

2015 ANNUAL REPORT TO THE COMMUNITY



Expanding · Enhancing · Enriching



Health, Healing, and Wellness for All Ages

Christian Health Care Center

OUR MISSION

Christian Health Care Center fosters health, healing, and wellness for people of all ages in a compassionate and loving environment consistent with the Christian principles on which we were founded.

OUR VISION

We seek to be the hands of Christ through expressions of mercy and love. We aspire to live out our ministry of healing and caring to fulfill the need for quality services offered in a Christian environment. We seek to provide an ever-widening and enriched continuum of high-quality services. We commit ourselves to the Christian principles on which we were founded, thereby enabling us to carry out God's work with integrity and compassion.

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Christian
Health Care
Center

Expanding · Enhancing · Enriching

Dear Friends,

Those three words describe 2015 at Christian Health Care Center (CHCC). The year was marked by new construction and programs, innovative renovations, and service improvements, all to enrich the lives of those entrusted to our care. Our advancements throughout all our senior-life, short-term rehab, and mental-health services are highlighted in this annual report. We are excited to share these accomplishments with you.

What helps guide our growth? We take satisfaction surveys, compliments, concerns, and suggestions into consideration, and we take them to heart. Our primary focus is the health, healing, and wellness of each resident, patient, client, and consumer. We have made a pledge to them, their families, and to God to provide compassionate care delivered with dignity and respect. Each proposed project is analyzed and reviewed carefully, thoughtfully, and prayerfully.

We acknowledge our dedicated staff, volunteers, and you – our steadfast supporter – for our continuing ability to successfully meet the needs of those we care for and the community while never straying from our mission. We thank you for your confidence in our ability to do so.

We also give thanks to God for His continued blessings in all we do. We thank Him for giving us the talents and skills to provide excellent care. Ultimately, we give all praise and glory to God and recognize that the true measure of our success is found in our faithfulness to Him.



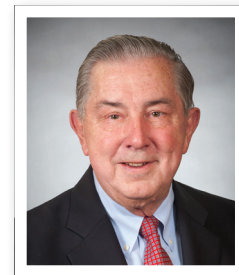
A handwritten signature in black ink that reads "Douglas A. Struyk".

Douglas A. Struyk, CPA, LNHA
PRESIDENT AND CEO
CHRISTIAN HEALTH CARE CENTER



A handwritten signature in black ink that reads "Gordon D. Meyer".

Gordon D. Meyer, Esq.
CHAIR, BOARD OF TRUSTEES
CHRISTIAN HEALTH CARE CENTER



A handwritten signature in black ink that reads "Gordon Stanley".

Gordon Stanley
CHAIR, BOARD OF TRUSTEES
CHRISTIAN HEALTH CARE CENTER FOUNDATION



Lucy Dabagian,
second from right,
with her children Rick
Dabagian, Donna
Philibosian, and
Linda Silverstein

Short-term rehab at Christian Health Care Center: *Your health. Your choice.*

Lucy Dabagian's journey to Christian Health Care Center (CHCC) for short-term rehab took a musical path, in a manner of speaking. Five years ago, her daughter Donna Philibosian, LCSW, responded to a request to play the piano for seniors at The Longview Assisted Living Residence at CHCC. Later, she began playing the harp during CHCC's monthly Faith & Grief Luncheons. So when Mrs. Dabagian required short-term rehab following heart-valve replacement at The Valley Hospital, Ms. Philibosian shared her experiences with and knowledge about CHCC with her mother and siblings.

"I had a long, very informative conversation with an Admissions staff member. She shared the history of Christian Health Care Center and explained how it helps people like our mom. The breadth of services is pretty impressive," says her son Rick Dabagian. **"We knew rehab was critical for her. After my conversation, it was clear that the Center was where our mother should go for short-term rehab. That phone call very clearly and succinctly set the tone for the compassionate care that she would receive."**

Individuals requiring short-term rehab

following a heart-valve replacement are just a portion of the patient population on The David F. Bolger Post-acute Care Unit at CHCC. Others who may benefit from short-term rehab include those who are recovering from cardiac surgery, stroke, or pneumonia; have a chronic illness, such as cardiac disease, gastrointestinal disorders, renal disease, or diabetes; or have had a joint replacement.

Care is provided by a multidisciplinary team which includes clinicians; physical, occupational, and speech therapists; dietitians; social workers; activities staff; and chaplains. Mrs. Dabagian's team created an individualized care plan. Physical therapy strengthened her heart and other muscles, while occupational therapy improved her ability to complete various personal-care and house-related tasks.

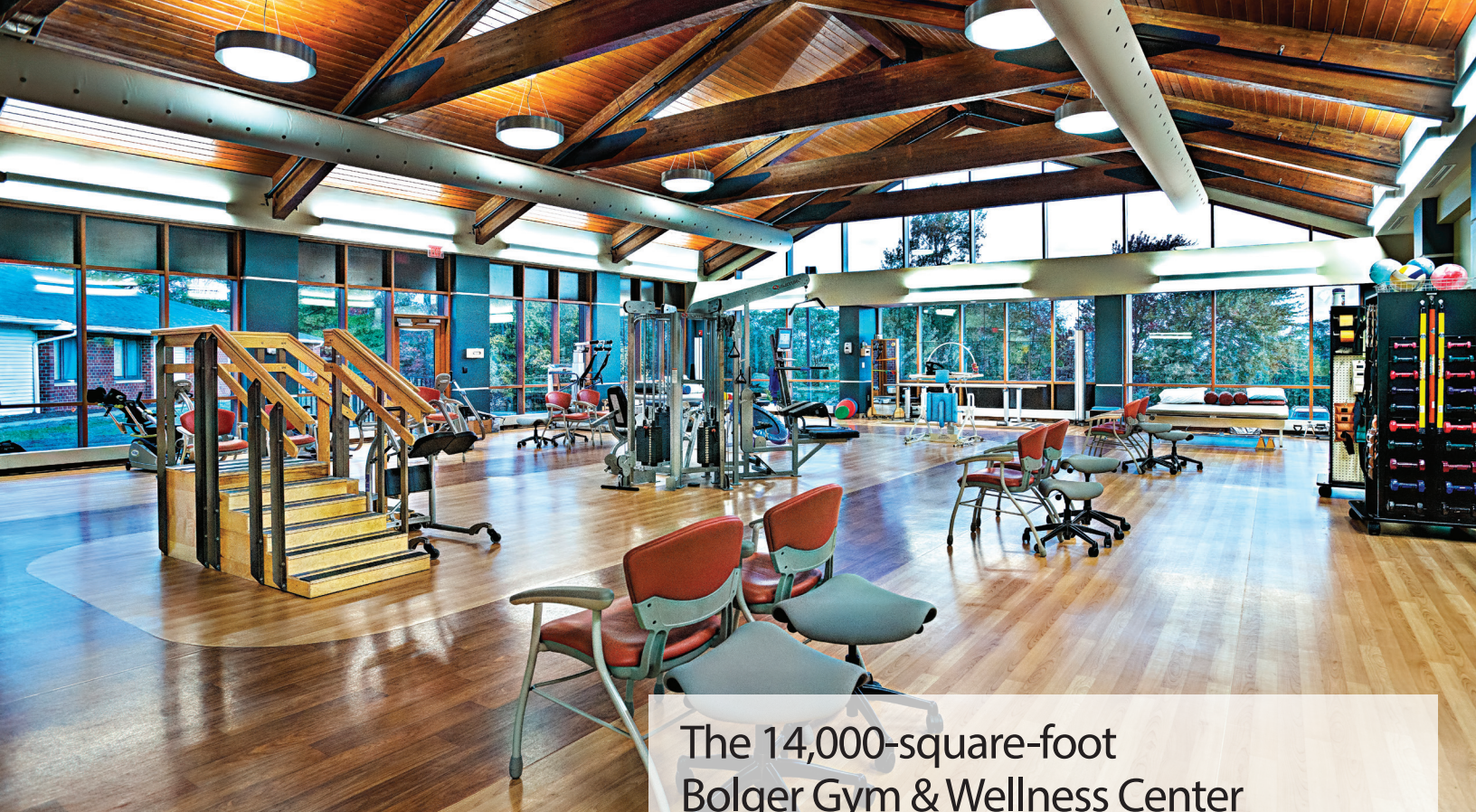
Today, physical and occupational therapy take place in the new 14,000-square-foot Bolger Gym & Wellness Center, which opened in 2015. Here, modern technology is combined with progressive approaches. State-of-the-art equipment, an indoor walking track, and a variety of exercise gear supplement physical therapy. Occupational therapy is enhanced in the Transitional Care

Suite. This area, which includes a kitchen/dining area, family room, laundry room, bedroom, and bathroom, affords privacy and a home-like feel. Here, too, caregivers are educated on the proper placement of assistive devices such as shower grab bars, as well as different types of durable medical equipment available for patients when they return home.

"Mom's rehab involved putting her heart under challenges in a gradual way. It involved doing everyday tasks, too," Mr. Dabagian says. "Rehab also involved a social aspect. In addition to visits from friends and family, she played the piano one day for her nursing aides. She can play by ear."

"The short-term rehab unit is very inviting. It has more of a hotel atmosphere," says Linda Silverstein, Mrs. Dabagian's younger daughter. "We were very pleased with the care that she received. When we left after visiting her, we had no worries or qualms. We knew that she was in good hands and very comfortable."

For more information about short-term rehab, call (201) 848-4463, email khockstein@chccnj.org, or visit ChristianHealthCare.org.



The 14,000-square-foot Bolger Gym & Wellness Center for Short-term Rehab

The new Bolger Gym & Wellness Center for short-term rehab, which opened in 2015, incorporates modern technology and progressive approaches. State-of-the-art equipment, an indoor walking track, and a variety of exercise gear supplement physical therapy. Occupational therapy is enhanced in the Transitional Care Suite. This area, which includes a kitchen/dining area, family room, laundry room, bedroom, and bathroom, affords privacy and a home-like feel. Here, too, caregivers are educated on the proper placement of assistive devices such as shower grab bars, as well different types of durable medical equipment available for patients when they return home.

To view additional photos of the Bolger Gym & Wellness Center, visit ChristianHealthCare.org.





The new Heritage Manor West Nursing Home

Heritage Manor West Nursing Home, Christian Health Care Center's long-term care community for more active, but frail seniors, was transformed in 2015 into a more beautiful, home-like environment. The residence now features a new private entrance, porch with picturesque views of the Ramapo Mountains, an open living space with a hearth and fireplace, and a beautiful kitchen area. Restaurant-style dining and innovative dining experiences are offered, as well as additional therapeutic activities.

To view additional photos of Heritage Manor West, visit ChristianHealthCare.org.

Siena Village in Wayne becomes a Christian Health Care Center community

Christian Health Care Center (CHCC) added even more independent-senior living options to its extensive array of services with the addition of Siena Village of Wayne. CHCC acquired the 250-unit affordable senior-housing complex in December 2015.

Siena Village meets the needs of active, independent seniors 62 and older on fixed incomes by offering low-income, moderate-income, and market-rate apartments. The complex, originally founded by the Dominican Sisters of Caldwell in 1993, offers one-to two-bedroom units in a welcoming, attractive, and secure environment. The trustees of the non-profit Siena Village of



Wayne Inc. selected CHCC because of our proven heritage and continued commitment to be mission-driven, and our ability to further the established mission of Siena Village. CHCC first partnered with the Dominican Sisters in 2003 when Christian Health Care Adult Day Services of Wayne was established at Siena Village.

Siena Village offers a robust activity calendar and amenities which help make daily life easier, more convenient, and more fun. Residents can take advantage of a community room, a well-stocked library, bocce ball court, fitness room with exercise equipment, beauty salon and barber shop, and laundry room.

Heritage Manor West Nursing Home:

A new view of long-term care

Picturesque views of the Ramapo Mountains surround you as you follow the walkway to the private entrance to Heritage Manor West Nursing Home. Once inside, a stone hearth takes center stage in an inviting living room. Just beyond, a designer kitchen with granite countertops and a spacious dining table provides a welcoming niche for a family dinner. The main dining room affords innovative, restaurant-style dining. The hallways off these central areas lead to warm and well-appointed resident rooms, and to gathering rooms that afford space for an expanded therapeutic activities program.

Heritage Manor West, Christian Health Care Center's long-term care community for more active, but frail seniors, was transformed in 2015 into a more beautiful, home-like environment. Here, residents experience collaboration and freedom of choice.

"The new Heritage Manor West is beautiful. It's such a welcoming environment," says Bob Hagemann, whose mother Joan became a Heritage Manor resident three years ago following short-term rehab at Christian Health Care Center. **"It's obvious that the Center is committed to creating a positive experience and a positive environment for residents, and is always looking to improve that experience and environment. The Center always puts residents first."**

Mr. Hagemann emphasizes that while the physical environment has changed, Heritage Manor's compassionate and high-quality care remains steadfast.

"The Center does an outstanding job of hiring employees who truly care. You can't teach people how to care; it comes naturally," says Mr. Hagemann, a loyal attendee of CHCC's Annual Golf Classic, and Family Fun Night and Classic Car Show. **"This caring nature of the employees really influenced us when considering Christian Health Care Center for long-term care for my mother. When we saw how she was treated in short-term rehab, our decision was easy."**

At Heritage Manor, care is coordinated by a full-time Medical Director who leads a multidisciplinary team that includes on-site physicians, dietitians, clinical nurse specialists, geriatric nurse practitioners, nursing aides, chaplains, social workers, and physical, occupational, and speech therapists. Together, team members create an individualized care plan for each resident. All plans are reviewed periodically and adjusted, when necessary.

Staff also care for each individual's spiritual, emotional, and mental well-being through Pastoral Care programs and services, and through a robust therapeutic activity program.



Joan Hagemann, seated, with her son and daughter-in-law Bob and Nancy Hagemann

Complementing Heritage Manor West is Heritage Manor East, Christian Health Care Center's community for seniors with memory-care issues. Here, innovative care and therapeutic activities are offered in a warm and comforting environment. Multiple dining experiences, and a serene and secure outdoor area are just some of the features of the residence.

For more information about Heritage Manor, call (201) 848-4463, email khockstein@chccnj.org, or visit ChristianHealthCare.org.

Volunteers

Christian Health Care Center is thankful for the team of dedicated individuals who volunteer their time and talent for the benefit of the Center and its residents, patients, clients, consumers, families, and staff. Volunteers perform a broad range of duties, from assisting with activities and making friendly visits with residents to organizing fund-raisers and serving on the boards of trustees.

For information on volunteering at the Center, call Dot Faasse, Coordinator of Volunteers, at (201) 848-5797, email dfaasse@chccnj.org, or visit ChristianHealthCare.org.

2015 Adult Volunteers

Charles Adamo	Ethel De See	Karen Koromhas
Dawn Alessi-Clark	Sandra DeYoung, RN, EdD	Beth Kramer
Betty Almroth	Elsie Diaz	Robin Kreitner
Elisabeth Anderson	Douglas H. Dittrick	Matthew D. Kuiken
Anthony Antonelli, DDS	Michael Doyle	Sally Lappe
Maureen Antonellii	Henry J. Driesse	Sung Ho Lee
Cynthia Bach	Garry Dykhous	Annajean Leegwater
Rev. David Bach	Raeann Dykhous	Wayne Lemme
Claire Bachner	Thomas G. Dykhous	Anna Lobmeyer
Anne Baker	Gabriela Escalante	Maureen Lobmeyer
Carole Bechtold	Ulysses Estrada	Al Lowitt
Alice Becker	Maryanne Elsaesser	Joan Mabie
Christine Becker	Bill Faasse	Diane Macaluso
David Becker, Esq.	Janet Faber	Lenora Malefy
Stuart Berson	Lois Faber	John Marelic
Robert Bornemann III	Corie Forlenza	Kathy Marsico
Tannette Botbyl	Catherine "Cat" Gomez	Chris Mazzocca
Ashley Braen	Robert Gonchoroff	Kathy Mezzadri
Linda Brock	Rev. Rod Gorter	Toni McAlevey
Skip Burgess	Nellie Graafsma	Emily McCabe
Pat Burwitz	Daniel C. Grimm	Penny McCulloch
Louise Butler	Stanley Grossberg	Brittany McNaboe
Leeza Camillo	Margaret Grosso	Gillian Mercurio
Barbara Carney	John Gunther	Gordon D. Meyer, Esq.
Matthew Carpenter	Jean Hagan	Arthur Minck
Nick Carpenter	William Haggerty	Terry Moffett
Jillian Casella	Jessie Hamersma	Katherine Molinari
Lauren Casteluccio	Robin Harrington-Burgess	Lisa Montecallo
Eugene Chrinian	Laura Harris	David Montgomery, MD
JoAnne Christiano	Chris Hayer	Sally Morse
Marylou Ciavarra	Paul Heemsker	Bill Munn
Brittany Clarke	Yvonne Heemsker	Abigail Munro
Virginia Clarke	Don Heller	Joanne Nasto
June Cofone	Carrie Hennessey	Ed Nieuwenhuis Jr., DPM
Monica Coniglio	Jamie Hoppe	Lois Nieuwenhuis
Diana Connolly	AnnaMae Hulsebos	Pat Pang
John Corenza	Herman Jeffer, Esq.	Melissa Packowski
Karen Cosgrove	Ed Johanson	Jonathan Panetties
Patti Cuddy	Pat Johanson	Jackie Patti
Alyssa Cullere	Cindy Kiefer	Madeleine Perez
Irene Darby	Lois Klas	Bill Peters
Catherine Delicato	Donald Klingen	Josephine Peters
Rick De Bel	Wilma Kohere	Janice Post



Volunteers JoAnne Christiano and Donald Klingen were honored in 2015 for 250 hours of service.



Dot Faasse, Coordinator of Volunteers, left, and Douglas A. Struyk, CPA, LNHA, President and CEO, right, congratulated volunteers for 500 hours of service. Included in this group were, front row second from left, Barbara Carney, Irene Darby, and Tom Potenza, and, back row second from left, Bill Faasse and Josephine Peters.



Dot Faasse, Coordinator of Volunteers, left, and Douglas A. Struyk, CPA, LNHA, President and CEO, right, with volunteers, starting second from left, Pat Burwitz (3,000 hours), Toni McAlevey (3,500 hours), Stanley Grossberg (3,500 hours), Sally Morse (2,000 hours), and Garry Dykhous (6,000 hours).

Tom Potenza	Metehan (Matt) Sen	Rita Valvano
Muriel Prins	Marsha Shotmeyer	Richard Van Hassel
Sharon Quan	Bernice Siegers	Betty Vander Plaet
Mary Ann Raimo	Audrey Smith	Peter Vander Pyl
Nancy Rassiga	Sigrid Smith	Maria Vastano
David Reiter	Gordon Stanley	Andy Villamarin
Mark Reitsma	Roger Steinginga	David Visbeen
Jeffrey Riggitano	Stephen Stella	Linda Vogel
Alexandria Rodriguez	Joyce Strelman	Diana Whiteman
John Royce	Peter Strelman	Ellsworth Whiteman
Samantha	Samantha Szura	Susan Winter
Rubenstein	Elizabeth Szypiotko	Marie Wisner
Olimpia Rubino	Carmella Talvy	Len Wynbeek
Betty Ryan	Rachel Taylor	Ruth K. Wynbeek
John B. Ryan Jr.	Bernard Toslma Jr.	Amanda Young
Marie Rzasa	Rena Tolsma	Betty Youngsman
Amanda Salierno	Rachel Tucker	Marjorie Zimmerman

Junior Volunteers

The Junior Volunteer program at Christian Health Care Center offers young adults 13 to 17 years old the opportunity to discover their talents, explore career options, learn new skills, gain self-confidence, fulfill school and church community-service requirements, and share in the Center's mission and vision.

For information on becoming a Junior Volunteer at the Center, call Dot Faasse, Coordinator of Volunteers, at (201) 848-5797, email dfaasse@chccnj.org, or visit ChristianHealthCare.org.

2015 Junior Volunteers

Nick Alfano	Billy Griffin
Sedra Al Midani	Hayley Griffin
Michele Appiah	Lauren Guglielmi
Natalie Appiah	Jason Hartland
Melanie Blatt	Josibel Hidalgo
Kearra Bodnar	Alex Inturrisi
Mark Bodnar	Caroline Ix
Jennifer Brown	Paula Kaczinski
Cameron Bruffy	Justin Leonard
Abby Buczek	Dominic Lim
Michael Buczek	Rachael Malizia
Jessica Buggs	Brianna Manobianco
Chris Cabellero	Dan McElrone
Daniella Cangelosi	Erin McElrone
Gianna Cangelosi	Olivia McLellan
Alyssa Caradonna	Juliana Mercurio
Michael Casaleggio	Claudia Montwaid
Nicholas Casaleggio	Olivia Montwaid
Gianna Chicarielli	Will O'Connell
Cayla Chmielek	Marissa Piemante
Ashley Cofone	Ben Postma
Matthew Cook	Cheyenne Quijano
Benjamin Costa	Michaela Quijano
Amanda Costello	Victoria Ras
Kathryn Costello	Camron Rosenberg
Samantha Cubias	Mia Salerno
Caroline De Bel	David Schaeffer
David De Vries	Michael Sciarra
Jason De Vries	Sophie Sherer
Kate Della Pietra	Joel Sinclair
Annika Dhingra	Caroline Smith
Alex Di Filippo	Patrick Snoad
Nick Diania	Allison Steinginga
Tyler Duff	Juliana Struyk
Clare Eckels	Melissa Suchanek
Justine Engels	Alyssa Targia
Gemma Finkelstein	Charlotte Vierling
Jake Fiordelisi	Christina Vierling
Dream Gibbs	Jacob Villari
DuJean Grant	Sierra Wickham
Ashlie Greene	Lydia Yeshitla
Jacob Greene	Eric Zelikman

Highlights 2015

JANUARY

Christian Health Care Center's (CHCC) Third Annual Beefsteak at The Brownstone in Paterson raised \$38,000.

Pathways refined its Motivational Awards program for clients.

MARCH

de Snoep Winkel Gift Shop and Tea Room sponsored its annual Spring Gift Boutique and Flower Sale.

APRIL

The Wyckoff Zoning Board of Adjustment provided final approval to The Vista.

MAY

CHCC's Aging and Disability Resource Connection (ADRC) program received an excellent survey report.

For the fourth year in a row, The Longview Assisted Living Residence received Advanced Standing status from the Health Care Association of New Jersey and the New Jersey Department of Health in recognition of its dedication to quality.

Christian Health Care Counseling Center increased therapy rooms in response to an expanding client census.

JUNE

de Snoep Winkel Gift Shop and Tea Room presented a \$66,708 check to the CHCC Foundation. It was the largest yearly gift to date made by the gift shop.

The 26th Annual CHCC Golf Classic, held at Knoll Country Club in Parsippany, raised \$132,500.

The CHCC Undergraduate Summer Internship Program welcomed 17 students.

AUGUST

CHCC received the national Bronze Commitment to Quality Award for dedication to improving lives of residents through quality care. The award was presented by the American Health Care Association and the National Center for Assisted Living.

The Center's Second Annual Family Fun Night and Classic Car Show featured a variety of classic cars, entertainment, activities, food, and prizes for children and families.

Christian Health Care Adult Day Services of Wyckoff completed a successful site review by the State of New Jersey Department of Agriculture, Child and Adult Care Food Program.

SEPTEMBER

Heritage Manor Nursing Home and Southgate received an excellent outcome with their annual licensure survey by the NJ Department of Health.

Christian Health Care Adult Day Services of Wayne established a dedicated Wellness Room for rehabilitation therapy.

OCTOBER

CHCC presented the David F. Bolger Award for Service and Leadership to Douglas H. Ditricks and Rev. David P. Krentel (posthumously) during A Celebration of Excellence at The Venetian in Garfield. A record \$253,100 was raised.

Douglas A. Struyk, CPA, LNHA, President and CEO, marked a quarter century of service to CHCC.

CHCC donated \$5,000 to Wyckoff Municipal Alliance to support Wyckoff as a stigma-free zone.

NOVEMBER

The Bolger Gym & Wellness Center and the new Heritage Manor West are dedicated.

Monica Dhingra, MD, was named the Medical Director of the Ramapo Ridge Partial-hospitalization Program.

Evergreen Court residents collected non-perishable goods for New Hope Community Ministries in Prospect Park. Residents also donated items to Emmanuel Cancer Foundation in Midland Park and Lighthouse Pregnancy Resource Center in Hawthorne.

DECEMBER

Denise D. Ratcliffe, Strategic Advisor to the President and CEO, received the Excellence in Leadership Award from LeadingAge New Jersey.

For the third consecutive year, Ramapo Ridge Psychiatric Hospital was recognized by The Joint Commission as a Top Performer on Key Quality Measures in Inpatient Psychiatric Hospitalization.

Siena Village of Wayne, a complex of 250 apartments for independent seniors, became a CHCC community.

Hillcrest Residence received an excellent outcome on its inspection by the New Jersey Department of Community Affairs, Division of Codes and Standards, Bureau of Rooming and Boarding House Standards.

Christian Health Care Center Foundation Report

The Christian Health Care Center (CHCC) Foundation is a charitable organization under the leadership of a board of trustees comprised of community leaders. Its mission is to encourage the community to support and pray for the Center's mission to foster health, healing, and wellness for people of all ages.

The Foundation is proud to acknowledge the following individuals, churches, community organizations, corporations and businesses, estates and foundations, and matching-gift organizations for their support of CHCC between January 1 and December 31, 2015.

To make a donation to the CHCC Foundation, call (201) 848-4312, email mchen@chccnj.org, or visit ChristianHealthCare.org/Donate.

INDIVIDUALS

Names in green are 2015 Christian Health Care Center members. For more information about membership, visit ChristianHealthCare.org.

Kimberli S. Abbood	Donna C. Barker	Mr. and Mrs. Curt Bradbury	Mr. and Mrs. Gerald Cassidy
Mr. and Mrs. Marvin R. Abma	Nan Louise Barry	Guy Bradford	Mr. and Mrs. Frank J. Cavuoto
Mr. and Mrs. Henry I. Abrash	Ronald E. Bartke	Mr. and Mrs. Samuel Braen III	Giovanna M. Ceraolo
Raymond V. Accettura	Mr. and Mrs. Theodore J. Bassman	Mr. and Mrs. Herman Brandes	Frank Cerisano Sr.
Marianna Acri	Melanie M. Batley	Frank E. Brantigan	Florence A. Chandler
Mr. and Mrs. Charles T. Adams	Warren A. Beck	Gertrude Braunius	Fern G. Chan
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Tamara G. Alvarez	Mr. and Mrs. Aaron Bigalow	Mr. and Mrs. John K. Bruins	Mr. and Mrs. Richard D. Christensen
Mr. and Mrs. Wayne W. Alvine	Mr. and Mrs. John D. Birchby	Colin Brusey	Mr. and Mrs. Donald J. Christie
Mr. and Mrs. William Amann	Mr. and Mrs. Robert J. Bishop	Frederick W. Bunker	Mr. and Mrs. Drew W. Churchson
Mr. and Mrs. Reynold Amels	Ruth Bitten	Linda A. Bunker	Trudy Churco
Thomas E. Anderson Jr.	Mr. and Mrs. John Bleeker	Mr. and Mrs. Mark Buono	Mr. and Mrs. Nick Ciampo
P. Wayne Andre	Mr. and Mrs. David L. Boardman	Maryanne D. Burdi	Gina Ciavarrà MD
Mr. and Mrs. Peter M. Angelica	Ann Bochiario	Theresa Bushman	Mr. and Mrs. Andrew A. Cilderman
Anonymous	Mr. and Mrs. Bert G. Boer	Bernice Bushoven	Diane Cioffi
Mr. and Mrs. Tom Anthony	Mr. and Mrs. William P. Bogertman	Mr. and Mrs. Douglas J. Bushoven	Mr. and Mrs. Thomas E. Ciotti
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Dr. and Mrs. Nicholas Asimakopulos	Mr. and Mrs. J.T. Bolger	Mr. and Mrs. Christopher T. Cagnassola	Marion L. Clark
Mr. and Mrs. James Aupperlee	Mr. and Mrs. Peter Bommer	Mr. and Mrs. Cameron H. Calder	Mr. and Mrs. Henry Clover
Mr. and Mrs. Michael W. Azzara	Lani Bonifacic	Xin Cao	Steven B. Cohen
Rev. and Mrs. David Bach	Mr. and Mrs. Neil A. Booth	Mr. and Mrs. Robert Capalbo	Mr. and Mrs. Michael Coleman
Virginia A. Bakelaar	Helen Borduin	Francesca Carabillo	Angela Conte
Mr. and Mrs. Robert A. Bakker	Henrietta Borst	Arthur C. Cardillo	Mr. and Mrs. William R. Cook
Mr. and Mrs. Bruce H. Balkema	Mr. and Mrs. John Borst Jr.	Vanessa Carell	Mr. and Mrs. Chester L. Cooper
Dorothy Balkema	Mr. and Mrs. John H. Borst	Mr. and Mrs. Kenneth Carluccio	Gail A. Coppola
Catherine M. Ball	Donna Bosland	Nancy A. Carmody	Mr. and Mrs. James Corbo
Michael Balsamo	Josephine Bosloper	William L. Carnemolla	
William F. Bankauf	Mr. and Mrs. George D. Bosma	Katherine Carvatt	
Diane Barbera	Jennie Bouwense		

New Bolger Gym & Wellness Center and Heritage Manor West unveiled at open house

Christian Health Care Center (CHCC) celebrated the completion of the new Bolger Gym & Wellness Center of The David F. Bolger Post-acute Care Unit, as well as Heritage Manor West Nursing Home, by hosting an open house and tours on November 12, 2015. Community members, donors, and local health-care representatives and officials, including New Jersey Senator Robert Gordon (D-38), and Wyckoff Township Committeemen Rudolf Boonstra and Brian Scanlan attended the event.



J.T. Bolger, left, The Bolger Foundation trustee, and Douglas A. Struyk, CPA, LNHA, Christian Health Care Center President and CEO, in the reception area of the new Bolger Gym & Wellness Center.

"In the season of thankfulness and giving, we are incredibly grateful for all those who supported and spearheaded the projects at Christian Health Care Center," said Douglas A. Struyk, CPA, LNHA, CHCC President and CEO. "With the updated areas, CHCC is able to serve our patients in state-of-the-art facilities that match the excellent care we have been providing for more than a century."



Cutting the ribbon in the new Heritage Manor West are, from left, Wyckoff Township Committeeman Rudy Boonstra; Douglas A. Struyk, CPA, LNHA, Christian Health Care Center President and CEO; and supporters Marian Blanton Munson and her husband William L. Munson.

Mary Ann Craig
Mr. and Mrs. Dennis M. Crean
Mr. and Mrs. John F. Creegan
Jamie Crowell
Dr. and Mrs. John C. Crowther
Jon W. Curtis
Richard Dabagian
Carolyn S. Daggett
Mr. and Mrs. Alfonso Daloisio Jr.
Jennifer D'Angelo
Cheryl A. Daniel
Mr. and Mrs. Ronald Dapp
Ann E. Dau
Barbara A. Davis
Mr. and Mrs. Keith D. Davis
Ronald Joel Davis
Mr. and Mrs. Richard De Bel
Mr. and Mrs. Michael J. De Block
Suzana D. De Block
Grace R. De Boer
Donna De Cicco
Mr. and Mrs. John H. De Korte
Mr. and Mrs. James D. De Ritter
Florence De Roo
Mr. and Mrs. Paul D. De Roo
Roger D. De Roo and Maureen K. Michael
Mr. and Mrs. David De Rose
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Marion De Vries

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Christian Health Care Center

27th ANNUAL



GOLF CLASSIC

SAVE THE DATE!

Christian Health Care Center

27th Annual Golf Classic

Monday, June 13, 2016

KNOLL COUNTRY CLUB, PARSIPPANY, NJ

Christian Health Care Center's Annual Golf Classic celebrates a rich history of raising much-needed funds in support of our mission. Join us for a day of golf and fellowship!

For more information, call (201) 848-5796, email dbickert@chccnj.org, or visit ChristianHealthCare.org.

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Christian Health Care Center Golf Classic

Christian Health Care Center's 26th Annual Golf Classic celebrated a rich history of raising much-needed funds in support of our mission. The event, held on June 8, 2015, at Knoll Country Club in Parsippany, raised \$132,500. Proceeds supported the Center's 2015 Annual Fund, which will benefit renovations and refurbishing of The Longview Assisted Living Residence.

The event, once again co-chaired by Rick De Bel and Edward Nieuwenhuis Jr., DPM., attracted 169 golfers and 30 volunteers. Chris Sylvia scored the low gross. The day culminated with a dinner, awards program, and successful live auction led by Bob Milligan.

Corporate Sponsors were Kuiken Bros. Co., Pharmascript, and WB Mason.

Platinum sponsors were Atlantic, Tomorrow's Office; Cornell Surgical Supply; Health Care Software; Jeffer Hopkinson & Vogel; Lakeland Bank; LAN Associates; New Jersey Respiratory Associates; The Rasa Group; Reiner and Co.; SB&A Integrated Marketing/Brooks Adams Research; Select Rehabilitation; Shotmeyer Bros.; Visbeen Construction Co.; and Windels Marx Lane & Mittendorf.

Gold Sponsors were Columbia Bank, Comnet Telecom Supply, Eventus Strategic Partners, Meineke Car Care Center, Merlino Design, Mobile Diagnostic Services, Munn & Associates, Search Consultants of Northern Jersey, Teschon Riccobene & Siss, and Virgo Voice & Data Solutions.



The WB Mason foursome enjoyed a day of golf and fellowship at Christian Health Care Center's 26th Annual Golf Classic. Pictured, from left, are Chris Bossone, Bob Manowitz, George Rebis, and Mike DeMasi.

Lunch Sponsor was Atlantic Stewardship Bank.

Silver Sponsors were ASC Construction Co.; Bank of America; Conner, Strong & Buckelew; Eastern Christian School Association; Horizon Business Forms; Lecesce Construction; North Jersey Trailer & Truck Service; Post & Kelly Electric Co.; Regency Wealth Management; Sigmacare; and Valley National Bank.

To view additional photos from the 26th Annual Golf Classic, visit ChristianHealthCare.org > Foundation > Special Events & Programs.

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Family Fun Night and Classic Car Show

A record 400 people attended Christian Health Care Center's (CHCC) Second Annual Family Fun Night and Classic Car Show on August 14, 2015. On the beautiful summer evening, families, children, community members, and CHCC residents, staff, and trustees enjoyed the exhibition of 71 classic cars, entertainment, food, games, and prizes at the free event.

Capturing first place for the People's Choice Award was a 1955 Chevy convertible owned by Bob and Edith Skudera of Midland Park. Second place went to a 1966 Ford pickup owned by Mark Goodell of Waldwick, and third place went to a 1950 Mercury owned by Gene Hoogerhyde of Hawthorne.



Pictured, from left, are Douglas A. Struyk, CPA, LNHA, Christian Health Care Center President and CEO; and Edith and Bob Skudera, with their 1955 Chevy convertible that won first place for the People's Choice Award at Christian Health Care Center's Family Fun Night and Classic Car Show.

To view additional photos from the Second Annual Family Fun Night and Classic Car Show, visit ChristianHealthCare.org > Foundation > Special Events & Programs.

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The late Rev. David P. Krentel, left, and Douglas H. Dittrick

A Celebration of Excellence honors Douglas H. Dittrick and Rev. David P. Krentel (posthumously)

In recognition of their long-time dedication to Christian Health Care Center (CHCC) and our communities, Christian Health Care Center honored Douglas H. Dittrick and Rev. David P. Krentel (posthumously). The honorees were presented with the David F. Bolger Award for Service and Leadership during *A Celebration of Excellence* held October 28, 2015, at The Venetian in Garfield.

Mr. Dittrick and Rev. Krentel were featured in a special video presentation at the awards gala, which was attended by nearly 400 people and raised more than \$253,100 for the Center's 2015 Annual Fund – The Longview Assisted Living Residence. *A Celebration of Excellence* Co-chairs were Dick and Lindsey Moynihan. Committee members were Michael W. Azzara, John Gunther, William Haggerty, Susan Head, Rev. Hei King, Audrey Meyers, Robert Milligan Jr., Chuck Shotmeyer, and Rev. Howard Van Dyk Jr.

Diamond Sponsor of the event was Atlantic, Tomorrow's Office. Gold Sponsors were Kuiken Bros. Co. Inc., NJM Insurance, Select Rehab, PharmScript, and The Valley Hospital. Silver Sponsor was Doris Swenson. Bronze Sponsors were Lecesce Construction, Reiner Heating and Air Conditioning, SB&A Integrated Marketing/Brooks Adams Research, and Windels Marx Lane & Mittendorf.

The tribute video and photos from this event can be viewed at ChristianHealthCare.org/ACelebrationOfExcellence.

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Program



2015 - 2016 ANNUAL FUND The Longview Assisted Living Residence

Christian Health Care Center's Annual Fund for 2015 and 2016 will help renovate and refurbish The Longview Assisted Living Residence so that its physical space can better match the excellent quality of care, service, and programming unique to Longview. Since its opening in the 1990s, Longview has been home to hundreds of residents who are provided personalized and excellent care which continuously exceeds industry standards. Renovations to Longview will include many of its well-used common areas, and the Courtyard will boast new resident-room furnishings throughout and additional rooms to accommodate more residents with early dementia and Alzheimer's disease.

To support the annual fund, learn more about renovations, or take a peek at life at Longview, visit ChristianHealthCare.org/AnnualFund, call (201) 848-4312, or email mchen@chccnj.org.



2015 - 2016 ANNUAL FUND

The Longview Assisted Living Residence

Meet Betty Mowerson

Betty Mowerson's home at The Longview Assisted Living Residence is warm and welcoming. Her turret studio apartment features a cozy sitting area and a bank of windows overlooking the main entrance. Just around the corner from her studio is one of several small resident libraries scattered throughout Longview.

"My husband Edward and I helped set up that library when we moved here 12 years ago," the 96-year-old says. "There were only a couple of books at the time."

With a desire to age in place, the Mowersons had only one destination in mind when they made the decision to sell their home and move to assisted living: Longview. Mr. Mowerson, who passed away in 2006, was born and raised in Wyckoff. His family owned and operated Mowersons hay and feed establishment. Mrs. Mowerson was born in Brooklyn and moved with her family to Allendale when she was a toddler because her parents "wanted to live in the country." The couple met in their teens and married when Mrs. Mowerson was 20. As long-time Wyckoff residents, the Mowersons transitioned easily to life at Longview.

"We wanted to live at Longview because of its reputation and because this area is our home," Mrs. Mowerson says. **"We were ready to move. Caring for our house was getting to be too much."**

At Longview, the staff strives to ensure that residents live life to the fullest in a place to call home. Here, personalized care in a secure community supports and fosters each individual's maximum level of independence. Services and amenities designed to help each resident live to his/her highest potential include:

- 24-hour nursing support;
- personal-care services;
- customized levels of care;
- monthly assessments by a registered nurse;
- medication administration and pharmacy delivery services;
- social, recreational, spiritual, and educational activities;
- delicious, healthy, restaurant-style meals and snacks;
- housekeeping and laundry services;
- scheduled outings;
- beautifully landscaped outdoor sitting and walking areas; and
- full access to Christian Health Care Center's continuum of care.

Suites at Longview feature a kitchenette, bedroom with sitting area, private bathroom with unique safety features, emergency-call system, fire-safety features, individually controlled heating and air conditioning, and cable-television and Internet access.

Common areas promote socialization and a sense of



Betty Mowerson

community. Areas available for all residents to use include neighborhood living rooms and lounges; restaurant-style dining in a formal main dining area; private dining room; café; beauty salon and barber shop; outdoor patio and porch sitting areas; walking paths; Wellness Center for physical, occupational, and speech therapy; and professional suite for physician and/or specialist appointments.

Longview features a special residence, the Courtyard, for seniors living with memory impairment and early dementia.

"Longview is home. I live a nice life here," Mrs. Mowerson says. **"I encourage people to move to Longview, and they do love it after they're here!"**

For more information about Longview, call (201) 848-4463, email khockstein@chccnj.org, or visit ChristianHealthCare.org.

Financial Report

Statement of Activities, Revenues, and Expenses

	2015	2014
Christian Health Care Center (CHCC) billed for resident, patient, client, and consumer care in our senior-life, short-term rehab, and mental-health services	\$98,698,332	\$97,866,490
and received from fundraising activities and from public/private grant requests	1,003,140	3,181,131
and also received for other services and from other sources	874,340	833,731
for a total of:	100,575,812	101,881,352
However, since Medicaid and others pay substantially less than what we charge, and some are not able to pay for their care at all, CHCC did not collect*	(23,775,836)	(24,485,664)
that left net revenues of	76,799,976	77,395,688
These revenues were used to pay for		
• salaries, wages, and employee benefits;	54,998,186	53,697,963
• other operating expenses, such as food, utilities, and insurance; and	16,394,225	15,994,959
• interest and depreciation	3,994,412	3,801,022
which resulted in a net surplus from operations of	1,413,153	3,901,744
In addition, we had net investment activity of	(94,687)	434,274
As a result, CHCC received net revenues that exceeded expenses by:	\$1,318,466	\$4,336,018
This revenue will be used to renovate and expand our facilities and make payments toward our long-term debt.		

*The founding fathers of Christian Health Care Center (CHCC) established a facility that provided compassionate mental-health services for all individuals, regardless of ability to pay. Today, CHCC continues this commitment based on an individual's circumstances.

- In 2015, \$1,128,900 of charity care was provided for patients and clients of our mental-health services and individuals in our senior-life residences.
- Additionally, CHCC absorbed \$9,947,700 due to the unpaid cost of Medicaid, public programs, and other indigent-care programs.
- For the broader community, CHCC participated in health fairs, presentations, and workshops; invited various organizations to utilize CHCC meeting space; and joined efforts to improve neighborhoods' overall environments. In 2015, these activities equated to \$235,700.
- Collectively, non-billed care and services for the community totaled \$11,312,300 in 2015.

2015 Statistics

Christian Health Care Center

Employees

Full-time	626
Part-time	277

Physicians

Active staff	10
Associate staff	44
Courtesy staff	13
Emeritus	8

Volunteers

Adult volunteers	173
Adult volunteers hours	9,962
Junior volunteers	84
Junior volunteer hours	1,520

Community Benefits

Community health-improvement services	
Events	35
Health-professions education	
Events	7
Financial contributions to local, state, and national organizations	
Amount	\$19,500
In-kind use of facility	
Meetings	76
Community building activities	
Events	51
Uninsured patients	
Ramapo Ridge Psychiatric Hospital	45
Christian Health Care	
Counseling Center	863
Meals on Wheels prepared	17,632

Individual Residences/Programs

Senior Life

Heritage Manor Nursing Home

Resident capacity	178
Admissions	109
Discharges	128
Resident days of care	61,546

Southgate

Resident capacity	44
Admissions	18
Discharges	19
Resident days of care	15,748

The Longview Assisted Living Residence

Number of units	80
Resident capacity	95
Admissions	26
Discharges	31
Resident days of care	34,227

Hillcrest Residence

Number of units	31
Resident capacity	39
Admissions	11
Discharges	13
Resident days	13,724

Christian Health Care Adult Day Services of Wayne

Number of clients	129
Client visits	8,745
Transportation vans	
Miles traveled	92,126
Towns served	23

Christian Health Care Adult Day Services of Wyckoff

Number of clients	140
Client visits	10,458

Transportation vans

Miles traveled	78,000
Towns served	23

Evergreen Court

Number of units	40
Resident capacity	41
Admissions	5
Discharges	6
Resident days	14,432

Short-term Rehab

The David F. Bolger Post-acute Care Unit

Patient capacity	76
Admissions	861
Discharges	871
Patient days of care	24,159

Mental Health

Ramapo Ridge Psychiatric Hospital

Patient capacity	58
Admissions	995
Discharges	998
Patient days of care	18,275

Ramapo Ridge Partial-hospitalization Program

New clients	270
Client days of care	3,133

Christian Health Care Counseling Center

Active clients	2,541
Client visits	30,423

Pathways

New clients	13
Client days of care	2,707



How We Rate on Satisfaction from Those We Serve

Christian Health Care Center fosters health, healing, and wellness for people of all ages. To that end, fulfilling the needs of our residents, patients, clients, consumers, and their families is a top priority. How do we determine those needs and if we succeed in meeting – or exceeding – them? One invaluable tool is information collected via satisfaction surveys. Satisfaction surveys are utilized to determine those needs and if we succeed in meeting – or exceeding – them. CHCC improves the delivery of care by reviewing and analyzing survey data and evaluating the feasibility of suggested modifications as guidance for implementing new practices and procedures.

Whenever possible, we compare ourselves against similar programs nationwide. Surveys for Heritage Manor Nursing Home, Southgate, The David F. Bolger Post-acute Care Unit, The Longview Assisted Living Residence, and Ramapo Ridge Psychiatric Hospital are all conducted and analyzed by national companies which conduct surveys in similar health-care programs. The results are computed as percentiles or percent. Satisfaction surveys for our other services and programs are conducted internally by our Organizational Development and Service Excellence (ODSE) Department. These programs include Christian Health Care Adult Day Services of Wayne and Wyckoff, Evergreen Court, Hillcrest Residence, Christian Health Care Counseling Center, Ramapo Ridge Partial-hospitalization Program, and Pathways. The results are computed as a score between 0 and 100.

Christian Health Care Center is proud of its outstanding survey scores. For surveys conducted by national companies, results are ranked by percentile or percent. For surveys conducted

by ODSE, results are ranked by points. Average scores for 2015 were as follows:

Senior Life

- Heritage Manor Nursing Home/Southgate: 86th percentile
- The Longview Assisted Living Residence: 89th percentile
- Hillcrest Residence: 92.94 points out of 100
- Evergreen Court: 91.31 points out of 100
- Christian Health Care Adult Day Services of Wayne: 91.01 points out of 100
- Christian Health Care Adult Day Services of Wyckoff: 95.08 points out of 100

Short-term Rehab

- The David F. Bolger Post-acute Care Unit: 89th percentile

Mental Health

- Ramapo Ridge Psychiatric Hospital
 - Adult Unit:* 98th percentile
 - Geriatric Unit:* 99th percentile
- Ramapo Ridge Partial-hospitalization Program: 90.84 points out of 100
- Christian Health Care Counseling Center: 96.5 points out of 100
- Pathways
 - Consumers:* 84 points out of 100
 - Caregivers:* 83.45 points out of 100

At Christian Health Care Center, our Person- and Family-centered Care model guides how care is delivered. It is a constant reminder that each patient, resident, client, consumer, and family member is an individual to be treated with dignity, respect, and compassion based on the Christian principles on which we were founded. Constant monitoring through satisfaction surveys ensures that our commitment will not falter.

Christian Health Care Center Accreditations, Memberships, and Recognitions

Advanced Standing Status by the New Jersey Department of Health and the Health Care Association of New Jersey Foundation (The Longview Assisted Living Residence)

American Health Care Association/National Center for Assisted Living

American Health Care Association/National Center for Assisted Living National Quality Award – Bronze recipient (The Longview Assisted Living Residence and Heritage Manor Nursing Home)

American Hospital Association

Assisted Living Federation of America/Argentum

Barnabas Foundation

Bergen County Health Infrastructure Preparedness & Response Advisory Committee

Best Nursing Homes in America from *U.S. News & World Report* (Heritage Manor Nursing Home and Southgate)

Bergen County Human Services Advisory Council

Council of Reformed Charities

Franklin Lakes Chamber of Commerce

Hawthorne Chamber of Commerce

Health Care Association of New Jersey

Healthcare Planning and Marketing Association of New Jersey

Healthcare Strategy and Marketing Development

The Joint Commission (Ramapo Ridge Psychiatric Hospital)

LeadingAge

LeadingAge NJ

National Association of Psychiatric Health Systems

National League of Nursing

New Jersey Assisted Living Council

New Jersey Business & Industry Association

New Jersey Hospital Association

NJHA Emergency Management Advisory Committee

Northeast Regional Healthcare Emergency Preparedness Coalition

Wyckoff Chamber of Commerce

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**The Christian Health Care Center 2015
Annual Report is published by the Marketing
Department of Christian Health Care Center.**

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PRESIDENT AND CEO

Julie K. Lee
SENIOR VICE PRESIDENT, COMMUNITY DEVELOPMENT
AND MARKETING SERVICES

Karen P. Hockstein
Editor
DIRECTOR OF COMMUNICATIONS



Christian Health Care Center

Christian Health Care Center was founded in 1911 by a group of deacons from local churches in the Reformed tradition. Today, CHCC – a non-profit organization open to anyone regardless of race, sex, or religion – provides a continuum of high-quality, family-centered care services for people of all ages in a compassionate and loving environment consistent with the Christian principles on which the institution was founded.

Senior Life

- Heritage Manor, a 184-bed nursing home
- Southgate, a special-care, 44-bed, inpatient nursing facility offering behavioral-management treatment
- The Longview, an 80-unit assisted-living facility
- Hillcrest Residence, a 39-bed residence for independent seniors
- Evergreen Court, a complex of 40 apartments for independent seniors
- Siena Village of Wayne, a complex of 250 apartments for independent seniors
- Christian Health Care Adult Day Services of Wayne and Wyckoff

Short-term Rehab

- The 76-bed David F. Bolger Post-acute Care Unit

Mental Health

- Ramapo Ridge Psychiatric Hospital, a full-service, 58-bed inpatient hospital for adult and geriatric patients
- Ramapo Ridge Partial-hospitalization Program, a voluntary, short-term outpatient program
- Christian Health Care Counseling Center
- Pathways, a day-treatment program for adults who experience both a developmental disability and a co-existing psychiatric disorder

The Vista

- A continuing care retirement community for adults 62 and older on the CHCC campus (opening fall 2018)
- Up to 199 spacious, one-level, maintenance-free residences
- Rich array of amenities and social, cultural, and wellness opportunities

***For more information about Christian Health Care Center, call (201) 848-4463,
email khockstein@chccnj.org, or visit ChristianHealthCare.org.***



Christian Health Care Center

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