



Christian  
Health Care  
Center

*Branching out in the community*

2013 ANNUAL REPORT TO THE COMMUNITY





Christian Health Care Center's

*reflect upon our  
while*



Christian  
Health Care  
Center

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annual report to the community provides an opportunity for us to

*progress and accomplishments,  
planning for the future.*

*We are pleased to present this 2013 report to you so you can share in our remarkable year.*

Christian Health Care Center's annual report to the community provides an opportunity for us to reflect upon the blessings of our progress and accomplishments, while planning for the future. We are pleased to present this 2013 annual report to you so that you can share in our remarkable year.

Throughout the year, we remained committed to refining our programs to meet the ever-changing needs of our residents, patients, clients, and consumers. Their health, healing, and wellness remained, as always, our primary focus.

Today, health care and how it is delivered constantly changes. State and federal rules and regulations, as well as the insurance industry, provide challenges and obstacles. Fortunately, Christian Health Care Center successfully addresses complexities, while remaining committed to the Christian principles on which it was founded.

At the core of our accomplishments – past, present, and future – are God's gifts as found in our employees, physicians, volunteers, and supporters. They come from diverse backgrounds and possess unique talents, skills, and expertise. Each contributes so much to Christian Health Care Center, but together we achieve the extraordinary. It is the sum of the parts that makes the Center so special.

You, too, make the Center special. Thank you for your support! With God's guidance and your dedication and prayers, Christian Health Care Center will continue to grow and care for the community for generations to come.



*Douglas A. Struyk*  
**Douglas A. Struyk, CPA, LNHA**  
PRESIDENT AND CEO



*Sandra DeYoung*  
**Sandra DeYoung, Rn, EdD**  
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# 2013 in review

What is Christian Health Care Center (CHCC)? Decades ago it focused solely on providing mental-health care for adults. Today, CHCC is a multifaceted organization focusing on compassionate health, healing, and wellness for all ages. From child day care to outpatient adolescent counseling, adult partial-hospitalization, and skilled nursing for seniors, CHCC can provide care throughout a person's lifespan.

The events of 2013 illustrate our success in delivering care across the generations. They illustrate our commitment to exceeding the expectations of those entrusted to our care. Additionally, they confirm our dedication to extending care beyond our walls by caring for communities across town, across the country, and across the world.

## january

Nearly 400 people attended **Christian Health Care Center Foundation's first Beefsteak at the Brownstone** in Paterson, which raised more than \$41,000, for The Longview Assisted Living Residence. The football-themed event featured a special presentation by Juan Paul Gonzalez, a New Jersey high school teacher and founder of the Christian basketball organization 4-One. His "all in" motivational speech to the NY Giants on Christmas Eve 2011 is credited with helping the team stay focused on their way to winning Super Bowl XLVI.



Juan Paul Gonzalez, left, and Douglas A. Struyk, CPA, LNHA, Christian Health Care Center President and CEO

**Carol Hertenstein, RN**, Ramapo Ridge Psychiatric Hospital Utilization Review Director, was re-elected President of the Wyckoff Board of Health.



Carol Hertenstein, RN

**The David F. Bolger Post-acute Care Unit (PACU) launched the Breakfast Bar**, a unique approach to physical and occupational therapy. High-functioning PACU patients serve themselves breakfast from a buffet line, which helps them prepare for the transition home and also serves as

a gauge for therapists to determine if patients are ready to be discharged.



*The Breakfast Bar is a unique rehabilitation technique on The David F. Bolger Post-acute Care Unit.*

**Christian Health Care Adult Day Services** of Wayne received a deficiency-free survey and inspection from the New Jersey Department of Health.



## march

**Pathways**, our day-treatment program for adults 18 and older who experience both a developmental disability and a mental-health disorder, received a deficiency-free survey from the New Jersey Department of Human Services, Division of Medical Assistance and Health Services.



*As part of their treatment, Pathways consumers participate in a variety of groups.*

**Heritage Manor Nursing Home** and **Southgate** retained their Five-Star Quality Rating from the Centers for Medicare & Medicaid.





## april

**Heritage Manor Nursing Home retained its Five Star Quality Rating** from the Centers for Medicare & Medicaid and its ranking as one of the Best Nursing Homes in America by *U.S. News & World Report*.

**CHCC won an award from SunDance Rehabilitation Corp.** for the innovative and successful incorporation of Nintendo Wii into physical therapy.



*Nintendo Wii is part of rehabilitation on The David F. Bolger Post-acute Care Unit.*

Christian Health Care Center (CHCC) honored its volunteers at the **annual Volunteer Appreciation Luncheon**. Adult and junior volunteers donate more than 15,000 hours of service each year.

**Employees Team Up to Tidy Up Wyckoff**, an annual event sponsored by the Wyckoff Township Committee and the Environmental Commission to promote litter-consciousness.

**Pathways celebrated its 25th anniversary.**

**Nearly 700 food items were collected through the CHCC Outreach Team** food drive to benefit Emmanuel Cancer Foundation in Midland Park and Harvest Time Food Pantry in Paterson.



*CHCC Outreach Team members delivered food donations to Emmanuel Cancer Foundation in Midland Park.*

**Representatives from Coldwell Banker Residential Brokerage** volunteered their time and talents to help beautify the grounds of CHCC as part of **"Care Days,"** the real-estate company's community-service project.



*Coldwell Banker Residential Brokerage representatives volunteered at Christian Health Care Center.*

The Wyckoff Board of Adjustment unanimously approved our application for **The Vista**.

## may

Through **"Partners in Time,"** Macy's employee volunteer program that organizes community group projects, representatives from the retail store at Garden State Plaza in Paramus organized a Mother's Day tea social for Evergreen Court residents.



*Macy's employees delighted Evergreen Court residents with a Mother's Day tea social.*

In recognition of Memorial Day, CHCC held a **special service to honor residents and staff who are war veterans** and also participated in Wyckoff and Hawthorne Memorial Day parades.



*Christian Health Care Center honored its veterans.*

## june

**CHCC celebrated its centenarians** at a special party honoring residents turning 100 or older in 2013.

Members of the **DeRoo family** volunteered to restore the windmill at the DeRoo House at CHCC.



*DeRoo family members preserved history at Christian Health Care Center.*

**The Hillcrest Residence Rehabilitation/Wellness Room opened**, enabling residents to receive rehabilitation services in the comfort and convenience of their own home.



*The new Hillcrest Residence Rehabilitation/Wellness Room provides easy access to rehabilitation for residents.*



# 2013 in review

## june *(continued)*

The **24th Annual Golf Classic**, sponsored by the Christian Health Care Center Foundation, raises a record-breaking \$123,500.

Christian Health Care Center's first **Undergraduate Summer Internship Program** attracted 11 college students.



*Jennie Gilman was an intern in Marketing and the Foundation.*

The CHCC Board of Trustees elected **Eugene Chrinian** and **Bernie Tolsma Jr.** as new members. **Mark Reitsma** returned to the board after retiring from the board for a year, and **Henry Driesse** and **Daniel Grimm** were re-elected.

## july

The **Longview Assisted Living Residence** was granted Advanced Standing Status by the New Jersey Department of Health and the Health Care Association of New Jersey Foundation. Longview received the status for its dedication to quality and for successfully complying with all state, federal, and local regulations.

CHCC entered into an agreement with PSE&G to receive more than **\$2.3 million of grant funding** over the next year for the acquisition and installation of more energy-efficient replacement equipment throughout campus.

Pastoral Care launched a **Parish Nurse Ministry Forum** to provide an opportunity for parish nurses and other church leaders interested in parish health ministry to meet, network, and interact on a topic of interest relevant to their work.



*Local parish nurses gathered at Christian Health Care Center for the first Parish Nurse Ministry Forum.*

## september

The CHCC Outreach Team raised \$5,800 in the **Walk to End Alzheimer's**, placing CHCC as number one for top Companies and Team Honor Roll for the Alzheimer's Association Greater New Jersey Region.



*CHCC employees participated in the Walk to End Alzheimer's and raised money to help individuals with the disease. CHCC provides a continuum of care for this population.*

Longview was a **finalist for Best Assisted Living Residence** in NJBIZ's Healthcare Heroes Award.

Longview held its **fourth annual Resident Art Exhibit**. The exhibit featured 100 pieces of art in many different mediums, including acrylic paint, clay, mosaic tiles, and silk painting. Several pieces were also on display at the Louis Bay 2nd Library in Hawthorne.



*The Resident Art Exhibit showcased the creativity of Longview residents.*

The Center presented the first **David F. Bolger Award for Service and Leadership** to David F. Bolger and The Bolger Foundation during a black-tie event at The Estate at Florentine Gardens in River Vale. More than 400 people attended the event, which raised \$181,000 for the Center's 2013 Annual Fund, earmarked for renovations and improvements within Ramapo Ridge Psychiatric Hospital.

## october

**Journey to Excellence**, the Center's service-excellence program, celebrated its 10th anniversary.

**Michael Abbey, RN, BSN**, Heritage Manor Nursing Home Nursing Supervisor, was named **Nurse of the Year by the Health Care Association on New Jersey**. The presentation was made at the association's annual conference in Atlantic City, which was attended by more than 300 people.



*Michael Abbey, RN, BSN*

The Center raised \$3,050 during **Lee National Denim Day**, a fund-raiser supporting the American Cancer Society and its breast-cancer programs.



## november

**Ramapo Ridge Psychiatric Hospital** was recognized by the Joint Commission as a Top Performer on Key Quality Measures in Inpatient Psychiatric Hospitalization. The distinction is received for exemplary performance in using evidence-based clinical processes that are shown to improve care for inpatient psychiatric services.



*Ramapo Ridge provides inpatient care for 58 adults and seniors.*

**Belinda Buggs**, CNA/Driver/Activities Assistant at Christian Health Care Adult Day Services of Wyckoff, was named **Legend of the Year** for exemplifying the mission and values of the Center in an outstanding and easily recognizable manner, contributing exemplary service for the benefit of those served at CHCC and beyond,

and for demonstrating behavior above and beyond expectations.



*The Legend of the Year was announced at the Center's annual Service Awards Banquet, an event during which employees are honored for milestone years of service.*

CHCC was approved for and awarded **new buses** from NJ Transit for Christian Health Care Adult Day Services of Wayne and Wyckoff.

The Center dedicated a **Peace Pole** at the Commons entrance. The pole displays the prayer "May peace prevail on earth" in eight different languages.



*The peace pole was selected as the 2013 Bright Idea of the Year, part of CHCC's service-excellence program. The idea was submitted by Rev. Kathy Jo Blaske, MDiv, left, a CHCC chaplain, which was then designed, planned, and executed by Devin Hulsebos, second from right, of Boy Scout Troop No. 77 in Wyckoff, NJ, as an Eagle Scout project.*

## december

The Center launched its **new interactive and integrative website**, [ChristianHealthCare.org](http://ChristianHealthCare.org).

**Heritage Manor and Southgate** received outstanding survey results from the New Jersey Department of Health.

CHCC introduced "**Tribute in Lights**," a new holiday tradition which provides a unique opportunity to make a contribution in honor or memory of a loved one. "Tribute in Lights" illuminates a main area of the Center's Sicomac Avenue entrance.



*CHCC was beautifully illuminated during Tribute in Lights.*

The **Louis Bay 2nd Public Library** in Hawthorne donated a collection of large-print books for Heritage Manor residents.



*The Heritage Manor Activities Department made a creative Christmas tree out of the donated books before they were placed in the residents' library.*

On the morning of Christmas Eve, two local nurseries **donated 30 large poinsettia plants** to the Center for the enjoyment of Heritage Manor residents and staff.





*Many thanks to our team of dedicated  
their time and talent for the benefit of*

# volunteers

perform a broad range of duties, from  
assisting with activities and making

friendly visits with residents to organizing fund-raisers and serving on the boards of trustees.

The Junior Volunteer program at Christian Health Care Center offers young adults 13 to 17 years old the opportunity to discover their talents, explore career options, learn new skills, gain self-confidence, fulfill school and church community-service requirements, and share in the Center's mission and vision.

## **2013 Junior Volunteers**

Daniel Abary  
Nick Alfano  
Travis Amato  
Anthony Amanti  
Stephen Azzolino  
Eliel Baez  
Emily Bellomo  
Nicholas Berger  
Robert Blauvelt  
Imoni Brooks  
Jasmine Buggs  
Alec Buonfiglio  
Andrew Buonfiglio  
Nick Burk  
Gianna Cangelosi  
Alyssa Caradonna  
Matthew Carp  
Sam Carp  
Michael Casaleggio  
Nicholas Casaleggio  
Kelly Ciampo  
Sydney Crispino  
Danielle Curry  
Madison Dabakian  
Lydia De Bel  
Jason De Vries  
Christopher Dierl  
Shawn Dierl  
Kelly Dokmecián  
Matt Evangelista  
Stephen Evangelista  
Ashley Evans

Hannah Faber  
Terreance Ferguson  
Olivia Ferraro  
Rebecca Gavzy  
Nicole Gelfond  
Kara Giacose  
Caroline Gibbs  
Alyssa Gilligan  
Amanda Hlavaty  
Connor Introna  
Erin Itez  
Emma Johnson  
Melissa Lamorena  
Alexandria Krajewski  
Ryan Lane  
Sung Ho Lee  
Ryan Liedel  
Dominic Lim  
Celenia Ma  
Tom Mackinson  
Julian Maliile  
Brianna  
Manobianco  
Lord Gerald  
Marapao  
Cassidy Martin  
Dan McElrone  
Erin McElrone  
Katherine McGuire  
Claudia Montwaid  
Olivia Montwaid  
Ciana Moscetto  
Madison Nelson  
Lexi O'Brien  
Mollie O'Keefe

Tyler Ormezzano  
Hannah Postma  
Ben Poulos  
Anna Powers  
Cheyenne Quijano  
Rultz Raphael  
Zuri Redmond  
Rachel Runge  
Elaine Russo  
Mia Salerno  
David Schaeffer  
Emily Schreiber  
Alec Sciarra  
Andrew Sciarra  
Aidan Sharkey  
Harry Sherer  
Cashon Singletary  
Caroline Smith  
Allison Steiginga  
Cara Steinberg  
Chelsea Steinberg  
Carly Struyk  
Evan Szucs  
Raymond Tavarez  
Anais Tavolara  
Jessica Terrizzi  
Allison Thew  
Ashley Van Boerum  
Brooke Van Kampen  
Sarah Yiu  
Dan Youssef  
Mark Youssef  
Jacquelyn Zarrillo  
Eric Zelikman





# individuals who volunteer the Center.

**Right:** Volunteer Isabelle Kool, center, is congratulated for 10,000 hours of volunteer service by Dot Faasse, Coordinator of Volunteers, left, and Douglas A. Struyk, CPA, LNHA, President and CEO, right.



**Far right:** Junior Volunteer Dan Youssef with Heritage Manor Nursing Home resident Henrietta VanBeuzekom



For information on volunteering at Christian Health Care Center, call Dot Faasse, Coordinator of Volunteers, at (201) 848-5797, email [dfaasse@chccnj.org](mailto:dfaasse@chccnj.org), or visit [ChristianHealthCare.org](http://ChristianHealthCare.org).

## 2013 Volunteers

Charles Adamo  
Betty Almroth  
Toli Anastassiou  
Elisabeth Anderson  
Anthony Antonelli  
Maureen Antonelli  
Chris Azzolino  
Cynthia Bach  
Claire Bachner  
Alice Baker  
Anne Baker  
Camille Bandazian  
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Barbara Carney  
Matthew Carpenter  
Nick Carpenter  
Theresa Carrino  
Marylou Ciavarra  
Katarina Cherkowski  
Ji Young Cho  
Eugene Chrinian  
JoAnne Christiano  
Virginia Clarke  
John Corenza  
Karen Cosgrove  
Paula Coyne  
Jack Dalton  
JoAnn Dalton  
Irene Darby  
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Thomas Dykhous  
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Janet Faber  
Lois Faber  
Corie Forlenza  
Nellie Graafsm  
Carrie Graf  
Dina Graffeo  
Margit Goocey


Rev. Rod Gorter  
Daniel C. Grimm  
Evelyn Groch  
Stanley Grossberg  
John Gunther  
Jean Hagan  
William J. Haggerty  
Jessie Hamersma  
Laura Harris  
Chris Hayer  
Paul Heemsker  
Yvonne Heemsker  
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Mari Hill  
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Cindy Kiefer  
Diane Killeen  
Lois Klas  
Hummy Klopman  
Wilma Kohere  
Isabelle Kool  
Karen Koromhas  
Melissa Krynicki  
Joan Kuiken  
Sally Lappe

Annajean Leegwater  
Gary Lenderink  
Linda Locher  
Roger Locher  
Joan Mabie  
Linda Mabie  
Lenora Malefyt  
Marie Maphis  
John Marelic  
Diana Martinez  
Vivian Massood  
Trena Meeter  
Kathy Mezzadri  
Toni McAlevey  
Penny McCulloch  
Frances McGee  
Brittany McNaboe  
Arthur Minck  
Magda Mishel  
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Linda Smith  
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Terri Sukol  
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Suzanne Zadoyko  
Marjorie Zimmerman





The Foundation is proud to acknowledge the following for

*Thank*

# foundation report

The Christian Health Care Center (CHCC) Foundation is a charitable organization under the leadership of a board of trustees comprised of community leaders. Its mission is to support CHCC through financial gifts, volunteer efforts, and prayer by means that are consistent with the Christian principles on which the Center was founded. The fulfillment of this mission will strengthen CHCC's ability to provide care to those in need of adult and senior services and mental-health care in a compassionate and loving environment.

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**Top:** Standing, from left, are Audrey Meyers, Valley Health System President and CEO and event Co-chair; Thomas M. Wells, Esq., of Wells, Jaworski & Liebman LLP, The Bolger Foundation CEO, and event Co-chair; and Douglas A. Struyk, CPA, LNHA, Christian Health Care Center President and CEO. Pictured, seated from left, are John Bolger, The Bolger Foundation trustee; David F. Bolger; and JT Bolger, The Bolger Foundation trustee and Bolger & Co. Inc. President, with his wife Bevin Bolger.

**Above:** Pictured, seated from left, are Mary van der Meer, Maria Tolsma, and Rena Tolsma, a member of the Christian Health Care Center Foundation Board of Trustees. Standing, from left, are Andrew van der Meer; Bernie Tolsma Jr., a member of the Christian Health Care Center Board of Trustees; Jeremy Meserole; Kimberly Meserole; and Bill Tolsma.

**Below:** Ellsworth Whiteman, a member of the Christian Health Care Center Foundation Board of Trustees, and his wife Diana, a member of the Foundation's Event Steering Committee



## Honoring Pillars of the Community

In recognition of their extraordinary dedication and longtime commitment to Christian Health Care Center (CHCC) and our communities, David F. Bolger and The Bolger Foundation were honored in 2013 with CHCC's inaugural David F. Bolger Award for Service and Leadership.

For nearly a quarter of a century, Mr. Bolger and The Bolger Foundation have been our partners in caring, enabling CHCC to increase services necessary to fulfill growing current needs, while planning for the future. Their contributions have enabled the major development of the post-acute care unit that bears Mr. Bolger's name, a much-needed addition to our Ramapo Ridge Psychiatric Hospital, renovations to the Heritage Manor East Nursing Home Nurses' Station and several resident rooms, the Heritage Manor East Great Room addition, and many other CHCC initiatives. Their most recent donation – a \$1 million gift that was presented to the Center at the awards gala – will greatly support the construction of a 14,000 square-foot expansion of the post-acute care unit rehabilitation gymnasium slated to break ground in 2014 – another significant step toward CHCC's ability to deliver high-quality, innovative care to countless members of our communities and to future generations.

The awards gala, attended by more than 400 people at The Estate at Florentine Gardens, raised a record-breaking \$181,000 for the Christian Health Care Center Foundation. Proceeds supported the Center's 2013 Annual Fund, earmarked for renovations and improvements within Ramapo Ridge.



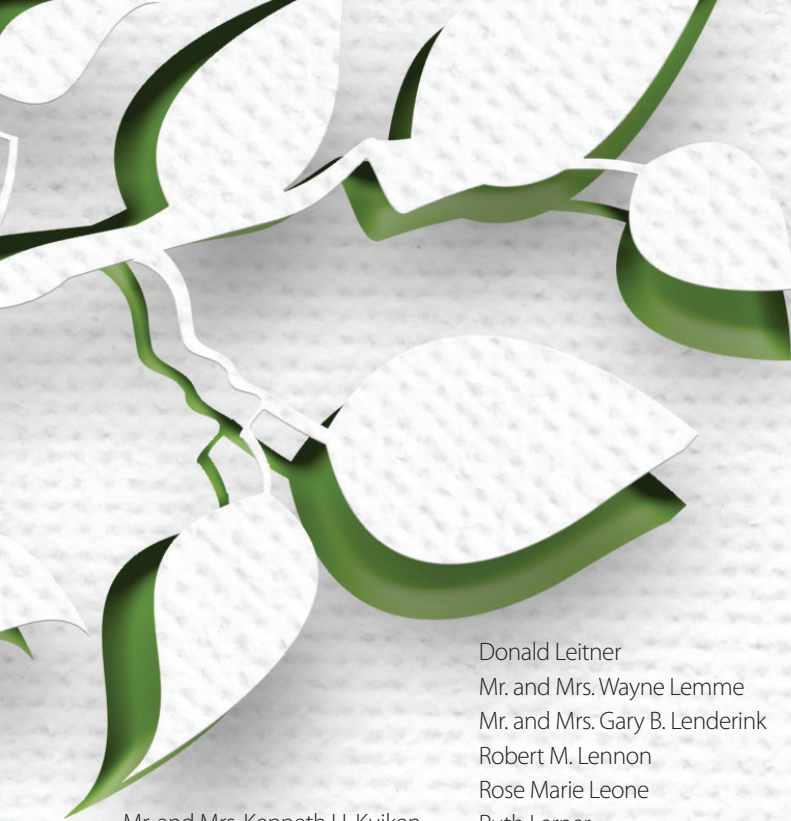
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## 24<sup>th</sup> Annual Golf Classic Raises Record Amount

Christian Health Care Center's 24th Annual Golf Classic raised a record \$123,500. Proceeds supported the Center's 2013 Annual Fund, which was used for renovations and improvements within Ramapo Ridge Psychiatric Hospital.

The event, co-chaired by Rick De Bel and Edward Nieuwenhuis Jr., DPM, attracted 150 golfers and 27 volunteers. Corporate Sponsors of the event were Atlantic, Tomorrow's Office; Empire Ambulance; Kuiken Bros. Co.; and W.B. Mason.



**Left:** Douglas A. Struyk, CPA, LNHA, Christian Health Care Center President and CEO, left, with Mendi Asani of Empire Ambulance, a Golf Classic Corporate Sponsor

**Right:** Pictured, from left, are Richard De Bel and Edward Nieuwenhuis Jr., DPM, Golf Classic Co-chairs; Robert Kuiken of Kuiken Bros. Co. Inc., Golf Classic Corporate Sponsor; and Douglas A. Struyk, CPA, LNHA, Christian Health Care Center President and CEO.

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**SAVE THE DATE!**

**Monday, June 9, 2014**

**Christian Health Care Center  
 25th Annual Golf Classic**

**Knoll Country Club, Parsippany, NJ**

**For more information, contact Darcy Bickert,  
 Christian Health Care Center Foundation Assistant  
 Director, at (201) 848-5796 or dbickert@chccnj.org,  
 or visit [ChristianHealthCare.org](http://ChristianHealthCare.org).**

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 Doris J. Zuidema

## Churches

Abundant Life Reformed Church, Wyckoff  
 Bethany Reformed Church, Prospect Park  
 Bible Baptist Church, Hasbrouck Heights  
 Christian Reformed Church of Midland Park  
 English Neighborhood Reformed Church, Ridgefield  
 Faith Community Christian Reformed Church, Wyckoff  
 First Reformed Church of Saddle Brook  
 Free Reformed Church of Pompton Plains  
 Grace United Methodist Church, Wyckoff  
 Living Word Reformed Church, North Haledon  
 Netherlands Reformed Congregation, Clifton  
 Old North Reformed Church, Dumont  
 Old Paramus Reformed Church, Ridgewood  
 Pequannock Reformed Church, Wayne  
 Pompton Plains Reformed Bible Church  
 Pompton Reformed Church, Pompton Lakes  
 Sussex Christian Reformed Church  
 United Reformed Church, Clifton  
 Wyckoff Reformed Church  
 Xaverian Brothers, Melrose, MA

## Community Organizations

Abraham Lincoln School PTO, Wyckoff  
 American Legion Post 53, Ridgewood  
 Bergen Care Personal Touch, Westwood  
 Bethany Christian Services, Fair Lawn  
 The Compassionate Friends Inc., Wyckoff  
 Evergreen Court Bible Study Group, Wyckoff  
 Franklin Lakes Lions Club  
 Gilda's Club Northern NJ, Hackensack  
 Gulf of Maine Research Institute, Portland, ME  
 Hobbyists Unlimited, Glen Rock  
 Hook and Ladder Company #1, Ridgefield Park  
 Knights of Columbus - Ridgewood Council No. 1736  
 Meals on Wheels of Wyckoff Inc.  
 Northfield Mount Hermon School, Mount Hermon, MA  
 The Phoenix Center, Nutley  
 Republicans for Good Government, Englewood  
 Ridgewood Library  
 Ridgewood Rotary Foundation Inc.  
 Ridgewood YMCA  
 River Edge Little League Inc.  
 The Valley Hospital, Ridgewood

## Corporations and Small Businesses

AAA North Jersey  
 Action Environmental Group Inc.  
 Activities Unlimited  
 American Sons Locksmith Inc.  
 ArkRay Inc.  
 Arthur Shuster Inc.  
 Ashley Furniture  
 Atlantic Stewardship Bank  
 Atlantic Tomorrow's Office  
 Bank of The Cascades  
 Barlotta & Co.  
 Batesville Cardiology PA  
 Bernard Hodes Group  
 Bolton Construction and Service LLC  
 Braun Research Inc.  
 Browning-Forshay Funeral Home  
 Burke Supply Co. Inc.

Bushoven and Co.  
 Care Chiropractic Center  
 Carpet, Et Cetera Inc.  
 Central Medical Supply  
 Chelsea Senior Living  
 Chemfree Water Systems  
 ChemTec Pest Control  
 Children's Therapy Center  
 Classic Hair Care LLC  
 Columbia Bank  
 Comnet Telecom Supply  
 Conner Strong & Buckelew  
 Consolidated Dairies Inc.  
 Continental Health Care Equipment Inc.  
 Country Pond Fish & Game Club Inc.  
 De Bel's Painting LLC  
 Delric Construction Co. Inc.  
 DiGabriele, McNulty, Campanella & Co. LLC  
 Eden Ambulance Corp.  
 Educational Data Services Inc.  
 Empire Ambulance  
 Eventus Strategic Partner  
 Executive Care  
 Feldman Brothers Electrical Supply Co.  
 Fox Rothschild LLP  
 Full Service Vending  
 Gannett Co. Inc.  
 Genesis HealthCare LLC  
 Giordano, Halleran & Ciesla  
 Greenhouse Golf  
 Hanover Printing of New Jersey Inc.  
 Hanson & Ryan Inc.  
 Hanuman Massage Energetics  
 Harvard Studio  
 Hawthorne Chevrolet  
 Health Care Software Inc.  
 Henry's Plumbing and Heating Supply  
 High Mountain Golf Club  
 Home Hardware  
 Home Supply & Lumber Center Inc.  
 Horizon Business Forms Inc.  
 I.D.M. Medical Gas Company Inc.  
 Information Destruction Systems LLC  
 Inglemoor Rehabilitation & Care Center  
 Integrity Business LLC  
 I-Workplaces LLC  
 Jeffer, Hopkinson & Vogel  
 Jets.com



Khoj Information Tech Inc.  
 Kuiken Bros. Co. Inc.  
 LAN Associates Inc.  
 Lapatka Associates  
 Lecesce Construction  
 Liberty Hyundai  
 Magnatrol Valve Corp.  
 MBI-GluckShaw  
 MDCC NJ LLC  
 Medline Industries Inc.  
 Merck Partnership for Giving  
 MetLife  
 Mobile Diagnostic Services Inc.  
 Morgan Stanley  
 Mueller Water Products  
 Munn & Associates  
 NACR  
 National Electronics Alloys Inc.  
 New Jersey Manufacturers  
 Insurance Co.  
 New Jersey Respiratory  
 Associates Inc.  
 NJ Transit  
 North Jersey Home Schoolers  
 Association Inc.  
 North Jersey Trailer & Truck  
 Service Inc.  
 Omnicare Pharmacy  
 Oritani Bank Charitable  
 Foundation  
 Orthopedic Care Physical Therapy  
 Center  
 Patient Care Associates Inc.  
 Paul's Motors Sales & Service  
 Peckar & Abramson  
 PGA Super Store  
 PGA Tour Inc.  
 Poland Spring  
 Post & Kelly Electric Co. Inc.  
 Proviatek  
 PSEG Nuclear LLC -  
 Administration  
 Ramsey Auto Group  
 Regency Wealth  
 Management LLC  
 Reiner Group Inc.  
 Riker, Danzing, Scherer, Hyland  
 & Perretti LLP  
 Rockland Bakery  
 RPAC Racing LLC  
 RSP Systems Capstone Turbine  
 SB&A  
 Scholastic Bus Co. Inc.  
 Search Consultants of Northern  
 Jersey Inc.

Shotmeyer Bros. Fuel Corp.  
 SigmaCare  
 Smith-Sondy Asphalt  
 Construction Co.  
 Sports Conditioning Institute  
 Symmetre Design Group LLC  
 Tabb Inc.  
 Tanis Hardware  
 Taylor Financial Group  
 T-D Associates  
 TD Bank NA  
 Teschon, Riccobene & Siss PA  
 The Haggerty Group  
 The Klabin Co.  
 The Lifestyle Marketing Corp.  
 of Glen Rock  
 The Rasa Group Inc.  
 The Rock Brook Consulting Group  
 TKL Research Inc.  
 TNTMAX LLC  
 Tops 156 New Jersey  
 Tramonte Commercial  
 Brokerage LLC  
 Tri-Dim Filter Corp.  
 Two-Forty Associates  
 US Foods  
 Valley National Bank  
 Vander Plaat Memorial Home  
 Vander Plaat-Vermeulen  
 Memorial Home  
 Visbeen Construction Co.  
 W.B. Mason  
 Wayne Behavioral Service LLC  
 Wayne Ford  
 Wayne Tile Imports Inc.  
 Wells, Jaworski & Liebman LLC  
 West Bergen Mental Healthcare  
 WFM Project & Construction Inc.  
 William H. Connolly & Co. LLC  
 William Van Der Eems Inc.  
 Windels, Marx, Lane  
 & Mittendorf LLP  
 Woolsulate Corp.  
 Ziegler Capital Markets Group  
 Zio Visions LLC

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Stephen & Mary Birch  
 Foundation Inc.  
 The Bolger Foundation  
 The Boye Foundation Inc.  
 Fred J. Brotherton Foundation  
 The Brunetti Foundation  
 The Emil Buehler Foundation Inc.

The Copper Beech  
 Foundation Inc.  
 Daniell Family Foundation Inc.  
 The Jose M. Garcia  
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 Irving L. Gilman Family  
 Charitable Trust  
 Bernard & Dorothy Hamstra  
 Charitable Foundation  
 Gertrude L. Hirsch  
 Charitable Trust  
 Holland Christian Home  
 Foundation Inc.  
 Inserra Family Foundation  
 Keeley Family Trust  
 The Luckow Family Foundation  
 The Fred and Natalie Marcon  
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 Aaron and Rachel Meyer  
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 Kamlaben and Raojibhai Patel  
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 Van Dalen Foundation Inc.  
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### **Matching Gift Organizations**

AIG Matching Grants Program  
 Bank of America Matching Gifts  
 BD Matching Gift Program  
 PSE&G Power of Giving

### **Estates/Trusts**

Estate of John Burhans  
 Estate of Marjorie G. Bunnell  
 Trust of Marinus Ten Hoeve  
 Trust of John Vander Sluys

### **The following individuals and services were honored through contributions to the Christian Health Care Center Foundation:**

Vivian Anderson  
 Ellen Balfour  
 David F. Bolger  
 Pamela F. Brooks  
 John M. Browne  
 Christian Health Care Center  
 Christian Health Care Center  
 Social Workers  
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 Kathleen Coletti, DSW, LCSW  
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 Ramapo Ridge Psychiatric  
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 Ramapo Ridge Psychiatric  
 Hospital Activities, Admissions,  
 Social Work, and Utilization  
 Review departments  
 Ramapo Ridge Partial Program  
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 Marge Roukema  
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 Southgate staff  
 Bertha Stronach  
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 Ken Tanis



Odetta H. Woetzel  
Ruth Knyfd Wynbeek  
Ruth and Len Wynbeek  
Dorothy M. Zier

**Contributions to the  
Christian Health Care  
Center Foundation were  
made in memory of the  
following individuals:**

Robert J. Aber  
Henry Amels  
Mae C. Andre  
Lorraine Anthony  
Elba Arencibia  
Paul A. Basile  
Claire A. Baten  
Kathleen Batterson  
Katherine Bauer  
Stephanie Bauer  
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Ruth Ann Wynbeek  
Elizabeth Yaged  
Maurice A. Zanetto  
Joan Zuidema

*Donors listed contributed \$50 or more.*



## Financial Report

### Statement of Activities, Revenues, and Expenses

	2013	2012
Christian Health Care Center (CHCC) billed for resident, patient, client, and consumer care at The David F. Bolger Post-acute Care Unit, Valley Hospice at Christian Health Care Center, Heritage Manor Nursing Home, Southgate, The Longview Assisted Living Residence, Hillcrest Residence, Evergreen Court, Christian Health Care Adult Day Services of Wayne and Wyckoff, Ramapo Ridge Psychiatric Hospital, Christian Health Care Counseling Center, Ramapo Ridge Partial Program, and Pathways	\$95,465,130	\$90,897,163
and received from fund-raising activities and from public/private grant requests	2,191,279	1,064,825
and also received for other services and from other sources	858,210	690,330
for a total of:	98,514,619	92,652,317
However, since Medicaid and others pay substantially less than what we charge, and some are not able to pay for their care at all, CHCC did not collect	(24,502,395)	(23,058,433)
that left net revenues of	74,012,224	69,593,884
These revenues were used to pay for		
• salaries, wages, and employee benefits;	51,876,237	50,426,729
• other operating expenses, such as food, utilities, and insurance; and	15,784,378	14,485,026
• interest and depreciation	3,784,696	3,914,707
which resulted in a net surplus from operations of	2,566,913	767,422
In addition, we earned investment income of	991,810	737,034
As a result, CHCC received net revenues that exceeded expenses by:	\$3,558,723	\$1,504,456



# 2013 Statistics

## Christian Health Care Center

Employees	
Full-time	601
Part-time	218
Physicians	
Active staff	11
Associate staff	40
Courtesy staff	13
Emeritus	8
Volunteers	
Adult volunteers	189
Adult volunteers hours	13,307
Junior volunteers	100
Junior volunteer hours	2,533
Community Benefits	
Community-health services (activities that improve or educate the community about good health)	
Events	32
People served directly	695
People served indirectly	Unknown
Health-professions education (educational opportunities at Christian Health Care Center for physicians, nurses, technicians, etc.)	
Events	18
People served	859
Community volunteer activities (activities at which employees volunteer, e.g. fire department, Boy/Girl Scout leader, etc.)	
Events	127
People served directly	1,211
People served indirectly	Unknown
Advocacy (helping shape policy or change in a particular area, e.g. lobbying against Medicaid cuts)	
Events	85
People served directly	1,097
People served indirectly	Unknown
In-kind use of facility	
Events	112
People served	870
Financial contributions to local, state, and national organizations	
Number	40
Amount	\$31,075
Government-sponsored health care/unpaid cost of Medicaid	\$7,500,800
Uninsured patients	
Ramapo Ridge Psychiatric Hospital	49
Christian Health Care Counseling Center	143

Charity care dollars	\$901,300
Meals on Wheels prepared	13,686

## Individual Residences/Programs

### Senior Life

Heritage Manor Nursing Home	
Number of beds	184
Admissions	158
Discharges	154
Resident days of care	63,240
Resident-satisfaction survey	.89th percentile (Compared with similar programs nationally)

### Southgate

Number of beds	44
Admissions	24
Discharges	23
Resident days of care	15,749
Resident-satisfaction survey	84 percent (Compared with similar programs nationally)

### The Longview Assisted Living Residence

Number of units	80
Resident capacity	95
Admissions	38
Discharges	40
Resident days of care	34,000
Resident-satisfaction survey	92nd percentile (Compared with similar programs nationally)

### Hillcrest Residence

Number of units	31
Resident capacity	39
Admissions	6
Discharges	6
Resident days	14,161
Resident-satisfaction survey	(internal survey) 95 percent

### Christian Health Care Adult Day Services of Wayne

Number of clients	73
Client visits	8,758
Transportation van	
Miles traveled	65,107
Towns served	27
Client-satisfaction survey	(internal survey) 96 percent

### Christian Health Care Adult Day Services of Wyckoff

Number of clients	84
Client visits	10,153
Transportation van	
Miles traveled	72,004
Towns served	23
Client-satisfaction survey	(internal survey) 96 percent

### Evergreen Court

Number of apartments	40
Subsidized units	24
Fair-market value units	16
Admissions	5
Discharges	4
Resident days	14,508
Resident-satisfaction survey	(internal survey) 95 percent

### Valley Hospice at Christian Health Care Center

Number of beds	8
Admissions	25
Patient days of care	435

## Short-term Rehabilitation

### The David F. Bolger Post-acute Care Unit

Number of beds	76
Admissions	824
Discharges	828
Patient days of care	23,856
Patient-satisfaction survey	.76th percentile (Compared with similar programs nationally)

## Mental Health

### Ramapo Ridge Psychiatric Hospital

Number of beds	58
Admissions	1,063
Discharges	1,046
Patient days of care	18,029
Patient-satisfaction survey	(Compared with similar programs nationally)
Adult Unit	.72nd percentile
Geriatric Unit	.98th percentile

### Ramapo Ridge Partial Program

New clients	321
Client days of care	2,896
Consumer-satisfaction survey	(internal survey) 90 percent

### Christian Health Care Counseling Center

Active clients	2,150
Client visits	26,358
Client-satisfaction survey	(internal survey) 97 percent

### Pathways

New clients	18
Client days of care	2,470
Consumer-satisfaction survey	(internal survey) 89 percent
Caregiver-satisfaction survey	(internal survey) 90 percent



## Christian Health Care Center Active and Associate Physicians

**Howard Gilman, MD**  
MEDICAL EXECUTIVE

### Medical Staff Officers

**Aijazali Nanjiani, MD**  
PRESIDENT

**Joanne Peranio, MD**  
VICE PRESIDENT

**Cynthia Jalandó-On, MD**  
SECRETARY

### Active Staff

#### *Psychiatry*

**Monica Dhingra, MD**  
**Mohamed A. Elrafei, MD**  
**Igor Gefter, MD**  
**Anwar Y. Ghali, MD**  
**Howard E. Gilman, MD**  
**Marina Haghour, MD**  
**Cynthia Jalandó-On, MD**  
**Adnan I. Khan, MD**  
**Aijazali Nanjiani, MD**  
**Joanne Peranio, MD**

#### *Internal Medicine*

**Loris N. Mansour, MD**  
**Hany Sourial, MD**

### Associate Staff

#### *Dentistry*

**Rama Gvildys, DMD**  
**David G. Schoenberg, DDS**

#### *Dermatology*

**Karin H. Satra, MD**

#### *Family Practice/Geriatric Medicine*

**Joseph M. Duffy, MD**  
**Gamil L. Makar, MD**  
**Cheng-An Mao, MD**  
**Ritu Suri, MD**

#### *Internal Medicine*

**Kanchana Balasubramanian, MD**  
**Magda Eraiba, MD**  
**Richard E. Krieger, MD**  
**Sidhartha H. Mehta, MD**  
**John M. Morone, MD**  
**Martin J. Neilan, MD**  
**David J. Nitti, MD**

**Richard D. Oliver, MD**  
**Sireesha B. Reddy, MD**  
**Arun Sehgal, MD**  
**Domingo B. Yang Jr., MD**

#### *Neurology*

**Fawad Mian, MD**  
**Nancy L. Mueller, MD**

#### *Ophthalmology*

**Ronald M. Glassman, MD**

#### *Orthopedic Surgery*

**Robert J. Daher, MD**  
**Robert A. Kayal, MD**  
**Ernest J. Pope, MD**

#### *Physical Medicine and Rehabilitation*

**Donna Marie DePhillips, MD**

#### *Podiatry*

**William Kelley, DPM**  
**Edward R. Nieuwenhuis Sr., DPM**  
**Chad W. Rappaport, DPM**  
**Pauravi N. Raval, DPM**  
**Terri G. Ronna, DPM**  
**Theodore Roberto, DPM**  
**Edward F. Youngmans, DPM**

#### *Psychiatry*

**Sameh Ragheb, MD**  
**Syed A. Rasheed, MD**  
**Srikanth M. Reddy, MD**  
**Arnold Scham, MD**  
**Imtiazuddin M. Siddiqui, MD**  
**Manal Sous, MD**  
**Cecilia Wang, MD**  
**Rafik Z. Youssef, MD**

#### *Emeritus*

**H. Louis Chodosh, MD**  
**John J. Davey, MD**  
**Gratsiana Golin, MD**  
**Jerome Goodman, MD**  
**John J. Hausman, MD**  
**James Kearney, MD**  
**Edward R. Nieuwenhuis, Sr., DPM**  
**Anthony Van Grouw, Jr., MD**

## Christian Health Care Center Administration

**Douglas A. Struyk, CPA, LNHA**  
PRESIDENT AND CEO

**Denise Ratcliffe, LNHA**  
EXECUTIVE VICE PRESIDENT  
AND COO

**Kevin Stagg, CPA**  
EXECUTIVE VICE PRESIDENT AND  
CFO

**Michael A. Doss**  
SENIOR VICE PRESIDENT, FACILITIES  
MANAGEMENT AND BUSINESS  
DEVELOPMENT

**Julie K. Lee**  
SENIOR VICE PRESIDENT,  
COMMUNITY DEVELOPMENT AND  
MARKETING SERVICES

**Robert Zierold**  
SENIOR VICE PRESIDENT, HUMAN  
RESOURCES AND PROFESSIONAL  
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SERVICES

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VICE PRESIDENT, INFORMATION  
SERVICES

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MEDICAL EXECUTIVE

**Marianne Guerriero, RN, CNA, BC**  
NURSE EXECUTIVE

**Peter Peterson, LNHA**  
VICE PRESIDENT/ADMINISTRATOR,  
LONG-TERM CARE AND POST-  
ACUTE CARE SERVICES

**Cathleen Pilone, RN, MSN, NEA-BC**  
VICE PRESIDENT/ADMINISTRATOR,  
MENTAL HEALTH SERVICES

## Christian Health Care Center Accreditations, Memberships, and Recognitions

Advanced Standing Status by the New Jersey Department  
of Health and the Health Care Association of New Jersey  
Foundation (The Longview Assisted Living Residence)

American Health Care Association

American Hospital Association

Assisted Living Federation of America

Barnabas Foundation

Best Nursing Homes in America from *U.S. News & World Report*  
(Heritage Manor Nursing Home and Southgate)

Bergen County Human Services Advisory Council

Council of Reformed Charities

Five Star Quality Rating from the Centers for Medicare &  
Medicaid (Heritage Manor and Southgate)

Franklin Lakes Chamber of Commerce

Hawthorne Chamber of Commerce

Health Care Association of New Jersey

Joint Commission (Ramapo Ridge Psychiatric Hospital)

LeadingAge

LeadingAge NJ

National Association of Psychiatric Health Systems

National League of Nursing

New Jersey Assisted Living Association

New Jersey Hospital Association

Wyckoff Chamber of Commerce





# visit us on the web!

If you're looking for information about Christian Health Care Center (CHCC), need a physician referral, searching for a new job, interested in volunteering, or seeking general health information, come visit the new and dynamic [ChristianHealthCare.org](http://ChristianHealthCare.org).

In addition to extensive information about all CHCC services and programs, components of the site include an enhanced physician-referral directory; health-education library; 360-degree virtual tours; career portal; latest CHCC news; visitor services; campus photo galleries; press room with recent and archived press releases; interactive campus map; video testimonials from residents, patients, clients, sponsors, volunteers, and staff; interactive polls; recent and archived publications; and admission applications.

**The Christian Health Care Center 2013 annual report is published by the Marketing Department of Christian Health Care Center.**

**Douglas A. Struyk, CPA, LNHA**

PRESIDENT AND CEO

**Julie K. Lee**

SENIOR VICE PRESIDENT,  
COMMUNITY DEVELOPMENT AND  
MARKETING SERVICES

**Karen P. Hockstein**  
*Editor*

DIRECTOR, PUBLICATIONS

**Melanie E. Anthony**

DIRECTOR, MARKETING



# Christian Health Care Center

Christian Health Care Center was founded in 1911 by a group of deacons from local churches in the Reformed tradition. Today, CHCC - a non-profit organization open to anyone regardless of race, sex, or religion – provides a continuum of high-quality, family-centered care services for people of all ages in a compassionate and loving environment consistent with the Christian principles on which the institution was founded.

## *Senior Life*

- Heritage Manor, a 184-bed nursing home
- The Longview, an 80-unit assisted-living facility
- Hillcrest Residence, a 39-bed residence for independent seniors
- Evergreen Court, a complex of 40 apartments for independent seniors
- Christian Health Care Adult Day Services of Wayne and Wyckoff
- The eight-bed Valley Hospice at Christian Health Care Center
- Southgate, a special-care, 44-bed, inpatient nursing facility offering behavioral-management treatment

## *Short-term Rehabilitation*

- The 76-bed David F. Bolger Post-acute Care Unit

## *Mental Health*

- Ramapo Ridge Psychiatric Hospital, a full-service, 58-bed inpatient hospital for adult and geriatric patients
- Christian Health Care Counseling Center
- Ramapo Ridge Partial-hospitalization Program, a voluntary, short-term outpatient program
- Pathways, a day-treatment program for adults who experience both a developmental disability and a co-existing psychiatric disorder

For more information about Christian Health Care Center, call (201) 848-4463, email [khockstein@chccnj.org](mailto:khockstein@chccnj.org), or visit [ChristianHealthCare.org](http://ChristianHealthCare.org).



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