2011 ANNUAL REPORT



# Century



### MISSION

The mission of Christian Health Care Center (CHCC) is to provide a continuum of high-quality, family-centered long-term care, mental-health care, and residential living consistent with the Christian principles on which the institution was founded. Care is provided to those in need of long-term care, mental-health care, and residential living in a compassionate and loving environment. The mission is rooted in the belief that we minister to the whole person, recognizing that a person's faith should be utilized, strengthened, and nourished as an aid in the recovery process.

Accordingly, we respect and care for the physical, emotional, and spiritual needs of our patients, residents, clients, and their families.

### VISION

The vision of CHCC is to be the hands of Christ through expressions of mercy and love.

We aspire to live out our ministry of healing and caring to fulfill the need for quality services offered in a Christian environment. We seek to provide an ever-widening and enriched continuum of high-quality services. We commit ourselves to the Christian principles on which we were founded, thereby enabling us to carry out God's work with integrity and compassion.

### CELEBRATINGA

# Century



**2011 WAS A MONUMENTAL YEAR** in the history of Christian Health Care Center. A century ago, 14 deacons from the Reformed tradition made a commitment to elevate the care of the mentally ill. They vowed to build a facility – the first private psychiatric hospital in the state of New Jersey – that would provide compassionate, high-quality, and effective care for the mind, body, and spirit based on Christian principles. One hundred years later, Christian Health Care Center has grown to include a broad spectrum of long-term care, mental-health care, and residential living on 78 acres in Wyckoff and Hawthorne, with a satellite location in Wayne.

The Center marked its centennial with an abundance of special events and activities, described in words and pictures in this keepsake annual report. Psalm 100:5 was the theme for the year: "For the Lord is good and His love endures forever; His faithfulness continues through all generations."

Throughout its century of service, the Center has been blessed with staff, trustees, volunteers, supporters, and community members who have remained committed to recognizing the potential of the organization. The Center is a unique product of faith in God. It is an institution which successfully unites advances in medical science and technology with core Christian principles to delivery high-quality care and services.

At this historic juncture in the Center's history, we take time to reflect upon and give thanks for all of our blessings. We are thankful to our forefathers for their inspiration, motivation, and dedication. We are thankful to the community which turns to us for care, fuels our growth, and supports us with prayer, volunteer service, and monetary donations. Most important, we are thankful to God. His guidance and blessings have led the Center to this significant milestone and will enable us to grow and serve the community for another 100 years.



Douglas A. Struyk, CPA, LNHA
President and CEO



Sandra De Young

Sandra DeYoung, RN, EdD Chair, Board of Trustees

### CENTENNIAL WORSHIP SERVICE

MORE THAN 800 PEOPLE gathered at the Centennial Worship Service at Hawthorne Gospel Church on November 6, 2011, to give thanks to God for His abundant and continued blessings upon Christian Health Care Center. The service, the highlight of the Center's 100th anniversary celebration, featured world-renowned author, evangelist, and apologist Josh McDowell, MDiv, and the Cathedral Choir.



World-renowned speaker, apologist, and evangelist Josh McDowell, MDiv, fourth from right, with Christian Health Care Center representatives, from left, Stephen Raspas, Ramapo Ridge Psychiatric Hospital Mental Health Counselor; Douglas A. Struyk, CPA, LNHA, President and CEO; Sandra DeYoung, RN, EdD, board of trustees Chair; Rev. Jim Knol, LCSW, Pastoral Care Director; Rev. Norm Brown, trustee; and Rev. Sandra Masters, Heritage Manor Nursing Home Chaplain



The Christian Health Care Center Centennial Worship Service was held at Hawthorne Gospel Church.



From left, Douglas A. Struyk, CPA, LNHA, Christian Health Care Center (CHCC) President and CEO; Rev. Norm Brown, CHCC trustee; world-renowned speaker, apologist, and evangelist Josh McDowell, MDivl; and Rev. Albert Studley, former CHCC Chaplain

### CENTENNIAL HYMN

"GRACIOUS GOD, WHOSE WORD BROUGHT FORTH"

THIS HYMN IS DEDICATED to the glory of God and in thankfulness for His blessings to the ministry of Christian Health Care Center (CHCC). The Center celebrated 100 years of ministry to the elderly and mentally ill in a manner consistent with the message of Matthew 25:40, "Inasmuch as ye have done it unto one of the least of these, My brethren, ye have done it unto Me."

Gracious God, whose word brought forth all creation's wonders, stars and atoms, heights and depths, silences and thunders, pour Your recreative care on all who Your image bear, tangled in the hurt and pain we encounter daily.

Word incarnate, Truth and Life, Love among us dwelling, teaching, healing, reaching out, human ills dispelling: give us grace to know Your balm, share Your comfort, bring Your calm, to the bodies, minds, and hearts needing Your compassion.

Holy Spirit, wind and flame, cleansing and renewing,

bringing life and raising hope, turning prayer to doing:

guard and strengthen, nerve and bless all in illness and distress,

let Your breath give life to those longing for Your presence.

Triune God, from age to age forming, saving, guiding,

leading farther than we dreamed, through all years abiding:

keep us faithful, hopeful, true, ever glorifying Your;

in our ministry of care may we be Your servants.

Text by Carl P. Daw Jr.
Sung to the hymn tune "Compassion"
by Alfred V. Fedak

### PASTORAL CARE REUNION

### **CURRENT AND FORMER**

Pastoral Care chaplains and staff members gathered at Christian Health Care Center (CHCC) for a Pastoral Care Reunion
Luncheon and Worship Service on
September 13, 2011. The guest speaker was
Alfred W. Fedak, composer of the Center's centennial hymn tune Compassion."



Alfred W. Fedak, left, is pictured with Christian Health Care Center representatives Rev. Kathy Jo Blaske, an elder-care chaplain, and Douglas A. Struyk, CPA, LNHA, President and CEO.



Attendees of the Pastoral Care Reunion Luncheon and Worship Service included former chaplains Rev. William Faulkner, DMin, left, and Rev. Albert Studley, ThM, right, as well as Theresa Bushman, RN, former Director of Nursing who currently volunteers to teach Sunday school at Heritage Manor Nursing Home.

# MEMORIAL DAY AND FOURTH OF JULY PARADES

Christian Health Care Center was well-represented in the Hawthorne, Wayne, and Wyckoff Memorial Day parades and the Ridgewood Fourth of July parade.

- A. Douglas A. Struyk, CPA, LNHA, Christian Health Care Center President and CEO, presents flowers in remembrance of veterans during the Wyckoff Memorial Day ceremony.
- B. Youngsters from the Wyckoff Family YMCA Child Day Care Center at Christian Health Care Center (CHCC) marched in the Wyckoff Memorial Day parade. Pictured with the children is Douglas A. Struyk, CPA, LNHA, CHCC President and CEO.
- C. MJ Paulison, Christian Health Care Adult Day Services of Wyckoff Assistant Administrator/ Activities Director, left, and Nancy Maphis, Long-term Care Admissions Coordinator, donned historical nurses uniforms in the Hawthorne Memorial Day parade.
- D. Evergreen Court residents Doris Densel, left, and Ruth Hennigh represented Christian Health Care Center in the Hawthorne Memorial Day parade.



### CARE TO SHARE

### INDIVIDUAL RESIDENCES

and programs at Christian Health Care Center decided to mark the organization's centennial by "caring to share" and giving back to the community.



New and handmade winter gloves and mittens for people in Appalachia and Juarez, Mexico, were collected at Hillcrest Residence. With some of the donated items are, from left, Eleanor Lodema, Barbara Vander Gaag, Hazel Steele, Margaret Van Der Meer, Eleanor Marcincavage, and Jeanette Knyfd.





Christian Health Care Adult Day Services of Wyckoff organized a used cell phone collection to benefit American troops overseas. The phones were recycled, and soldiers were given phone cards that enabled them to call home for free. Pictured, from left, are Christian Health Care Adult Day Services of Wyckoff employees MJ Paulison, Administrator/Activities Director, and Marie Lemme, RN, Nursing Director.



Evergreen Court residents held a school-supplies drive to benefit New Hope Ministries.

The non-profit organization provides free programs, including legal assistance, after-school care, a food pantry, and counseling services, for families in need in Prospect Park and Haledon.

Ethel De See, Evergreen Court Director, center, is pictured with, from left, residents Elise McKenna, Pearl Klingen, Joe O'Dowd, and Ceil Dugan.





Hillcrest Residence conducted a food drive to benefit the Paterson-based organizations
Star of Hope Mission and Oasis – A Haven for Women and Children. Pictured, from left, are
Hillcrest residents Eleanor Lodema, Mary Scillieri, Josephine Esposito, Margaret Van Der Meer,
and Marion Dunn.



Pathways, a partial-hospitalization program to treat adults who experience both a developmental disability and a co-existing psychiatric disorder, organized a diaper and baby wipes drive to benefit Lighthouse Pregnancy Resource Center in Hawthorne. Pictured, from left, are Daun Hook, RN, Pathways Nurse, and Lighthouse staff members Monica Wolfe, Patty Prairie, and Mirisa Nitti.



A school supply drive organized by Hillcrest Residence benefitted Hope Residence for women and children at Eva's Village in Paterson. Pictured, from left, are Hillcrest residents Barbara Vander Gaag, Elejnor Lodema, Dale Warren, Margaret Van Der Meer, and Eleanor Marcincavage.

### CENTENNIAL GALA

MORE THAN 600 PEOPLE attended the Christian Health Care Center (CHCC) Centennial Gala on November 6, 2011, at The Venetian in Garfield. The event raised \$183,000 for the CHCC Foundation's Annual Fund which will be used to enhance The David F. Bolger Post-acute Care Unit.

The Gala Committee included community members Cynthia G. Bach, Linda Brock, Joyce Della Cerra, Douglas Dittrick, Robert Fink, Mary Forshay, Lori Nieuwenhuis, Nancy Schuring, William Soodsma, Peggy Stanley, Roger Steiginga, and Paul Van Ostenbridge, as well as CHCC representatives Douglas A. Struyk, CPA, LNHA, President and CEO; David Krentel, foundation Executive Director; and Karen Van Ostenbridge, Centennial Coordinator.



From left, JT Bolger of The Bolger Foundation; Ellsworth P. Whiteman, Christian Health Care Center Foundation trustee, and his wife Diana; and Bill Munn



Christine Becker and her husband David, a Christian Health Care Center Foundation trustee



Elmer and Roseann Van Dalen









- A. John and Laura Brunetti
- B. Beverly Ten Kate and her brother Bill Soodsma, Gala Committee member and former Christian Health Care Center trustee
- C. Linda Brock, Gala Committee member, and her husband Bill
- D. Margo and John Lane, Hawthorne councilman



From left, Vicky and Douglas A. Struyk, CPA, LNHA, Christian Health Care Center President and CEO, with Audrey Meyers, The Valley Hospital President and CEO















The Venetian in Garfield was the setting for the Centennial Gala.

- E. From left, Paul Van Ostenbridge, Gala Committee member and former Christian Health Care Center (CHCC) trustee, and his wife Karen, Centennial Coordinator, with Annajean Leegwater and her husband Arie, CHCC Board of Trustees Vice Chair
- F. Garret J. Dykhouse, Christian Health Care Center (CHCC) Foundation Chair, and his wife Raeann, CHCC volunteer
- G. Kevin Rooney, Wyckoff Mayor, left, presents a proclamation to Douglas A. Struyk, CPA, LNHA, Christian Health Care Center President and CEO
- H. From left, Sen. Henry P. McNamara and his wife Joan with Vicky and Douglas A. Struyk, CPA, LNHA, Christian Health Care Center President and CEO
- I. Herman Jeffer, Christian Health Care Center Foundation Chair Emeritus, and his wife Marjorie
- J. From left, Douglas A. Struyk, CPA, LNHA, Christian Health Care Center President and CEO, and his wife Vicky with Kathleen Azzara and her husband Michael, Valley Health System former President and CEO
- K. David Krentel, Christian Health Care Center Foundation Executive Director, left, with Peggy Stanley, Gala Committee member, and her husband Gordon, foundation trustee



### VOLUNTEER EMERGENCY SERVICES DINNER



Motivational guest speaker Keith Elias, former New York Giants running back, fourth from left in the back row, is pictured with residents of Evergreen Court, the independent-senior apartment complex at Christian Health Care Center. First row, from left, are Doris Densel, Carrie Graf, Mabel Vanderhook, and Margit Goocey. Second row, from left, are Cecelia Dugan, Ruth Hennigh, Margretta Van Dyk, and Derk Stavinga. The residents thanked the local emergency-services volunteers who attended the dinner.



Douglas A. Struyk, CPA, LNHA, Christian Health Care Center President and CEO, sixth from left, with Wyckoff Protection Fire Company 1 members, from left, Walter Kozlowski, Tom Durkin, Rich Martin, John Ciampo, Joe Vander Plaat, George Vaughan, Tim Brock, Thomas Martin, and Will Pettit

CHRISTIAN HEALTH CARE
CENTER (CHCC) honored local
emergency-services volunteers in
Wyckoff and Hawthorne at a dinner on
May 19, 2011, at Indian Trail Country
Club in Franklin Lakes. The event was a
gesture of the Center's deep appreciation
of the volunteers' commitment to the care
and safety of CHCC's residents, patients,
clients, staff, and visitors. Keith Elias,
former New York Giants running back,
was the motivational guest speaker.



From left, Douglas A. Struyk, CPA, LNHA, Christian Health Care Center President and CEO; Benjamin C. Fox, Wyckoff Police Chief; motivational guest speaker Keith Elias, former New York Giants running back; and Kevin Rooney, Wyckoff Mayor



Sandra DeYoung, RN, EdD, Christian Health
Care Center Board of Trustees Chair, fourth
from left, with, from left, Dominick Degroot,
Sharon Baker, Tom Baker, Jim Baker, Ella
Snyder, George Degroot, Nicki Mclean, and
Mike Van Lentent, all members of Hawthorne
Fire Department Engine 3 and Hawthorne
Fire Department Ladies Auxiliary

### CHILDREN'S CENTENNIAL COLORING CONTEST

**YOUNGSTERS IN THE COMMUNITY** were invited to enter Christian Health Care Center's (CHCC) Children's Centennial Coloring Contest. Children colored a drawing of the Center's original farmhouse; entries were judged by residents of Evergreen Court, CHCC's independent-senior apartment complex, and artist/employee Jan De See. Prizes were awarded in two categories: 6 to 8 years old and 9 to 11 years old. All entries were displayed at the Center.



Winners in the 6-to-8-years-old category of the Children's Centennial Coloring Contest were, front row from left, Rebekah Gaehring of Hawthorne, second place; Andrew Squillante of Wyckoff, third place; Grace Venema of North Haledon, first place; and Cassidy Abma of Midland Park, honorable mention. With the children are judges/ Evergreen Court residents, second row from left, Mabel Vanderhook, Terry Moffett, and Martha Moore.



Winners in the 9-to-11-years-old category of the Children's Centennial Coloring Contest were, front row from left, Alexa Carnevale of Waldwick, second place; Brandon Miller of Wyckoff, first place; Graham Harris of Wyckoff, third place; and Sarah Valente, honorable mention. With the children are judges/Evergreen Court residents, second row from left, Mabel Vanderhook, Martha Moore, and Terry Moffett.

### NATIONAL NURSES WEEK

An inspiring and motivational presentation on May 12, 2011, highlighted National Nurses Week and Christian Health Care Center's centennial. Educator, clinical ethicist, and author Diann B. Uustal, RN, MS, EdD, President of Educational Resources in HealthCare Inc., spoke on "Keeping Our Promises: The Ethic and Spirit of C.A.R.E. (Compassion, Advocacy, Respect, and Excellence)." Diann B. Uustal, RN, MS, EdD, center, gathered after her presentation with, from left, Marianne Guerriero, RN, Rampao Ridge Psychiatric Hospital Nurse Executive; Nancy Mericle, RN, Heritage Manor **Nursing Home/Southgate Nursing Services** Director; Elaine Whelan, RN-BC, MSN, Clinical Education Director; and Cathy Pilone, RN, MSN, NEA-BC, Mental Health Services Vice President/Administrator.





### CENTURY OF LIVING BIRTHDAY PARTY

Christian Health Care Center's Century of Living Birthday Party on June 15, 2011, recognized long-term care residents who turned 100 or older in 2011. Eight Heritage Manor Nursing Home residents were honored. Staff read biographies about the honorees' lives, and Bergen County Executive Kathleen Donovan and Wyckoff Township Committee member Thomas J. Madigan presented each with a certificate. Pictured is Helen De Sanctis, a Heritage Manor Nursing Home resident who turned 100 in 2011, was among the guests of honor at the Century of Living Birthday Party.



### CENTENNIAL ART EXHIBIT

The Longview Assisted Living Residence
Centennial Art Exhibit on Tuesday, September
20, 2011, celebrated residents' creativity.
Family members and friends admired artwork
by residents of Longview and The Courtyard at
Longview, a specialized residence for the memory impaired. Pictured among the attendees of
the Centennial Art Exhibit were Doris Jackson,
left, and Longview resident Elsa McCrum.



### CENTENNIAL MARKERS

A CENTENNIAL FOUNTAIN AND TIME CAPSULE near the Commons, marigold gardens outside Christian Health Care Adult Day Services of Wayne and Wyckoff, and banners lining Christian Health Care Center's entryways were all visible tributes in honor of the Center's centennial. In 2012, a tulip garden planted in 2011 by the windmill at the De Roo House will be another visible reminder of the milestone.



A time capsule will be buried underneath the centennial fountain outside the Commons.

### PHYSICIANS EDUCATIONAL PROGRAM

In honor of Christian Health Care Center's centennial, the Medical Staff hosted a lunch-and-learn program for area physicians on October 11, 2011. Arnold Scham, MD, Valley Hospice Medical Director, presented "Best Practices in Pain Management."



From left are Douglas A. Struyk, CPA, LNHA, Christian Health Care Center (CHCC) President and CEO; and psychiatrists Sameh Ragheb, MD, CHCC Medical Staff President; Arnold Scham, MD, Valley Hospice Medical Director; and Howard Gilman, MD, CHCC Medical Executive



Laurie Cochran, Christian Health Care Adult Day Services of Wayne Assistant Administrator/Activity Director, left, and client Liana Lobosco plant marigold seeds.



Centennial banners lined the entryways of Christian Health Care Center.



Larry Castiglia, Lead Landscaper, plants bulbs for the centennial tulip garden outside the De Roo House. Staff purchased bulbs in honor or memory of someone. Proceeds went to the Christian Health Care Center Foundation.

Michael McGuire

### JUNIOR VOLUNTEERS

### THE JUNIOR VOLUNTEER PROGRAM at Christian

Health Care Center offers young adults 13 to 17 years old the opportunity to discover their talents, explore career options, learn new skills, gain self-confidence, fulfill school and church community-service requirements, and share in the Center's mission and vision.

For information on becoming a junior volunteer at the Center, call Dot Faasse, Coordinator of Volunteers, at (201) 848-5797 or e-mail dfaasse@chccnj.org.

Josselyn Acevedo Stephen Azzolino Alyssa Barbaro Alexa Barbosa Melissa Beale Blaise Benevenga Ilyeana Berrios

Manu Simriti Bhandari

Cali Bird

Robert Blauvelt Corinne Bowe

Kristen Bowe

Blain Bradley

Adriana Brown

Richard Buffy

Sara Calabrese

Brigid Cash

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Matthew Casterella

Cynthia Chau

Tiffany Cheney

Jonathan Chester

Devin Czuj

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Brianna DalCanton

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Emily De Bel

Matthew De Fazio

Matthew DelDuca

Shawn Diertl

Daniel Donohue

James Ebert
Steven Ebert
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Yara Hassan

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Brian McCann

Kelly McCauley

Christopher McCann

Joe McKenna Megan McKeon Anthony Mishel Joseph Mishel Ash Mokhtar Mary Mokhtar Brielle Napolitano Andrew Naoum Lexi O'Brien Thomas Opila Jamie Pepper Nicole Pierce Hannah Postma Ben Poulos Shayla Purcell Daniel Raji Emanuel Raji Servina Reyes Dominique Rodriguez Kent Rollin, Jr. Elaine Russo Vanessa Salvaggio Andrew Scerbo Neal Selechnik Aidan Sharkey Kylen Sivakumar Chandler Smith Jessica Sperber Cheryl Steenstra James Streiff Michael Struck Carly Struyk Natalya Suizzo Marissa Tarantino

Jessica Terrizzi

Christine Ussher

Matthew Vitale

Mark Youssef

Amber Vermeulen

Christopher Wilson



Junior Volunteer Maggie Hafers, left, assists Heritage Manor Nursing Home resident Cornelius De Leeuw in a wood-working activity.

### VOLUNTEERS

CHRISTIAN HEALTH CARE CENTER is thankful for

the team of dedicated individuals who volunteer their time and talent for the benefit of the Center and its residents, patients, clients, families, and staff. Volunteers perform a broad range of duties, from assisting with activities and making friendly visits with residents to organizing fund-raisers and serving on the boards of trustees.

For information on volunteering at the Center, call Dot Faasse, Coordinator of Volunteers, at (201) 848-5797 or e-mail dfaasse@chccnj.org.



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Dot Faasse, Coordinator of Volunteers, left, congratulates Isabell Kool for 9,000 hours of service.

Gary Lenderink Gayle Lerch Joan Mabie Judy MacLean Fogeline Maas Joyce Madison Lenora Malefyt Lauren Marazzi Sara Mateen Toni McAlevey Catherine McCauley Frances McGee Elsie McKenna Brittany McNaboe Deidre Meehan Christine Meltzer Gordon D. Meyer, Esq. Arthur Minick Magda Mishel Debra Modelski Terry Moffett Anthony Monterisi David Montgomery, MD Martha Moore

Sally Morse

Elsie Murley Nancy Murray Samantha Muscio Melissa Muti Pat Nake Peggy Napoli Ed Nieuwenhuis Jr., DPM Lois Nieuwenhuis Jean Noon Joe O'Dowd Mike Olivero Cheryl Ormezzano Sarah Pagano Pat Pang Nancy Pautter Sara Pearson Angel Perez Ray Pesenti Bill Peters Jo Peters Julie Pizzolato

Janice Post

Tom Potenza

Muriel Prins

Sharon Quan



Lois Nieuwenhuis is congratulated for 3,000 hours of service by Douglas A. Struyk, CPA, LNHA, President and CEO.



At the Volunteer Appreciation Luncheon are, from left, Dot Faasse, Coordinator of Volunteers; Joe O'Dowd, Jo Peters, and Olympia Rubino, all honored for 250 hours of service; and Douglas A. Struyk, CPA, LNHA, President and CEO.

Carmella Talvy

Carol Raff Mark D. Reitsma Jill Robinson Debra Roeder Stacey Rossicci Vale Olimpia Rubino Clarene J. Saltenberger Loretta Sandford Kelsey Schobert Irene Sheffield Marsha Shotmeyer Minn Siegers William Sinclair Sigrid Smith Jean Soodsma Karen Spano Gordon Stanley Peggy Stanley Roger Steiginga Shirley Stokes Joyce Streelman Rosemary Struyk Pat Sullivan Elizabeth Szypiotko

Meme Terpstra Barbara Tokarz Rena Tolsma Mary Treuer Seth Tropinsky Bob Ulrich Anthony Van Grouw Jr., MD Richard Van Hassel Gladys Van Wyk Mabel Vander Hook Betty Vander Plaat Janet Vander Plaat Jose Vidal Janet Visbeen Carol Waldeck Marion Walter Brian Whelan Ellsworth P. Whiteman Nancy Williams Marie Wisher Sue Woudenberg

Marjorie Zimmerman

### FOUNDATION REPORT

**THE CHRISTIAN HEALTH CARE CENTER FOUNDATION** is a charitable organization under the leadership of a board of trustees comprised of community leaders. Its mission is to support the ministry of the Center through financial gifts, volunteer efforts, and prayer by means that are consistent with the Christian principles on which the Center was founded. The fulfillment of this mission will strengthen the Center's ministry to provide care to those in need of long-term care, mental-health care, and residential living in a compassionate and loving environment.

The foundation is proud to acknowledge the following individuals, corporations and businesses, grants, foundations, matching gift organizations, estates, community organizations, and churches for their support of the Center between January 1 and December 31, 2011. Donors listed contributed \$50 or more.

**INDIVIDUALS** Kimberli S. Abbood Mr. and Mrs. James Abma Mr. and Mrs. Marvin R. Abma Mr. and Mrs. Henry Abrash Marianna Acri Mr. and Mrs. Anthony Agag Mr. and Mrs. George Akshar Nancy Ann Akshar Mr. and Mrs. John S. Albertson Mr. and Mrs. Frank J. Alessio Nancy Alexander Mr. and Mrs. Michael C. Alfano Sam Alfano D. Gale Alhadeff Mr. and Mrs. William M. Almroth Mr. and Mrs. William A. Alter Mr. and Mrs. Reynold Amels Mr. and Mrs. John F. Anderson Mr. and Mrs. Gerald Andre Ethel H. Annitti Mr. and Mrs. Tom Anthony Joan A. Aquino David E. Archibald Nadia T. Archip Alison Argott Marion K. Armstrong Eva C. Artopee Mr. and Mrs. Thomas V. Ashbahian Maureen M. Ashe Mr. and Mrs. James Aupperlee Mr. and Mrs. Peter Avagliano Mr. and Mrs. Michael W. Azzara

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Seated, from left, are Rena Tolsma; David Becker, Esq.; Douglas A. Struyk, CPA, LNHA, President and CEO; and Sandra DeYoung, RN, EdD. Standing, from left, are Gordon Stanley, David Krentel, foundation Executive Director; Douglas H. Dittrick; Thomas G. Dykhouse; Ellsworth P. Whiteman; and Garret J. Dykhouse, Chair.

# 2011 FINANCIAL REPORT

## STATEMENT OF ACTIVITIES, REVENUES, AND EXPENSES

	2011	2010
Christian Health Care Center (CHCC) billed for resident, patient, and client care at Heritage Manor Nursing Home, Southgate, The Longview Assisted Living Residence, Hillcrest Residence, Evergreen Court, Christian Health Care Adult Day Services of Wayne and Wyckoff, Ramapo Ridge Psychiatric Hospital, Christian Health Care Counseling Center, Ramapo Ridge Partial Program, and Pathways	\$86,071,816	\$84,911,008
and received from fund-raising activities and from public/private grant requests, net of expenses	986,765	953,458
and also received for other services and from other sources	678,149	676,867
for a total of:	87,736,730	86,541,333
However, since Medicaid and others pay substantially less than what we charge, and some are not able to pay for their care at all, CHCC did not collect	(18,490,274)	(19,937,987)
that left net revenues of	69,246,456	66,603,346
These revenues were used to pay for		
salaries, wages, and employee benefits;	51,165,123	48,574,465
<ul> <li>other operating expenses, such as food, utilities, and insurance; and</li> </ul>	14,171,403	13,737,509
interest and depreciation	3,854,353	3,772,637
which resulted in a net surplus from operations of	55,577	518,735
In addition, we had investment income (losses) of	(80,519)	688,378
As a result, CHCC received net revenues that (were deficient) of expenses by:	(\$24,942)	\$1,207,113

# 2011 STATISTICS

CHRISTIAN HEALTH CARE CEN	TER	Government-sponsored health care/unpaid cost of Med	\$7,929,700 icaid	Christian Health Care Adult Day Services of Wayne	
EMBLOVEES		Uninsured patients		Number of clients	69
EMPLOYEES		Ramapo Ridge Psychiatric Ho	spital 528	Client visits	8,645
Full-time	590	Christian Health Care	110	Transportation van	•
Part-time	235	Counseling Center	110	Miles traveled	78,000
VOLUNTEERS		Charity care dollars	\$675,700	Towns served	27
Adult volunteers	198	•	•		
Junior volunteers	103	Meals on Wheels prepared	18,300	Christian Health Care Adult Day Services of Wyckof	f
Volunteer hours	13,838			Number of clients	90
COMMUNITY BENEFITS		INDIVIDUAL RESIDE	NCES/	Client visits	10,802
COMMUNITY BENEFITS		PROGRAMS		Transportation van	10,002
Community health services (ac		SERVICES		Miles traveled	75,000
improve or educate the comm good health)	unity about	The David F. Bolger		Towns served	23
Events	136	Post-acute Care Unit			23
People served	2,492	Number of beds	68	Evergreen Court	
·	·	Admissions	735	Number of apartments	40
Health professions education ( opportunities at Christian Healt		Discharges	733	Subsidized units	24
for physicians, nurses, technicia		Patient days of care	20,806	Fair-market value units	16
Events	50	,	,	Admissions	3
People served	3,010	ELDER CARE		Discharges	3
Community volunteer activitie	s (activities	Heritage Manor		Resident days	14,396
at which employees volunteer,		Nursing Home	104	MENTAL HEALTH	
department, Boy/Girl Scout lea		Number of beds	184	Ramapo Ridge	
Events	284	Admissions	68	Psychiatric Hospital	
People served	12,453	Discharges	69	Number of beds	58
Speaker's Bureau (employees s	peaking on	Resident days of care	66,155	Admissions	999
health topics to community org		Southgate		Discharges	997
Events	24	Number of beds	44	Patient days of care	18,410
People served	830	Admissions	16	Ramapo Ridge Partial Program	,
Advocacy (helping shape polic	v or change	Discharges	14	New clients	262
in a particular area, e.g. lobbyii		Resident days of care	14,536	Client days of care	2,021
Medicaid cuts)		The Longview		Christian Health Care	-,
Events	67	Assisted Living Residence		Counseling Center	
People served directly	2,405	Number of units	80	Active clients	1,371
People served indirectly	Unknown	Resident capacity	95	Client visits	18,244
In-kind contributions		Admissions	33		1
Events	59	Discharges	37	Pathways New clients	19
People served	3,036	Resident days of care	33,738	Client days of care	
Financial contributions		Hillcrest Residence		Client days of care	2,480
Number	40		21		
Amount	\$15,125	Number of units	31		
		Resident capacity	39		
		Admissions	11		
		Discharges	9		
		Resident days	13,886		

### CHRISTIAN HEALTH CARE CENTER **ACTIVE AND ASSOCIATE PHYSICIANS**

Howard Gilman, MD Medical Executive Sameh Ragheb, MD

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Health Care Association of New Jersey

Joint Commission (Ramapo Ridge Psychiatric Hospital)

LeadingAge

Leading Age NJ

National Association of Psychiatric Health Systems

National League of Nursing

New Jersey Assisted Living Association

New Jersey Hospital Association

Wyckoff Chamber of Commerce

The Christian Health Care Center 2011 annual report is published by the Marketing Department of Christian Health Care Center.

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President and CEO

Carla DeWitt
Vice President, Marketing

Karen P. Hockstein Editor Director, Publications

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### CHRISTIAN HEALTH CARE CENTER

Christian Health Care Center was founded in 1911 by a group of deacons from the Reformed tradition.

Today, CHCC – a non-profit organization open to anyone regardless of race, sex, or religion – provides a continuum of high-quality, family-centered elder-care and mental-health services in a compassionate and loving environment consistent with the Christian principles on which the institution was founded.

### Services

The David F. Bolger Post-acute Care Unit

### **Elder-care services**

- Heritage Manor, a 192-bed nursing home
- Southgate, a special-care, 40-bed, inpatient nursing facility offering behavioral-management treatment
- The Longview, an 80-unit assisted-living facility
- Hillcrest Residence, a 39-bed residence for independent seniors
- Evergreen Court, a complex of 40 apartments for independent seniors
- Christian Health Care Adult Day Services of Wayne and Wyckoff

### Mental-health services

- Ramapo Ridge Psychiatric Hospital, a full-service, 58-bed inpatient hospital for adult and geriatric patients,
   and its outpatient mental-health service, Christian Health Care Counseling Center
- Ramapo Ridge Partial Program, a voluntary, short-term outpatient program
- Pathways, a partial-hospitalization program to treat adults who experience both a developmental disability and a co-existing psychiatric disorder