KNITTING NEEDLES AND

Underprivileged Children



The Knitting Club at Evergreen Court isn't your typical senior-citizen group. The circle of 10 women, all residents at the independent senior complex at Christian Health Care Center (CHCC), is led by 13-year-old Franny Mangot of Wyckoff. The teen started the club in September as a communityservice project for her bat mitzvah. The hats and scarves made by Knitting Club members are donated to Creative Knitworks, which, in turn, delivers them to the Centers for Food Action of Englewood and Mahwah for distribution to needy children in Bergen County.

Seated, from left, are Carrie Graf, Margit Goocey, Fogeline Maas, and Pearl Klingen. Second row, from left, are Phyllis Sweetman, Franny Mangot, and Anne Halma.



to help, reliable, thorough, dependable, and an outspoken advocate for CHCC residents, patients, and clients.



Local Band Entertains Longview Seniors

The Saddle River Valley Concert Band presented an outdoor concert for Longview residents. Paul Van Treuren, a member of the band for 27 years, arranged the concert as a thank you for caring for his mother, a Longview resident. Members of the Confraternity of Christian Doctrine (CCD) class at St. Elizabeth's Church in Wyckoff volunteered to help set up and serve refreshments.

Golf Classic Nets Record Amount

The CHCC 19th Annual Golf Classic netted a recordbreaking \$103,000. Proceeds benefited the Center's Annual Fund, which is earmarked for the renovation of a wing in Heritage Manor West for the expansion of the Post-acute Care Unit. JULY



Adult Day Program
Joins Generations

For an intergenerational program at Christian Health Care Adult Day Services of Wayne, several employees brought their children or grandchildren to participate. Intergenerational programs, which are held at all elder-care programs and residences at CHCC, enhance the quality of life for all involved. They also help foster

friendships across age groups; dispel stereotypes; make seniors feel less alienated, lonely, and depressed; strengthen community relations; encourage exchange of traditions and values; enhance social skills; promote self-esteem; inspire collaboration; and encourage tolerance.

Grant Supports Nursing Education

Through a generous grant from the Walter and Lois Sutcliffe Foundation, CHCC



awarded eight scholarships to employees for registered nurse or licensed practical nurse education. Recipients were selected by an independent scholarship committee after reviewing submitted applications.



Daisy Troop Project Blooms at Hillcrest As a community-service

c, enhance project, Allendale Daisy Troop or all No. 1053 decorated and filled

A MOMENT IN TIME

"My bat mitvah project was about learning responsibility and giving back to the community," Ms. Mangot says. "I knew how to knit and I knew Creative Knitwork's mission. My mother, Deborah Nachman-Mangot, DDS, is one of CHCC's mobile dentists, so she suggested that the Evergreen Court residents might be interested in helping me knit items for needy children."

The Knitting Club meets monthly in the Evergreen Court "penthouse" to make items from donated yarn. Knitting needles and conversation flow easily.

"The residents love having Franny here. She's a very friendly, mature seventh grader who interacts well with the seniors," says Ethel De See, Evergreen Court Director. "They admire Franny's sweet ways and her giving spirit!"

Franny's sentiments are reciprocal.

"My grandmother taught me to knit four years ago. She passed away in September, so it's nice to be with the Evergreen Court residents because they remind me of her," Ms. Mangot says. "They're sweet, and it's fun to listen to them."

Evergreen Court is one of six elder-care residences and programs at CHCC. The supportive senior-housing apartment complex is for the totally independent senior. More than half of the one-bedroom apartments are designated as affordable housing. Hillcrest Residence is for semi-independent seniors. The 39 residents enjoy the benefits of shared dining, recreational activities, housekeeping services, and pastoral care. Christian Health Care Adult Day Services of Wayne and Wyckoff offer an enjoyable, safe environment for seniors and respite for caregivers. Nursing care,

social services, dietary counseling, activities, case management, pastoral care, and door-to-door transportation are designed to help seniors lead active, productive lives.

The Longview Assisted Living Residence offers a comfortable, secure, home-like environment designed to foster independence, dignity, and community involvement. Longview's 92 residents benefit from nursing support and supervision, customized levels of care, pastoral care, social and recreational activities, healthy meals and snacks, housekeeping and laundry services, and local transportation. Longview also features the Courtyard, a specialized residence for the memory-impaired.

Heritage Manor Nursing Home offers skilled nursing and medical care, registered dietitians, social services, activities, and pastoral care for 252 residents. Physical, occupational, respiratory, and speech therapy are available, as well as a Dementia Special Care Unit for residents with various types of dementia, such as Alzheimer's disease. Heritage Manor also features a Post-acute Care Unit. A multidisciplinary team utilizes an outcome-focused approach to deliver complex clinical and therapeutic interventions to help patients transition back into the community.

Southgate is a 39-bed special-care nursing facility which offers short-term behavior-management treatment for adults 18 and older. The program addresses behavioral disturbances associated with dementia and other illnesses.

For more information on the Center's elder-care services, call (201) 848-5200 or visit www.chccnj.org.

flower pots and donated them to Hillcrest. Rosler's Nursery in Allendale donated the flowering plants.

SEPTEMBER

Great Room Dedicated

More than 200 donors, family members, and local and state officials gathered at a dedication and open house to celebrate the completion of the Heritage Manor East Great Room The addition features areas for resident activities and dining; an auxiliary kitchen; offices; a porch with scenic views: a memorial garden for the late Edward Kohere, who served on the Christian Health Care Center Board of Trustees; and a commemorative-paver patio and

sitting area. During the event CHCC feted Sen. Henry P. McNamara, a longtime Center supporter, upon his retirement as the 40th Legislative District representative in the New Jersey Senate by dedicating the porch in his honor.



Legend Quarterly All Star Named

Katharine Fodi, CNA, Heritage Manor, was selected as a Legend Quarterly All Star. Mrs. Fodi serves 13 to 16 residents per meal in the Assistive Dining Room. On the nomination form, Mrs. Fodi was commended for focusing on the "little things" that each resident needs or desires at a meal. These residents generally have multiple feeding issues and often do not participate in the feeding process but they "adore Katharine. She brings joy to each person she touches every single day."

Missionary Describes African Endeavor

The Center's Dining for Women program welcomed Andrea Kroeze of Touch the World Ministries, a non-profit organization whose goal is to train, equip, and lead mission teams to all peoples of the world. Mrs. Kroeze, who is the daughter of Center employee Charlene Klingen, spoke about her experience as a missionary in Uganda, Africa, where she and her husband will be stationed for two years. During each Dining for Women event, employees donate what they would have spent if they went out to lunch to the charity of the month.

Seniors Prepare for Presidential Election

The CHCC Activities Directors organized Celebrate America, a resident-based program to encourage residents to vote in the presidential election and to provide a forum to discuss the candidates.

As part of the event, CHCC shipped more than 75 care packages to military personnel



from New Jersey who are stationed in Iraq. Items for the packages were donated by employees, residents, and sponsors. Marines who received some of the packages wrote thank-you letters to CHCC. One Marine wrote. "No words can express the appreciation that the men have for the amount of time and effort that was put into the project ... receiving care packages show that people care for our well-being and uplifts the spirits of the men."

Joining Jogether TO FIND A CURE

If Christian Health Care Center
(CHCC) employees need
motivation to support Denim Day,
an annual fund raiser for breastcancer research, they simply
need to look around at co-workers
Dot Faasse, Lois Schuurman, RN,
and Patricia Elliott, RN. These
women, all breast-cancer
survivors, are just three of the
inspiring individuals at CHCC
whose lives illustrate the importance of working toward a cure.





Medical Records Go Electronic

An electronic medical record (EMR) system debuted at Heritage Manor and Southgate. EMRs, utilized by physicians, nurses, dietitians, social workers, and activities staff, provide up-to-date clinical information at the point of care, improve efficiency in documentation, and reduce paperwork. A major benefit is more time devoted to one-to-one care.

In Honor of Retirees

Center retirees were honored during the annual Retirees Luncheon.



Nurse Receives State Recognition

Virginia Bakelaar, RN, BSN, Heritage Manor East Nurse Supervisor, was a recipient of the New Jersey League for Nursing 2008 Nurse Recognition Awards. Ms. Bakelaar was selected for the award for demonstrating an outstanding commitment to the nursing profession and for being a role model.

OCTOBER

All-new Harvestfest Unveiled

Christian Health Care
Center Foundation's all-new
Harvestfest featured a bountiful feast donated by Market
Basket of Franklin Lakes
and a special performance
by Christian recording artists
33Miles. The event netted
\$60,000, which went toward
renovating a wing in Heritage
Manor West Nursing Home to
accommodate an expanded
Post-acute Care Unit.

Safety Stressed at Fair

"Safety's Intention is Accident Prevention" was the theme for the Safety Expo. Information booths had a direct link to at least one patient safety goal, or to employee, environment, and patient/resident/client safety.

Legend Quarterly All Star Named

Ann Marie Kelly, RN, Southgate behavior-management unit, was named a Legend Quarterly All Star for always being warm and compassionate toward residents, their families, and the staff. On the nomination form, Ms. Kelly was cited for treating residents with respect and dignity, and not letting resident behavior toward her affect her treatment. She was described as being not only an amazing nurse, but also a wonderful person.

NOVEMBER



Bright Idea of the Year Announced

At the Bright Idea Celebration, Ann Walsh-Schwerzler, RN, Long-term Care Admissions, and Mary Den Blaker, The Longview Assisted Living Admissions Director, shared the Bright Idea of the Year

A MOMENT IN TIME

"Great strides have been made, but there is more work to be done. Research is vitally important and incredibly significant," says Mrs. Schuurman, Nursing Director at Christian Health Care Adult Day Services of Wayne, who has been cancer-free for one year. "It is encouraging to see so many people and organizations like Christian Health Care Center helping to raise awareness and caring so deeply about finding a cure."

Over the past 11 years, CHCC employees have raised nearly \$25,000 through Denim Day. The funds are donated to Susan G. Komen for the Cure, a national foundation dedicated to breast-cancer education, research, and the search for a cure. On Denim Day, a national event held on the first Friday in October, employees who contribute \$5 to Susan G. Komen for the Cure can wear denim and/or pink to work. At CHCC, the event is coordinated by Employee Health Nurse Barbara Lucia, RN, BSN.

"Seeing the way everyone contributes is wonderful, especially this year with the state of the economy," Ms. Lucia says. "I feel so proud to work at a facility where people are so generous, not only with monetary donations, but with their time. A lot of employees helped me to organize the event and to encourage others to support the cause."

The staff of Southgate, the Center's behavior-management unit, added a unique element to Denim Day by coordinating a Resident Breast Cancer Walk. Staff members sponsored a resident and, depending upon the individual's ability, took him/her on a walk around campus or in the unit.

"I feel honored that so many of my co-workers are so supportive of breast-cancer research. Having gone through diagnosis and treatment and knowing all the avenues of care, I recognize the phenomenal importance of research. So much has been done in recent years. That's helping find cures faster," says Mrs. Faasse, Coordinator of Volunteers, who has been cancer-free for five years.

The five-year survival rate for breast cancer, when caught early before it spreads beyond the breast, is now 98 percent, compared to 74 percent in 1982. Additionally, nearly 75 percent of women over 40 now receive regular mammograms, the single most effective tool for detecting breast cancer. America's 2.5 million breast-cancer survivors, the largest group of cancer survivors in the U.S., are a living testament to the power of society and science to save lives.

"When I was a young girl my mother's best friend was diagnosed with bilateral breast cancer," says Mrs. Elliott, Administrator of Christian Health Care Adult Day Services of Wyckoff. "Not much hope was given to her. This year she celebrated her 90th birthday. She has always been my idol. When I was diagnosed in one breast in 1991 and then in the other in 2001, the best advice that she gave me was, 'Patty, attitude cures.' She was right. Having a positive attitude has made all the difference for both of us. I get out of bed and thank God for putting my feet on the floor. Each day arrives with a prayer: This is the day the Lord has made. Let us be glad and rejoice!"

Award. They submitted a similar Bright Idea: have a cart/luggage valet available for residents and their families on moving in/out day.



Employees Thanked

The Center honored employees and recent retirees for their years of dedicated service at the 65th annual Service Awards Banquet. During the event, Compton Shepherd, Dietary Van Driver, was named the Legend of the Year.

DECEMBER

Bolger Foundation Makes Historic Donation

The Bolger Foundation of Ridgewood donated \$1 million to CHCC - the single largest



gift from a charitable organization in Center history – toward the completion of renovations to the Nurses' Stations in Ramapo Ridge Psychiatric Hospital and to the expansion of the CHCC Post-acute Care Unit.

Pathways Excels on State Survey

Pathways received a deficiency-free survey by the New Jersey Department of Human Services, Division of Medical Assistance and Health Services. The survey consisted of an extensive review of consumer medical records and program services, along with consumer interviews and program observations.



Employees Gather to Celebrate Christmas

The Center's Employee/ Family Christmas Party provided an opportunity for all to celebrate the season.

Spreading Christmas Cheer

Through Project Angel Tree, employees generously donated holiday gifts for the needy through programs sponsored by local Christian and social-service agencies.

Mental-health Program Receives High Marks

The Center's Bergen EASE mental-health program received a deficiency-free survey from the Bergen County Department of Human Services. The program offers mental-health services in the home to those who may not otherwise receive help due to their circumstances. The surveyors noted in their report that they were "very impressed with the organization and structure of the program ... the staff is professional, experienced, and committed."

CHRISTIAN HEALTH CARE CENTER 2008 ANNUAL REPORT A MOMENT IN TIME



CHRISTIAN HEALTH CARE CENTER is thankful for, and proud of, its team of volunteers. These dedicated individuals can be found Center-wide performing a broad range of duties, such as assisting with activities, making "friendly visits" with residents, organizing fund-raising events, and serving on the

boards of trustees.

For more information on volunteering at the Center, call Dot Faasse, Coordinator of Volunteers, at (201) 848-5797.

Charles Adamo
Jo Admirand
Betty Almroth
Trudy Atema
Dottie Balkema
Nancy Bartlett
Mike Basile
Carol Bassett

Alice Becker
Darla Bertollo
Anita Blauvelt
Helen Borduin
Janet Braen
Betty Brandes
Gertrude Braunius
Anne Brennan
John Breur
Linda Brock
Ronnie Broderick

Angela Burstyn Ann Bushoven Beatrice Bushoven Pat Burwitz

Nancy Brown

Theresa Bushman Neal Bysterbush Elsie Canning

Francesca Carabillo Gianna Chapman Anthony J. Chernalis Rev. Andrew Chun Mary Lou Ciavarra Marion Clark

Virginia Clarke

Norman Constantine Elaine "Pat" Corcoran

Paula Coyne
Evelyn Crawford
Richard De Bel
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THANK YOU, VOLUNTÉERS!

Christian Health Care Center volunteers were honored during the annual appreciation luncheon held at The Tides Estate in North Haledon.

CLOCKWISE FROM TOP LEFT:

Gladys Van Wyk, left, 250-hour honoree, with Dot Faasse, **Coordinator of Volunteers**

and CEO; Peggy Napoli and Raeann Dykhouse, 4,500-hour honorees; and Dot Faasse, Coordinator of Volunteers

CHRISTIAN HEALTH CARE CENTER 2008 ANNUAL REPORT A MOMENT IN TIME



PROGRAM OFFERS REWARDS FOR RESIDENTS AND TEENS

More than 100 teenagers 13 to 17 years old form the Christian Health Care Center Junior Volunteer force. The program offers young adults the opportunity to discover their talents, explore career options, learn new skills, gain self-confidence, fulfill school and church community-service requirements, and share in the Center's mission and vision. A majority of the teens help with resident activities or provide assistance at the Child Day Care Center. Although summer is prime time for Juniors, many teens volunteer year-round.



The New Jersey Association of Homes and Services for the Aging named Christian Health Care Center (CHCC) Junior Volunteer Steven Kanczewski as Junior Volunteer of the Year. Pictured, from left, at an awards presentation at Mahwah High School are Steven's parents, Gerard Kanczewski and Karen Adounian, with their son.

Amber Abreu Melissa Adamo Diana Alimi Kristen Ballou **Andrew Bartlett** Hannah Bashian Bianca Benevenga Christina Billi Robert Block Annie Bogert Tim Brinkerhoff Nick Bruno Samantha Buczek Matthew Bunting John Burch Kelly Byram Megan Carlson Paul Carpintieri Lauren Castellucio

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Michael Lembo

CHRISTIAN HEALTH CARE CENTER 2008 ANNUAL REPORT A MOMENT IN TIME

The mission of the CHRISTIAN HEALTH CARE **CENTER FOUNDATION** is to support the ministry of the Center through financial gifts, volunteer efforts, and prayer by means that are consistent with the Christian principles on which the Center was founded. The fulfillment of this mission will strengthen the Center's ministry to provide care to those in need of long-term care, mental-health care, and residential living in a compassionate and loving environment.

The foundation is proud to acknowledge the following individuals, corporations and businesses, grants, foundations, matching gift organizations, estates, community organizations, and churches for their support of the Center between January 1 and December 31, 2008. Donors listed contributed \$50 or more.

Mr. and Mrs.



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THE BOLGER FOUNDATION MAKES HISTORIC DONATION

David F. Bolger, through The Bolger Foundation, donated \$1 million to Christian Health Care Center (CHCC) – the single largest gift from a charitable organization in Center history – for completion of renovations to the Nurses' Stations in Ramapo Ridge Psychiatric Hospital and for the expansion of the CHCC Post-acute Care Unit.

"We are especially grateful for this very generous gift during these difficult economic times," said Douglas A. Struyk, CPA, LNHA, CHCC President and CEO. "The Bolger Foundation has been very supportive of our mission, and this recent gift will help fund two very important projects that will greatly enhance our continuum of care and the quality of life for our residents and patients."

The Bolger Foundation has supported numerous initiatives at CHCC, including the renovation of two Nurses' Stations in Heritage Manor Nursing Home, renovation of resident rooms, and nursing scholarships, and has challenged the Center to raise matching funds for the Heritage Manor East Great Room and the expansion of Ramapo Ridge Psychiatric Hospital.

Mr. Bolger's charitable nature has benefited countless non-profit organizations, educational institutions, and



JT Bolger, left, and David F. Bolger, right, of The Bolger Foundation with Douglas A. Struyk, President and CEO of Christian Health Care Center

community services, both in the United States and abroad. His interest in quality of life issues, as well as the needs of children and senior citizens, led him to CHCC.

"My son, JT Bolger, worked at the Center as a landscaper 20 years ago," Mr. Bolger says. "I'm happy to be able to support the Center's mission and its efforts to fulfill the needs of the community."

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ALL-NEW HARVESTFEST CELEBRATES SUPPORTERS AND RAISES FUNDS FOR EXPANSION

Christian Health Care Center celebrated its supporters during an all-new Harvestfest.

The event featured a bountiful feast donated by Market Basket of Franklin Lakes and a special performance by Christian recording artists 33Miles.

Lead supporters were Herman and Marjorie Jeffer.

Paul Ruitenberg III and Janet Braen served as Co-chairs, and Market Basket owners Anthony and Phyllis Chernalis were Honorary Co-chairs.

The \$60,000 raised from Harvestfest are earmarked for the renovation of a wing in Heritage Manor West Nursing Home to accommodate an expanded Post-acute Care Unit (PACU). A multidisciplinary PACU team utilizes an outcome-focused approach to deliver complex clinical and therapeutic interventions. A professional rehabilitation staff works with individuals requiring concentrated physical, occupational, and speech therapy following surgery or as the result of an acute or other serious medical condition. The goal is to improve function so that individuals can return home. Great emphasis is also placed on patient and family education and, as is the standard with all Center programs, the mind and spirit of PACU patients are nurtured, as well.

TOP TO BOTTOM, LEFT TO RIGHT:

Douglas A. Struyk, Christian Health Care Center President and CEO, standing, with Diana and Ellsworth P. Whiteman, Christian Health Care Center Foundation trustee

From left, Garrett J. Dykhouse, Christian Health Care Center Foundation Chair Emeritus, with Bob Milligan and John Gunther of Citi Smith Barney

Laura and John Brunetti

Douglas A. Struyk, Christian Health Care Center President and CEO, second from left, and his wife Vicky with *33Miles* members Jason Barton, left, Chris Lockwood, second from right, and Collin Stoddard, right









A MOMENT IN TIME

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GREAT ROOM DEDICATED AT HERITAGE MANOR NURSING HOME

More than 200 donors, family members, and local and state officials gathered at a dedication and open house to celebrate the completion of the Heritage Manor East Nursing Home Great Room. The addition features areas for resident activities and dining; an auxiliary kitchen; offices; a porch with scenic views; a memorial garden for the late Edward Kohere, who served on the Christian Health Care Center Board of Trustees; and a commemorative-paver patio and sitting area.

"This stunningly beautiful addition further enhances our ability to be the hands of Christ in the lives of those we serve," said Douglas A. Struyk, CPA, LNHA, President and CEO.

Lead donors for the Great Room include The Bolger Foundation, The Boye Foundation, Alfiero and Lucia Palestroni Foundation, The John and Margaret Post Foundation, and The Edward W. and Stella C. Van Houten Memorial Fund.

LEFT TO RIGHT:

Douglas A. Struyk, Christian Health Care Center (CHCC) President and CEO, left, and Hank Schuurman, CHCC Vice President of Facilities Development, right, with LAN Associates Engineering representatives Jon Karle, second from left; Angel Cabello; Ken Karle, AIA, PP, PE, LAN President; Laura Schluger; Ronald Panicucci; and Steven Ramiza

Lucia Palestroni, left, and Kristine Sayrafe of the Alfiero and Lucia Palestroni Foundation

From left, J.T. Bolger and David F. Bolger of The Bolger Foundation, with Susan Head, CFP, Senior Vice President and Senior Charitable Advisor, Charitable Services Group, Wachovia Bank, NA

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RECORD AMOUNT RAISED AT ANNUAL GOLF CLASSIC

Christian Health Care Center's 19th Annual Golf Classic provided a day of golf and an evening of fellowship.

The event netted more than \$103,000. Monies raised will support the 2008 Annual Fund, which will enable the Center to renovate a wing in Heritage Manor Nursing Home to accommodate an expanded Post-acute Care Unit.

The Center extends its sincere thanks to all the 2008 Golf Classic sponsors, including:

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LEFT TO RIGHT:

David Shiffman, left, and Doug Nern of Cornell Surgical Supply

Mario Galdi, left, and Erin Gay of Galdi Mechanicals Corp.

Garrett J. Dykhouse, Chair Emeritus of the Christian Health Care Center Foundation, right, with sons Larry, left, and Tom, foundation trustee







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Christian Health Care Center's Heritage Manor East Nursing Home has undergone a number of changes. A beautiful new Nurses' Station is equipped with state-of-the-art technology. Renovations to resident rooms enhance the home-like atmosphere. A new, spacious Great Room provides a comfortable environment for socializing with friends and loved ones.

The outside walkways to enter the Great Room are constructed with brick pavers used as a lasting commemorative to family and friends. They can be engraved in memory or honor of a loved one and will have the additional benefit of helping to support the Center's ongoing improvements.

For more information about pavers, call the Christian Health Care Center Foundation at (201) 848-5796 or e-mail events@chccnj.org.

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During renovations at Heritage Manor East Nursing Home in 2008, previously reconstructed areas were "retired" from service in order to facilitate further enhancements. Christian Health Care Center gratefully acknowledges the following individuals and organizations for their support of these retired areas:

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William and Nellie Sweetman

Jean Teitsma Alberta Teschon Johanna Tiboni Joseph Tiboni Jacob Tolsma Carola Tulner Anna Turcic

Hildegard Unczowsky Gertrude S. Van Brunt

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Abram Van Lenten Jacoba Van Lenten

Martina Van Ry Bernard Van Ry Nicholas Vander Have

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Thomas Vanevenhoven Mr. and Mrs. B. Van Kluteren

Gladys Veitengruber Louise Venenga

Frank Venturo Johanna Vermeulen Dorothy Vervaet

Adrille C. Wallace Angela Warsak

Louise G. Winerich Ralph W. Wolff Anthony Woudenberg

Joseph A. Wozney Joseph Yost

Donald Younghans Astrid Zabriskie

SAVE THE DATE

Christian Health Care Center 20th Annual Golf Classic

MONDAY, JUNE 8, 2009

High Mountain Golf Club, Franklin Lakes

2008 FINANCIAL REPORT STATEMENT OF ACTIVITIES, REVENUES, AND EXPENSES

	2008	2007
Christian Health Care Center (CHCC) billed for resident, patient, and client care at Heritage Manor Nursing Home, Southgate, The Longview Assisted Living Residence, Hillcrest Residence, Evergreen Court, Christian Health Care Adult Day Services of Wayne and Wyckoff, Ramapo Ridge Psychiatric Hospital, Christian Health Care Counseling Center, Ramapo Ridge Partial Program, and Pathways	\$78,215,492	\$78,322,277
and also received for other services and from other sources	636,416	614,752
for total billings of:	78,851,908	78,937,029
However, since Medicaid and others pay substantially less than what we charge, and some are not able to pay for their care at all, CHCC did not collect	(20,324,362)	(23,208,773)
that left net revenues of	58,527,546	55,728,256
These revenues were used to pay for		
salaries, wages, and employee benefits;	42,358,647	40,551,209
 other operating expenses, such as food, utilities, and insurance; and 	11,837,569	10,981,107
interest and depreciation	4,013,542	3,841,373
which resulted in a net surplus from operations of	317,788	354,567
In addition, we earned investment income of	(1,490,956)	705,470
and from the commitment and generosity of CHCC local supporters we received:		
 net gifts and bequests of and 11, 473 hours of volunteer time. 	1,585,978	1,608,157
and 11, 473 hours of volunteer time. As a result, CHCC received net revenues that exceeded expenses by*:	\$412,810	\$2,668,194

^{*} Excludes non-cash (charge)/credit for minimum pension liability accounting of (\$2,387,219) and \$686,425 in 2008 and 2007, respectively.



2008 STATISTICS

CHRISTIAN HEALTH CARE CENTER	R	* Hillcrest Residence	
		Number of units	31
EMPLOYEES		Resident capacity	39
Full-time	554	Admissions	17
Part-time	205	Discharges	16
VOLUNTEERS		Resident days	12,305
Adult volunteers	216	Christian Health Care Adult Day Services of	Wavne
Junior volunteers	131	Number of clients	100
Volunteer hours	11,473	Client visits	9,800
	.,	Transportation van	•
COMMUNITY BENEFITS		Miles traveled	72,000
Government-sponsored health care/	\$5,813,800	Towns served	22
unpaid cost of Medicaid		Christian Health Care Adult Day Services of	\A/valcoff
Uninsured patients		Christian Health Care Adult Day Services of Number of clients	81
Ramapo Ridge Psychiatric Hospital days	532	Client visits	9,236
Christian Health Care Counseling Center vis	sits 83	Transportation van	3,230
Charity care dollars	\$670,932	Miles traveled	67,200
Meals on Wheels prepared	19,221	Towns served	26
ricals on Wheels propared	10,221		
		Evergreen Court	
INDIVIDUAL RESIDENCES/PROGR	AMS	Number of apartments	40
•		: Subsidized units	24
ELDER CARE		Fair-market value units	16
Heritage Manor Nursing Home		Admissions	8
Number of beds	252	: Discharges	7
Admissions	515	Resident days	14,160
Discharges	511	:	
Resident days of care	90,296	MENTAL HEALTH	
		Ramapo Ridge Psychiatric Hospital	
Southgate	40	Number of beds	58
Number of beds	40	Admissions	992
Admissions	17 15	Discharges	1,000
Discharges	15 14 FG1	Patient days of care	17,323
Resident days of care	14,561	Ramapo Ridge Partial Program	
The Longview Assisted Living Residence		New clients	207
Number of units	80	Client days of care	1,593
Resident capacity	95	Christian Health Care Counseling Center	
Admissions	56	New clients	665
Discharges	40	Client days of care	14,035
Resident days of care	33,245	: Pathways	
		New clients	11
		Client days of care	2,723
		, Shorte days of care	2,723

CHRISTIAN HEALTH CARE CENTER ATTENDING PHYSICIANS 2008

Howard Gilman, MD

Medical Executive

Sameh Ragheb, MD President

Joanne Peranio, MD Vice President

Cynthia Jalando-On, MD Secretary

Donna Marie DePhillips, MD
Mohamed El Rafei, MD
Igor Gefter, MD
Anwar Y. Ghali, MD
Gratsiana Golin, MD
Adnan Khan, MD
John Morone, MD
Aijazali Nanjiani, MD
David Nitti, MD
Richard Oliver, MD
Alice Plummer, MD
Medhat Raouf, MD
Hany Sourial, MD
Manal Sous, MD

Diane Verga, MD

Rafik Youssef, MD

The attending physicians are complemented by a consultant staff of dentists, dermatologists, family practitioners, internists, neurologists, obstetricians/gynecologists, ophthalmologists, orthopedic surgeons, otolaryngologists, podiatrists, psychiatrists, surgeons, and urologists.

CHRISTIAN HEALTH CARE CENTER ADMINISTRATION 2008

Douglas A. Struyk, CPA, LNHA

President and CEO

Denise Ratcliffe, LNHA

Executive Vice President and COO

Kevin Stagg, CPA Executive Vice President of Finance and CFO

Carla DeWitt

Vice President, Marketing

Howard Gilman, MD Medical Executive

Marianne Guerriero, RN, CNA, BC *Nurse Executive*

David Krentel

Executive Director,

Christian Health Care Center Foundation

Peter Peterson, LNHA Vice President/Administrator, Heritage Manor Nursing Home/Southgate

Joanne Reilly, CSW, LPC, LRC Vice President/Administrator, Ramapo Ridge Mental Health Services

Henry Schuurman

Vice President, Facilities Development

Robert Zierold

Vice President, Human Resources

ACCREDITATIONS AND MEMBERSHIPS 2008

American Association of Homes and Services for the Aging

American Health Care Association

American Hospital Association

Assisted Living Federation of America

Barnabas Foundation

Bergen County Human Services Advisory Council

Council of Reformed Charities

Franklin Lakes Chamber of Commerce

Hawthorne Chamber of Commerce

Health Care Association of New Jersey

Joint Commission (Ramapo Ridge Psychiatric Hospital)

National Association of Psychiatric Health Systems

National League of Nursing

New Jersey Assisted Living Association

New Jersey Association of Mental Health Agencies

New Jersey Association of Homes and Services for the Aging

New Jersey Hospital Association

Wyckoff Chamber of Commerce

The Christian Health Care Center 2008 Annual Report is published by the Marketing Department of Christian Health Care Center.

Douglas A. Struyk

President and CEO

Carla DeWitt Vice President, Marketing

Karen P. Hockstein Editor Director, Publications

Melanie E. Anthony Director, Marketing





301 Sicomac Avenue Wyckoff, New Jersey 07481

Christian Health Care Center (CHCC) purchases mailing lists in an effort to communicate with community members who may benefit from receiving our publications. We recognize the fact that some residents prefer not to receive our materials. However, CHCC does not control the deletion of names from a purchased list. To reduce unsolicited third-class mail, go to the Direct Marketing Association website at www.dmachoice.org.

THIS IS CHRISTIAN HEALTH CARE CENTER

Christian Health Care Center was founded in 1911 by a group of deacons from the Reformed tradition. Today, CHCC – a non-profit organization open to anyone regardless of race, sex, or religion – provides a continuum of high-quality, family-centered elder-care and mental-health services in a compassionate and loving environment consistent with the Christian principles on which the institution was founded.

ELDER-CARE SERVICES

- Heritage Manor, a 252-bed nursing home
- · Southgate, a special-care, 40-bed, inpatient nursing facility offering behavioral-management treatment
- The Longview, an 80-unit assisted-living facility
- Hillcrest Residence, a 39-bed residence for independent seniors
- Evergreen Court, a complex of 40 apartments for independent seniors
- · Christian Health Care Adult Day Services of Wayne and Wyckoff

MENTAL-HEALTH SERVICES

- Ramapo Ridge Psychiatric Hospital, a full-service, 58-bed inpatient hospital for adult and geriatric patients, and its outpatient mental-health service, Christian Health Care Counseling Center
- Ramapo Ridge Partial Program, a voluntary, short-term outpatient program
- Pathways, a partial-hospitalization program to treat adults who experience both a developmental disability and a co-existing psychiatric disorder